

Division of Health Service Regulation

| | | | |
|--|---|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL042-001 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 12/23/2025 |
|--|---|---|---|

| | |
|--|--|
| NAME OF PROVIDER OR SUPPLIER DEERFIELD | STREET ADDRESS, CITY, STATE, ZIP CODE 105 DEERFIELD ROANOKE RAPIDS, NC 27870 |
|--|--|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| V 000 | <p>INITIAL COMMENTS</p> <p>An annual survey was completed on December 23, 2025. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 5 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p> | V 000 | | |
| V 752 | <p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure the temperature of the hot water was maintained between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation on 12/22/25 at approximately 9:53am of the facility's hot water temperatures revealed:</p> <ul style="list-style-type: none"> - bathroom #1's sink was 94.8 degrees Fahrenheit - bathroom #2's sink was 93.3 degrees Fahrenheit - bathroom #2's bathtub was 92.8 degrees | V 752 | | |

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Division of Health Service Regulation

| | | | |
|--|---|---|---|
| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL042-001 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 12/23/2025 |
|--|---|---|---|

| | |
|--|--|
| NAME OF PROVIDER OR SUPPLIER DEERFIELD | STREET ADDRESS, CITY, STATE, ZIP CODE 105 DEERFIELD ROANOKE RAPIDS, NC 27870 |
|--|--|

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| V 752 | <p>Continued From page 1</p> <p>Fahrenheit</p> <p>Interview on 12/22/25 staff #1 reported:</p> <ul style="list-style-type: none"> - staff checked the water temperatures biweekly - maintenance had been adjusting the water temperatures since their survey in October 2025 - staff documented that water temperatures were low this past weekend so the water must have started "acting up" this weekend <p>Interview on 12/22/25 staff #2 reported:</p> <ul style="list-style-type: none"> - no issues with the hot water only that it needed to be "turned up a little more" <p>Interview on 12/23/25 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - staff #1 was suppose to check the water temperatures weekly - they had random inspections where the water was checked and that was done weekly - they did document the water checks - didn't remember seeing anything that was an issue the last time maintenance adjusted the water temperature - they didn't know how old the hot water heater was - they would have to check with the landlord on the age of the water heater - maintenance was called out yesterday, 12/22/25, to adjust the hot water temperature | V 752 | | |