

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL033-136	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/07/2026
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NAME OF PROVIDER OR SUPPLIER DOROTHY'S PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 1700 ROSEWOOD AVENUE ROCKY MOUNT, NC 27801
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and complaint survey was completed on 5/7/26. A deficiency was cited. The complaint was unsubstantiated (intake #NC00236867).</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 4 and has a current census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 139	<p>27G .0404 (F-L) Operations During Licensed Period</p> <p>10A NCAC 27G .0404 OPERATIONS DURING LICENSED PERIOD</p> <p>(f) DHSR shall conduct inspections of facilities without advance notice.</p> <p>(g) Licenses for facilities that have not served any clients during the previous 12 months shall not be renewed.</p> <p>(h) DHSR shall conduct inspections of all 24-hour facilities an average of once every 12 months, to occur no later than 15 months as of July 1, 2007.</p> <p>(i) Written requests shall be submitted to DHSR a minimum of 30 days prior to any of the following changes:</p> <p>(1) Construction of a new facility or any renovation of an existing facility;</p> <p>(2) Increase or decrease in capacity by program service type;</p> <p>(3) Change in program service; or</p> <p>(4) Change in location of facility.</p> <p>(j) Written notification must be submitted to DHSR a minimum of 30 days prior to any of the following changes:</p> <p>(1) Change in ownership including any</p>	V 139		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 139	<p>Continued From page 1</p> <p>change in partnership; or (2) Change in name of facility. (k) When a licensee plans to close a facility or discontinue a service, written notice at least 30 days in advance shall be provided to DHSR, to all affected clients, and when applicable, to the legally responsible persons of all affected clients. This notice shall address continuity of services to clients in the facility. (l) Licenses shall expire unless renewed by DHSR for an additional period. Prior to the expiration of a license, the licensee shall submit to DHSR the following information: (1) Annual Fee; (2) Description of any changes in the facility since the last written notification was submitted; (3) Local current fire inspection report; (4) Annual sanitation inspection report, with the exception of a day/night or periodic service that does not handle food for which a sanitation inspection report is not required; and (5) The names of individuals who are owner, partners or shareholders holding an ownership or controlling interest of 5% or more of the applicant entity.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to provide the required written documentation of emergency relocation of clients to the Department of Health Service Regulation (DHSR). The findings are:</p> <p>Review on 5/6/26 of the facility's electronic file folder maintained by DHSR revealed:</p>	V 139		

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V 139	<p>Continued From page 2</p> <ul style="list-style-type: none"> - No documentation of an emergency relocation <p>Interview on 5/6/26 with the Acting Qualified Professional (QP) and review on 5/7/26 of the facility's Internal Plan of Correction with no date revealed:</p> <ul style="list-style-type: none"> - The facility had created a plan of correction when staff reported to them that they had seen bed bugs on a mattress in one client's room - "Finding...A cited deficiency was reported by a staff of bed bugs on a mattress in one of the residents' (clients) bedrooms. - Corrective Action Steps: All 3 residents will be temporarily removed and transported to a temporary location ([online property rental platform]) for stay while a pest management company fumigates the entire facility. This 3-day process will require professional, licensed applicators to ensure safety. Scheduled Direct Support Professional on their scheduled shifts will accommodate and render regular duties for residents while being vacated from Dorothy's Place... - ...Timeline: Implementation Date: April 30, 2026- Projected Completion Date: May 3, 2026..." <p>Review on 5/7/26 of an email dated 5/7/26 from the Human Resources (HR) Director to the DHSR surveyor revealed:</p> <ul style="list-style-type: none"> - The clients were relocated to an online property rental platform from 4/30/26 to 5/3/26 - A receipt from a local online property rental platform was attached that showed check-in dates of 4/30/26 and a check-out date of 5/3/26 <p>Interview on 5/6/26 Client #1 reported:</p> <ul style="list-style-type: none"> - The clients "just moved and then came back a few days ago," but was not sure of the exact date of relocation 	V 139		

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V 139	<p>Continued From page 3</p> <ul style="list-style-type: none"> - Were at the online property rental platform property for a "few days" - The facility was "treating for bugs" at the facility <p>Interview on 5/6/26 Client #2 reported:</p> <ul style="list-style-type: none"> - The facility had moved to an online property rental platform the weekend of 5/1/26 - "It was a few days" they were at the online property rental platform, but did not know the exact dates <p>Interview on 5/6/26 Client #3 reported:</p> <ul style="list-style-type: none"> - The clients had moved to an online property rental platform the weekend of 5/1/26 - The clients were relocated for "a couple days" but did not know exactly how long <p>Interview on 5/6/26 the House Manager (HM) reported:</p> <ul style="list-style-type: none"> - The clients were relocated to an online property rental platform "up the street from here (the facility) this past weekend (5/1/26)," so the facility could be treated for bed bugs <p>Interview on 5/6/26 the Acting QP/Clinical Director reported:</p> <ul style="list-style-type: none"> - The clients had been relocated to an online property rental platform for the weekend of 5/1/26 so the facility could be treated for bed bugs - The clients "went out (of the facility) Thursday (4/30/26) and came back Sunday (5/3/26) and it (relocation) was 5 minutes from here (facility)" - She was not aware that the facility needed to notify DHSR of an emergency relocation <p>Interview on 5/7/26 the Corporate Compliance Officer reported:</p> <ul style="list-style-type: none"> - She was responsible for contacting DHSR of an emergency relocation 	V 139		

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V 139	Continued From page 4 - She was "not aware" she needed to notify DHSR for an emergency relocation, but "was very aware now"	V 139		