

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL091-001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 04/28/2026
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NAME OF PROVIDER OR SUPPLIER ADDICTION RECOVERY CENTER FOR MEN	STREET ADDRESS, CITY, STATE, ZIP CODE 1020 COUNTY HOME ROAD HENDERSON, NC 27536
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V 000	<p>INITIAL COMMENTS</p> <p>A limited follow up survey for the Type A1 was completed on 4/28/26. This was a limited follow up survey, only 10A NCAC 27G .0209 Medication Requirements (V118) (including any cross-referenced deficiencies) was reviewed for compliance. The following were brought back into compliance: 10A NCAC 27G .0209 Medication Requirements (V121) and 10A NCAC 27G .0209 Medication Requirements (V123). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600E Supervised Living for Adults with Substance Abuse Dependency.</p> <p>This facility is licensed for 15 and has a current census of 7. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to ensure 2 of 3 audited clients (#2 & #4)'s medications were administered on the written order of a physician and failed to keep MARs current for 2 of 3 audited clients (#2 and #4). The findings are:</p> <p>Cross Reference: 10A NCAC 27G .5603 OPERATIONS (V291). Based on record review and interview the facility failed to maintain coordination between the facility operator and the Qualified Professionals who are responsible of the treatment/habilitation for 1 of 3 audited clients (#4).</p> <p>I. Review on 4/20/26 of client #2's record revealed: - Admitted: 9/23/25 - Diagnoses: Severe Alcohol Use Disorder and</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>Cocaine Use Disorder</p> <ul style="list-style-type: none"> - A physician's order dated 3/24/26: Fluticasone 50microgram twice day (Allergy) - A physician's order dated 4/14/26: Amoxicillin 500milligrams three times a day 7 days (antibiotic) <p>A. Review on 4/23/26 of a physician's summary dated 4/14/26 for client #2 revealed:</p> <ul style="list-style-type: none"> - treatment "Chronic Sinusitis, unspecified ..." <p>Observation on 4/20/26 at 1:55pm of client #2's medications revealed:</p> <ul style="list-style-type: none"> - The Amoxicillin was filled on 4/14/26 <p>Review on 4/20/26 and 4/21/26 of client #2's April 2026 MAR revealed:</p> <ul style="list-style-type: none"> - On 4/20/26, Amoxicillin was transcribed on the MAR for the medication to be taken at 8am, 2pm and 8pm - Staff initials were not documented as administered until 4/16/26 - The Amoxicillin was not signed as administered on 4/17/26 at 8pm and 4/19/26 at 2pm - On 4/21/26, Amoxicillin was initialed as administered by staff #1 for the 8pm dose on 4/17/26 <p>During interview on 4/20/26 and 4/21/26 client #2 reported:</p> <ul style="list-style-type: none"> - The Amoxicillin was for a sinus infection - He and staff initialed the MARs when he took his medications - Both (he and staff) "sometimes" forgot to sign the MARs after the medications were administered <p>During interview on 4/21/26 staff #1 reported:</p> <ul style="list-style-type: none"> - He worked on 4/17/26 at 8pm 	V 118		

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V 118	<p>Continued From page 3</p> <ul style="list-style-type: none"> - He administered the Amoxicillin at 8pm but forgot to initial the MAR - The Facility's Manager (FM) requested on 4/20/26, he (staff #1) initial the blank space on the MAR for the 4/17/26 at 8pm dose of Amoxicillin <p>During interview on 4/21/26 the FM reported:</p> <ul style="list-style-type: none"> - Client #2's Amoxicillin was not ready for pickup at the pharmacy until late 4/15/26 - After the Amoxicillin medication error was found on 4/20/26, the Executive Director (ED) handed her client #2's April 2026 MAR - She "assumed" the ED was referring for her to give the April 2026 MAR to staff #1 to initial the blank space for the 4/17/26 at 8pm dose of Amoxicillin <p>During interview on 4/22/26 staff #2 reported:</p> <ul style="list-style-type: none"> - She worked on 4/19/26 at 2pm - She forgot to initial the MAR after the Amoxicillin was administered to client #2 <p>During interview on 4/21/26 the ED reported:</p> <ul style="list-style-type: none"> - The FM was not supposed to request staff #1 to initial the blank space on the April 2026 MAR for the 4/17/26 at 8pm dose of Amoxicillin - Both the FM and staff #1 were written up for the medication documentation error <p>B. Observation on 4/20/26 of client #2's medications between 12:55pm - 3:22pm revealed:</p> <ul style="list-style-type: none"> - The Fluticasone was not in the medication bin <p>Review on 4/20/26 of client #2's April 2026 MAR revealed:</p> <ul style="list-style-type: none"> - The #5 was coded from 4/15/26 - 4/20/26 for the Fluticasone 	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> - On the back of the MAR the #5 was coded for "medication not available" <p>During interview on 4/20/26 client #2 reported:</p> <ul style="list-style-type: none"> - Been out of the Fluticasone since Friday (4/17/26) <p>During interview on 4/20/26 and 4/23/26 the FM reported:</p> <ul style="list-style-type: none"> - She had called the pharmacy several days regarding client #2's Fluticasone - The pharmacy informed her the Fluticasone had not been refilled - She did not document the dates and times she contacted the pharmacy - She contacted client #2's primary care doctor and the pharmacy today (4/20/26) and requested the Fluticasone be refilled <p>During interview on 4/22/26 at 12:32pm a representative with the facility's pharmacy reported:</p> <ul style="list-style-type: none"> - A staff called the pharmacy on 4/20/26 for the Fluticasone to be refilled - The Fluticasone was refilled on 4/20/26 and currently at the pharmacy ready for pickup <p>Observation and interview on 4/21/26 with client #2 at 12:35pm revealed:</p> <ul style="list-style-type: none"> - client #2 and staff #1 entered the facility's office - client #2 reported he went to his primary care physician's office today and the Fluticasone would be refilled today (4/21/26) <p>Continued observation on 4/23/26 at 12:48pm of client #2's medications revealed:</p> <ul style="list-style-type: none"> - The Fluticasone was in the medication bin - The medication label: filled 4/20/26 	V 118		

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V 118	<p>Continued From page 5</p> <p>During interview on 4/20/26 staff #1 reported:</p> <ul style="list-style-type: none"> - He made the Program Manager/Qualified Professional (PM/QP) aware of medications that needed refills - The PM/QP requested the Clinical Director (CD) be contacted - The CD would request for him to continue to contact the pharmacy until medications were filled <p>During interview on 4/23/26 the FM reported:</p> <ul style="list-style-type: none"> - If the facility was short staff, she would "fill-in" - Had not administered medications for over a month <p>During interview on 4/21/26 the PM/QP reported:</p> <ul style="list-style-type: none"> - "The [CD] was more involved with the medications than he was" <p>During interview on 4/21/26 the CD reported:</p> <ul style="list-style-type: none"> - The facility had a Health Service Coordinator (HSC) that ensured medications were picked up and refilled - The HSC left in March 2026 (3/21/26) - The FM and staff #1 made her aware of medications that needed to be refilled - Since the HSC left, all staff were responsible for ensuring medications were refilled <p>C. A physician's order dated 4/17/26 for client #2: Methylprednisolone 4mg (taper as directed for 6 days) (corticosteroid)</p> <p>Review on 4/20/26 of a physician's summary dated 4/17/26 for client #2 revealed:</p> <ul style="list-style-type: none"> - "reason for appointment ...back pain" - "the back pain is present in the lower back, on both sides, with radiation..." - "symptoms started 3 - 4 hours ago...pain described as dull/sharp, shooting..." 	V 118		

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V 118	<p>Continued From page 6</p> <p>Review on 4/20/26 and 4/21/26 of client #2's April 2026 MAR revealed:</p> <ul style="list-style-type: none"> - On 4/20/26, the Methylprednisolone was not transcribed on the MAR - On 4/21/26, the Methylprednisolone was transcribed on the MAR - The Methylprednisolone was transcribed as follows: <ul style="list-style-type: none"> - "Methylprednisolone 4mg-taper for 6 days" - "2pm and 8pm" were written as the times to administer the Methylprednisolone - The only date and time the Methylprednisolone was initialed as administered was on 4/20/26 at 2pm and 8pm by staff #1 <p>Observation on 4/20/26 at 2:30pm of the dosage directions for client #2's Methylprednisolone package revealed:</p> <ul style="list-style-type: none"> - 1st day - take 2 before breakfast, 1 after lunch and after supper, 2 tablets at bedtime - 2nd day - take 1 before breakfast, 1 after lunch and supper, 2 tablets at bedtime - 3rd day - take 1 before breakfast, 1 after lunch and bedtime - 4th day - 1 before breakfast, after lunch and bedtime - 5th - 1 before breakfast and bedtime - 6th - 1 before breakfast - 12 pills were missing from the Methylprednisolone package <p>Observation and interview with staff #1 on 4/23/26 at 12:46pm revealed:</p> <ul style="list-style-type: none"> - Methylprednisolone was not in client #2's medication bin - Staff #1 said client #2 took the last pill the morning of 4/22/26 <p>During interview on 4/21/26 and 4/23/26 client #2 reported:</p>	V 118		

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V 118	<p>Continued From page 7</p> <ul style="list-style-type: none"> - The Methylprednisolone was for his back pain - Staff began the administration of the Methylprednisolone on 4/17/26 - The Family Nurse Practitioner (FNP) said he could take the medication "like he wanted to" <p>During interview on 4/23/26 the FNP reported:</p> <ul style="list-style-type: none"> - Client #2 was given options on how to take the Methylprednisolone - First option: he could follow the instructions on the Methylprednisolone label - Second option: the 6 pills could be taken all at one time the first day, the second day the same way until the medication was gone - He was not to exceed the dosage amount each day <p>During interview on 4/20/26 staff #1 reported:</p> <ul style="list-style-type: none"> - He picked up the Methylprednisolone from the pharmacy on 4/17/26 - He administered the Methylprednisolone on 4/17/26 - He "forgot" to transcribe the Methylprednisolone on the MAR - The CD transcribed the Methylprednisolone on the MAR after the Division of Health Service Regulation (DHSR) surveyor left on 4/20/26 - She requested he initial the MAR on 4/20/26 for the Methylprednisolone <p>During interview on 4/27/26 staff #3 reported:</p> <ul style="list-style-type: none"> - He worked the 11pm - 7am shift on 4/17/26 - 4/19/26 - Staff #1 informed him about client #2's Methylprednisolone - Staff #1 informed him the CD needed to transcribe the Methylprednisolone on the MAR but follow the instructions on the medication package label - When staff #2 relieved him on 4/18/26, he 	V 118		

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V 118	<p>Continued From page 8</p> <p>informed her about the Methylprednisolone</p> <p>During interview on 4/20/26 staff #2 reported:</p> <ul style="list-style-type: none"> - She worked on 4/18/26 and 4/19/26 - She left the facility on 4/19/26 at 3pm - She administered the Methylprednisolone but forgot to initial the MAR <p>During interview on 4/22/26 staff #4 reported:</p> <ul style="list-style-type: none"> - Worked the 3pm - 11pm shift on 4/19/26 - Client #2 informed her about the Methylprednisolone - She did not administer the medication because it was not transcribed on the MAR - Staff or management did not inform her about the Methylprednisolone <p>During interview on 4/21/26 the CD reported:</p> <ul style="list-style-type: none"> - She transcribed medications on the MAR - If a medication was prescribed during the middle of the month, the staff that picked the medication up from the pharmacy needed to transcribe the medication on the MAR - She found out about the Methylprednisolone on 4/20/26 by the DHSR surveyor - She transcribed the Methylprednisolone on the April 2026 MAR - She did not write the times "2pm and 8pm" for the Methylprednisolone because it was a taper medication - The PM/QP will start to check MARs 5 days a week for medication errors - She will check behind the PM/QP twice a week for medication errors <p>II. Review on 4/20/26 of client #4's record revealed:</p> <ul style="list-style-type: none"> - Admitted 9/23/25 - Diagnoses: Severe Alcohol Use Disorder, Cocaine Use Disorder, Allergy and Type 2 	V 118		

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V 118	<p>Continued From page 9</p> <p>Diabetes</p> <ul style="list-style-type: none"> - A physician's order dated 10/1/25: Fluticasone 50mcg spray one time per nostril twice a day - A physician's order dated 10/10/25 - Patient may self-administer the Fluticasone <p>During interview on 4/22/26 a pharmacy representative reported:</p> <ul style="list-style-type: none"> - On 4/19/26, a staff requested the Fluticasone be refilled for client #4 - The staff was informed it was too soon to refill the Fluticasone - The pharmacy had filled the Fluticasone 11/25/26 and it could not be filled again until 5/11/26 - It showed in their pharmacy system it was filled by another pharmacy on 2/11/26 but it does not show which pharmacy <p>During interview on 4/28/26 client #4 reported:</p> <ul style="list-style-type: none"> - He had been out of the Fluticasone since March 2026 - He was transported by a family member to a physician in another town in February 2026 - The physician prescribed the Fluticasone - The nasal sprays were in small bottles and "does not last long" - He used the Fluticasone on an as needed basis <p>During interview on 4/23/26 staff #1 reported:</p> <ul style="list-style-type: none"> - Client #4 kept the Fluticasone in his bedroom - When it was time to administer client #4's medications, he would ask him if he used the nasal spray and client #4 would reply "yes" - Was not aware the Fluticasone was out until client #4 informed him last night (4/22/26) <p>During interview on 4/23/26 the FM reported:</p>	V 118		

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V 118	<p>Continued From page 10</p> <ul style="list-style-type: none"> - Client #4 went home on a pass and "evidently" had someone to take him to see another physician to get the Fluticasone refilled in February 2026 - Staff was unaware the Fluticasone was refilled in February 2026 until the pharmacy made them aware <p>During interview on 4/28/26 the Executive Director reported:</p> <ul style="list-style-type: none"> - Client #4 will be reevaluated regarding the self-administration of his nasal spray <p>During interview on 4/21/26 and 4/28/26 the CD reported:</p> <ul style="list-style-type: none"> - She would oversee medication refills, coordinate with the pharmacy and physicians until a HCS was hired <p>Review on 4/28/26 of the Plan of Protection dated 4/28/26 written by the Executive Director revealed:</p> <p>"What immediate action will the facility take to ensure the safety of the consumers in your care? The agency has taken swift and immediate action to rectify medication errors through systematic operations changes and staff accountability. When checking the MAR, the QP and Clinical Director will compare doctor's orders to the MAR, assure medications are filled and in house, and that doctor's orders for # (number) of blood sugar checks, etc. (et cetera) are completed.</p> <p>Describe your plans to make sure the above happens. The 3 staff responsible for medication errors have received corrective action, and retraining with an RN (Registered Nurse) for 4.5 hours on 4/27/26. An administrative buddy system for the QP and clinical supervision to check the MARs 5x (times) week will be put in</p>	V 118		

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V 118	<p>Continued From page 11</p> <p>place. This started 4/23/26. Staff will continue monthly supervision meetings 1:1 for improved job performance with QP. A registered nurse will be put in place up to 20 hours per week to support and assist staff."</p> <p>This deficiency constitutes a re-cited deficiency</p> <p>Clients were admitted to the facility with diagnoses of Alcohol Use Disorder, Cocaine Use Disorder and Type 2 Diabetes. Client #2 went to the doctor on 4/14/26 for Chronic Sinusitis and was prescribed Amoxicillin 3 times a day for 7 days. Based on April 2026 MAR, the Amoxicillin was transcribed to be administered at 8am, 2pm and 8pm. There were no staff initials documented to indicate the Amoxicillin was administered on 4/17/26 at 8pm and 4/19/26 at 2pm. Client #4 went to the doctor on 4/17/26 for back pain and was prescribed Methylprednisolone, a taper medication. Staff were to administer 6 pills on the first day and taper down by one pill each day. The Methylprednisolone was not transcribed on the April 2026 MAR until 4/20/26 to be administered at 2pm and 8pm. Staff #1 initialed at 2pm and 8pm on 4/20/26 with no other dates or times initialed for the Methylprednisolone as administered by staff. Staff #3 worked on 4/19/26 but did not administer the Methylprednisolone since it was not transcribed on April 2026 MAR. Client #2 had been out of the Fluticasone since 4/15/26, it was filled on 4/20/26 and as of 4/22/26 the medication was still at the pharmacy. Client #4 could self-administer his Fluticasone; however, staff was unaware the medication had been out since March 2026. A 12/18/25 electronically signed physician's summary requested client #4 to check his BS twice a day. Client #4's BS was not checked until March 2026 and only once a day. This deficiency constitutes a</p>	V 118		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL091-001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 04/28/2026
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NAME OF PROVIDER OR SUPPLIER ADDICTION RECOVERY CENTER FOR MEN	STREET ADDRESS, CITY, STATE, ZIP CODE 1020 COUNTY HOME ROAD HENDERSON, NC 27536
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V 118	Continued From page 12 Continuing Type A1 rule violation originally cited for serious neglect for failure to correct within 23 days.	V 118		
V 291	27G .5603 Supervised Living - Operations 10A NCAC 27G .5603 OPERATIONS (a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity. (b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management. (c) Participation of the Family or Legally Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least annually to the parent of a minor resident, or the legally responsible person of an adult resident. Reports may be in writing or take the form of a conference and shall focus on the client's progress toward meeting individual goals. (d) Program Activities. Each client shall have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. Activities shall be designed to foster community inclusion. Choices may be limited when the court or legal system is involved or when health or safety issues become a primary concern.	V 291		

Division of Health Service Regulation

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V 291	<p>Continued From page 13</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to maintain coordination between the facility operator and the Qualified Professionals who are responsible of the treatment/habilitation for 1 of 3 audited clients (#4). The findings are:</p> <p>Review on 4/20/26 of client #4's record revealed:</p> <ul style="list-style-type: none"> - Admitted 9/23/25 - Diagnoses: Severe Alcohol Use Disorder, Cocaine Use Disorder and Type 2 Diabetes <p>Review on 4/20/26 of an electronically signed physician's summary dated 12/18/25 for client #4 revealed:</p> <ul style="list-style-type: none"> - Check blood sugar (BS) twice a day <p>Review on 4/20/26 of the facility's BS log for client #4 revealed:</p> <ul style="list-style-type: none"> - At the top of the BS Log a typed note: "monitoring blood sugar daily is an important way to make sure that you're maintaining a healthy blood sugar range. Normally its best to check your blood sugar when you first wake up, before a meal, two hours after a meal and at bedtime. Try using this template below to track any patterns or changes in your blood sugar levels." - Across the top of the BS log was written the: "date, time, level, notes" - BS was documented as checked between 7am and 7:23am once a day - Client #4's BS range for March 2026 from 3/10/26 - 3/29/26 was between 108 - 145 - Client #4's BS range for April 2026 from 4/1/26 - 4/20/26 was between 109 and 141 <p>During interview on 4/21/26 client #4 reported:</p> <ul style="list-style-type: none"> - He "thought" his primary physician told him to check his BS once a day 	V 291		

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL091-001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 04/28/2026
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NAME OF PROVIDER OR SUPPLIER ADDICTION RECOVERY CENTER FOR MEN	STREET ADDRESS, CITY, STATE, ZIP CODE 1020 COUNTY HOME ROAD HENDERSON, NC 27536
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V 291	<p>Continued From page 14</p> <p>During interview on 4/21/26 staff #1 reported:</p> <ul style="list-style-type: none"> - The former Health Service Coordinator developed the facility's BS form - The form was developed for client #4 to check his BS once a day <p>During interview on 4/23/26 the Family Nurse Practitioner for client #4 reported:</p> <ul style="list-style-type: none"> - if the physician requested client #4 to check his BS twice a day, he needed to follow the physician's orders <p>During interview on 4/21/26 and 4/28/26 the Clinical Director reported:</p> <ul style="list-style-type: none"> - She and the Program Manager/Qualified Professional reviewed the client's physician summaries - She was not aware client #4 had to check his BS twice a day - Client #4 did not start to check his BS until 3/10/26 - She was not sure the reason client #4 did not check his BS until 3/10/26 - Check BS twice a day from the physician summary dated 12/18/25 was an oversight <p>This deficiency constitutes a re-cited deficiency</p> <p>This deficiency is cross referenced into 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (V118) for a Type A1 rule violation</p>	V 291		