

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL091-118</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>05/13/2026</b>
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NAME OF PROVIDER OR SUPPLIER  <b>VANCE ADULT GROUP HOME</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>941 HWY 158 BY PASS HENDERSON, NC 27536</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on 5/13/26. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 5 and has a current census of 4. The survey sample consisted of 3 current clients.</p>	V 000		
V 752	<p><b>27G .0304(b)(4) Hot Water Temperatures</b></p> <p><b>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</b></p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure the temperature of the hot water was maintained between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation on 5/12/26 at approximately 3:51pm of the facility's hot water temperatures revealed: - Hallway bathroom sinks and shower were 92 degrees Fahrenheit</p> <p>Observation on 5/12/26 at approximately 4:28pm of the facility's hot water temperatures revealed: - Hallway bathroom sinks and shower were 94</p>	V 752		

Division of Health Service Regulation  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 752	<p>Continued From page 1</p> <p>degrees Fahrenheit</p> <p>Interview on 5/12/26 client #2 reported:</p> <ul style="list-style-type: none"> <li>- "Sometimes" the water in the hallway bathroom was cold and "sometimes" it was hot</li> <li>- The temperature was never too hot and was usually cold</li> </ul> <p>Interview on 5/12/26 client #4 reported:</p> <ul style="list-style-type: none"> <li>- The water temperature in the hallway bathroom was "almost always" cold but it was warmer later in the night</li> <li>- Most of the time when she showered, it started cold, stayed cold and never warmed</li> </ul> <p>Interview on 5/12/26 the House Manager reported:</p> <ul style="list-style-type: none"> <li>- The facility operated on 2 different hot water heaters</li> <li>- The hallway bathroom was on a separate hot water heater from the other bathroom and the kitchen</li> <li>- The temperature fluctuated based on how much laundry had been completed and how many clients had showered</li> <li>- They had been doing laundry at the facility today</li> </ul> <p>Interview on 5/13/26 the Executive Director reported:</p> <ul style="list-style-type: none"> <li>- An order had been put in for the hot water heater to be checked at the facility</li> <li>- The water temperature depended on how much laundry had been completed and how much water had been used throughout the facility</li> <li>- The hot water heater would be "tweaked" until the temperature was within the required range</li> </ul>	V 752		