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| ABC | Abortion Clinic |
| ACF | Administration for Children & Families |
| ACH | Adult Care Home |
| ACTS | Automated Collection and Tracking system |
| ADA | Americans with Disabilities Act |
| AI | Artificial Intelligence |
| AIM | Application and Infrastructure Modernization |
| ALOA | Adaptive Life-cycle Organizational Application |
| AMSU | Ambulatory Surgical |
| AOC | Administrative Office of the Courts |
| APD | Advanced Planning Document |
| API | Application Program Interface |
| APM | Application Portfolio Manager |
| APMO | Application Portfolio Management Office |
| ARPA | American Rescue Plan Act |
| AWS | Amazon Web Services |
| B&A | Budget and Analysis - DHHS |
| BAFO | Best and Final Offer |
| BEAM | Business Electronic Access Management  |
| BH SCAN | Behavioral Health Bed Registry and Referral System (Open Beds Registry) |
| BIDP | Business Intelligence Data Platform |
| CA | Cash Assistance |
| CARDS | Community Action Reporting Data System |
| CARS | County Admin Reimbursement System |
| CBT | Computer Based Training |
| CCNC | Community Care of North Carolina |
| CCO | Centralized Collections Operations  |
| CCTO | COVID-19 Community Team Outreach (*CCTO*) |
| CDC | Center for Disease Control or Community Distribution Center |
| CDW | DMH Consumer Data Warehouse |
| CMS | Centers for Medicare & Medicaid Services |
| CNDS | Common Naming Data Service  |
| COLA | Cost of Living Adjustment |
| CR | Change Request |
| CRH | Central Regional Hospital |
| CRM | Customer Relationship Management |
| CRP | Cardiac Rehabilitation Program |
| CRT | Critical Resource Tracker |
| CSDW | Client Services Data Warehouse  |
| CSE | Child Support Enforcement  |
| CSR | Customer Service Request |
| CSRS | Controlled Substance Reporting System |
| CVMS | COVID Vaccine Management System |
| CWFD | Child Welfare Fatalities Database |
| CWIS | Child Welfare Information System |
| CY | Calendar Year |
| DAAS | Division of Adult and Aging Services |
| DCDEE | Division of Child Development and Early Education |
| DCFW | Division of Child and Family Well-Being |
| DHB | Division of Health Benefits |
| DHSR | Division of Health Service Regulation |
| DIT | Department of Information Technology |
| DMH/DD/SAS | Division of Mental Health, Developmental Disabilities and Substance Use Services |
| DOS | Date of Service |
| DPH | Division of Public Health |
| DPI | Department of Public Instruction |
| DPS | Department of Public Safety |
| DSB | Division for Services for the Blind |
| DSDHH | Division for Services for the Deaf and Hard of Hearing |
| DSOHF | Division of State Operated Healthcare Facilities |
| DVRS | Division of Vocational Rehabilitation Services |
| E&E | Eligibility and Enrollment |
| ECHO (NC ECHO) | North Carolina Engagement in Care Database for HIV Outreach (*NC ECHO*) |
| EBRS | Electronic Birth Registration System |
| EDC | Eastern Data Center (DIT) |
| EDH | Enterprise Data Hub |
| EDSS (NC EDSS) | North Carolina Electronic Disease Surveillance System (*NC EDSS)* |
| E&E | Eligibility and Enrollment |
| EHR | Electronic Health Record |
| ELT | Executive Leadership Team |
| EMR | Electronic Medical Record |
| ENCORE | Electronic Network Centered on Rehabilitation Effectiveness |
| EPMM | Emergency Patient Movement Module |
| EPMO | Enterprise Project Management Office |
| EPS | Encounter Processing System |
| EPSG | Enterprise Platform Services Group |
| ESB | Enterprise Service Bus |
| ESC | Executive Steering Committee |
| ESRMO | Enterprise Services Risk Management Office |
| ETOR | Electronic Test Order and Reporting |
| eWIC | Electronic Women Infant Children System |
| FCH | Family Care Home |
| FDA | Federal Drug Administration |
| FFM | Federally Facilitated Marketplace |
| FFP | Federal Financial Participation |
| FFPSA | Family First Prevention Services Act |
| FFS | Fee for Service |
| FFY | Federal Fiscal Year |
| FMS | Financial Management System |
| FNS | Food and Nutrition Services |
| FPL | Federal Poverty Level |
| FRC | Federal Reimbursement Code |
| FTE | Full Time Equivalent |
| FTP | File Transfer Protocol |
| GCP | Google Cloud Platform |
| GS | General Statute |
| GSA Schedule 70 | US General Services Administration Procurement Vehicle |
| HC | Home Care |
| HCHH | Home Care Home Health |
| HCHHHOS | Home Care Home Health Hospice |
| HCHOS | Home Care Hospice |
| HEARTS | Healthcare Enterprise Account Receivable Transaction System |
| HH | Home Health |
| HHS | US Department of Health and Human Services |
| HIE | Health Information Exchange |
| HIS | Health Information System |
| HOS | Hospice |
| IA  | Intelligent Automation |
| IaaS | Infrastructure as a Service |
| IAPD | Implementation Annual Planning Document |
| IFB | Invitation for Bid |
| IIS | Immunization Information System |
| ILT | Instructor Led Training |
| IRIS | Incident Reporting and Improvement System |
| ITD | Information Technology Division - DHHS |
| ITGB | Information Technology Governance Board |
| IV&V | Independent Verification and Validation |
| JCTF | Joint Cyber Task Force |
| LME/MCO | Local Management Entity |
| MA | Medicaid Program |
| MAGI | Modified Adjusted Gross Income |
| MAVEN NC COVID | DPH Disease Surveillance Tracking for COVID – using the Vendor MAVEN platform |
| MCO | Managed Care Organization |
| MEIS | Medical Examiners Information System |
| MES | Medicaid Enterprise System |
| MHH | Mental Health Hospital |
| MHL | Mental Health License |
| MIMS | Medicaid Integrated Modular Solution |
| MITA | Medicaid Information Technology Architecture |
| MMIS | Medicaid Management Information System |
| MT | Medicaid Transformation |
| MVP | Minimum Viable Product |
| N/A, NA | Not Applicable |
| NASPO | National Association of State Procurement Officials |
| NB | Nursing Beds |
| NCAS | North Carolina Accounting System |
| NCDAVE | NC Database Application for Vital Events |
| NC FAST | North Carolina Families Accessing Services through Technology |
| NCFS | North Carolina Financial System |
| NCHC | North Carolina Health Choice |
| NCID | North Carolina Identity Management Service |
| NCTRACKS | North Carolina Transparent Report Accountability Collaboration Knowledge Management System |
| NH | Nursing Home |
| NIST | National Institute of Standards and Technology |
| NP | Nursing Pool |
| OAPD | Operations Annual Planning Document |
| OEO | Office of Economic Opportunity |
| O&M | Operations and Maintenance |
| OPCG | Office of Procurement, Contracts and Grants |
| OpEx | Operational Excellence |
| OSBM | Office of State Budget and Management |
| OSC | Office of State Controller |
| PaaS | Platform as a Service |
| PAPD | Planning Annual Planning Document |
| PCSI | Primary Contract Software Integrator |
| PHE | Public Health Emergency |
| PMO | Project Management Office |
| PPM | Project Portfolio Manager |
| QA | Quality Assurance |
| QC | Quality Control |
| QI | Quality Improvement |
| QM | Quality Management |
| RA | Refugee Assistance |
| RCC | Responsible Cost Center |
| RDS | Relational Database Service |
| REEDS (NC REEDS) | NC Ryan White Part B Enrollment and Eligibility Determination System (NC REEDS) |
| RFI | Request for Information |
| RFP | Request for Proposal |
| RFQ | Request for Quote |
| RPA | Robotic Process Automation |
| RRS | Regulatory, Registry, Subsidy - DCDEE |
| RRT | Rapid Response Tracking |
| RSC | Release Steering Committee |
| SA | Special Assistance |
| SaaS | Software as a Service |
| SDLC | Software Development Life Cycle |
| SDOH | Social Determinants of Health |
| SFY | State Fiscal Year |
| SITP | Statewide IT Procurement |
| SLA | Service Level Agreement |
| SME | Subject Matter Expertise |
| SMM | State Medicaid Manual |
| SMS | Service Management System |
| SNAP | Supplemental Nutrition Assistance Program |
| SOC | System and Organization Controls |
| SP | Standard Plan |
| SPA | State Plan Amendment |
| SSA | Social Security Administration |
| SSI | Supplemental Security Income |
| SSRS | Smart Start Reporting System |
| TA | Technology Architecture |
| TANF | Temporary Assistance for Needy Families |
| TP | Tailored Plan |
| TPCB | Tobacco Prevention and Control Branch |
| UAT | User Acceptance Testing |
| ULT | Unified Leadership Team |
| USDA | U. S. Department of Agriculture |
| VRAR | Vendor Readiness Assessment Report |
| VRAS | Vital Record Automation System |
| WDC | Western Data Center (DIT) |
| WIC | Women Infant and Children Program |