

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-877	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 05/01/2026
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NAME OF PROVIDER OR SUPPLIER ABSOLUTE HOME-PHILLIP STREET	STREET ADDRESS, CITY, STATE, ZIP CODE 1008 PHILLIP STREET GARNER, NC 27529
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 5/1/26. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure fire and disaster drills were conducted quarterly and on each shift. The findings are:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>Review on 5/1/26 of the facility's records revealed:</p> <ul style="list-style-type: none"> - No fire and disaster drills since 2/26/25 <p>Interviews on 4/30/26 and 5/1/26 client #1 reported:</p> <ul style="list-style-type: none"> - "We don't really do fire drills. Not in a year or so" - He would go out into the driveway if there was a fire - H would go to bathroom or his closet for a tornado <p>Interviews on 4/30/26 and 5/1/26 client #2 reported:</p> <ul style="list-style-type: none"> - The facility had not been practicing fire or disaster drills - He would go to light pole outside if there was a fire and go into hallway and kneel down for a tornado <p>Interviews on 4/30/26 and 5/1/26 client #3 reported:</p> <ul style="list-style-type: none"> - He had lived here for about 4 months - He had not participated in fire or disaster drills since he began living at the facility <p>Interview on 4/30/26 staff #1 reported:</p> <ul style="list-style-type: none"> - He had worked at the facility for about a month - Drills would have been completed before he began working at the facility - He had not done any fire or disaster drills since he started <p>Interview on 5/1/26 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - Staff was responsible for conducting fire and disaster drills quarterly and on each shift 	V 114		

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V 114	Continued From page 2 - She thought that the 2 former staff had been practicing fire and disaster drills but she and the Administrator/Owner had not been able to locate them - She and the Administrator/Owner were developing a monthly inspection system of the facility to include fire and disaster drills - Staff will complete monthly fire and disaster drills and submit it to her and the Administrator/Owner - They were meeting next week to develop that system - Target date for implementation was 6/1/26 but it would be implemented before that	V 114		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility and its grounds were not maintained in a safe, clean, attractive, and orderly manner and was not kept free from offensive odor. The findings are: Observations on 4/30/26 at approximately 12:39 pm revealed: - A piece of vinyl siding to the right of the facility front door was bowed out and was detaching from the facility - The front porch railing had 10 missing vertical pillars - There were 4 broken vertical pillars lying on the ground to the left of the front steps	V 736		

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V 736	<p>Continued From page 3</p> <ul style="list-style-type: none"> - The blinds covering the front door were raised but had multiple slats broken loose and there was a sheet hung to cover the window - The wall area between the kitchen sink and the stove was splattered with a brown substance - The baseboards throughout the kitchen and dining room were covered in a black and brown substance - One of the four folding plastic chairs at the kitchen table was bent at the seat, and wobbled to the right when sat in - The stair rails leading down to the living room were loose and wobbly - The door frame on the staff office door was split and broken off about 2 feet long, and had been filled with a yellow sealant - The hallway bathroom toilet was missing the tank cover and had a rubber band attaching to the flush handle outside of the tank to the flush arm inside the tank - The bathroom for clients #4 and #6 had a strong urine odor and the floor was covered in a sticky substance <p>Interview on 4/30/26 client #1 reported:</p> <ul style="list-style-type: none"> - Told the Administrator/Owner yesterday that the handle on the toilet was broken and needed to be fixed - The Administrator/Owner reported that she would get it fixed this week - There was a chore list but the other clients in the facility did not follow it - He needed to "talk to [staff #1] to see if he can get them (clients) to do it (chores) so we can keep this place clean" - Client #6 had "a problem and he wears a diaper and somebody has to stay on him about cleaning his sheets and mopping his floor because it really smells in there" - If he didn't remind the other clients to do 	V 736		

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V 736	<p>Continued From page 4</p> <p>chores, they didn't do them</p> <p>Interview on 4/30/26 staff #1 reported:</p> <ul style="list-style-type: none"> - He had been working at the facility for about a month - Repairs and maintenance issues were reported to the Administrator/Owner - He did not know of any repairs that were needed or had been reported to the Administrator/Owner - The bathroom for client #6 had to be deep cleaned daily because client #6 "has a problem" - The urine odor originated from the area around the toilet - He would clean the bathroom for client #6 today <p>Interview on 5/1/26 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - The Administrator/RN/Owner was responsible for all of the facility and maintenance repairs - She and the Administrator/Owner were developing a monthly inspection system of the facility - Staff will complete the monthly facility inspection and submit it to her and the Administrator/Owner - They were meeting next week to develop that system - Target date for implementation was 6/1/26 but it would be implemented before that - The Administrator/Owner measured for replacement blinds and was supposed to have them hung this week <p>This deficiency has been cited 10 times since the original cite on 5/11/21 and must be corrected within 30 days.</p>	V 736		