

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL034-370</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>04/24/2026</b>
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NAME OF PROVIDER OR SUPPLIER  <b>WINSTON-SALEM COMPREHENSIVE TREATMENT CE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1617 SOUTH HAWTHORNE ROAD</b> <b>WINSTON-SALEM, NC 27103</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint survey was completed on 4/24/26. The complaint was substantiated (intake #NC00236852). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .3600 Outpatient Opioid Treatment.</p> <p>This facility has a current census of 724. The survey sample consisted of audits of 9 current clients.</p>	V 000		
V 235	<p>27G .3603 (A-C) Outpt. Opiod Tx. - Staff</p> <p>10A NCAC 27G .3603 STAFF</p> <p>(a) A minimum of one certified drug abuse counselor or certified substance abuse counselor to each 50 clients and increment thereof shall be on the staff of the facility. If the facility falls below this prescribed ratio, and is unable to employ an individual who is certified because of the unavailability of certified persons in the facility's hiring area, then it may employ an uncertified person, provided that this employee meets the certification requirements within a maximum of 26 months from the date of employment.</p> <p>(b) Each facility shall have at least one staff member on duty trained in the following areas:</p> <p>(1) drug abuse withdrawal symptoms; and</p> <p>(2) symptoms of secondary complications to drug addiction.</p> <p>(c) Each direct care staff member shall receive continuing education to include understanding of the following:</p> <p>(1) nature of addiction;</p> <p>(2) the withdrawal syndrome;</p> <p>(3) group and family therapy; and</p> <p>(4) infectious diseases including HIV, sexually transmitted diseases and TB.</p>	V 235		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 235	<p>Continued From page 1</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure there was a Supervising Registered Nurse (RN). The findings are:</p> <p>Review on 4/22/26 of the Rule Waiver for 2026 signed and dated 10/15/25 by the former Program Director revealed: -Requirement of a Supervising RN; -Initials of the former Program Director beside the information which acknowledged agreement.</p> <p>Review on 4/23/26 of the Staff Roster revealed: -"Directions: Use this form to list all qualified health care providers for your clinic. Include the staff's name, credentials, license number and National Provider Identifier;" -No documentation of any RN's on the roster; -All nurses on the roster were documented as Licensed Practical Nurses LPN's.</p> <p>Interview on 4/23/26 with Clinic Director #1 revealed: -The Program Director was dismissed from employment effective 4/20/26; -Program Director position had been advertised and she was filling the vacancy until a replacement was hired; -She was not aware that the facility was required to employ a Supervising RN; -LPN #1 was the Nursing Supervisor; -There were no RN's employed at the facility.</p>	V 235		

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V 235	<p>Continued From page 2</p> <p>Review on 4/24/26 of LPN #1's record revealed: -Hire date: 1/25/21; -Job title: Nursing Supervisor; -Job description included, "...The Nursing Supervisor is responsible for the supervision of a nursing work group in an outpatient addiction recovery environment...Education: Graduation from an accredited school of nursing...Licenses: Current LPN/Licensed Vocational Nurse license within the state where clinic is providing service;" -LPN Permanent License Approval Date 6/2/21.</p> <p>Interview on 4/24/26 with Certified Alcohol and Drug Counselor #1 revealed: -She was concerned that the facility had been operating without a RN; -Aware that facilities were required to have an RN but hadn't said anything to anyone.</p> <p>Interview on 4/24/26 with the Nurse Practitioner revealed: -He was not aware that a Supervising RN was required for facilities; -Had been concerned that the facility didn't have a Supervising RN; -"RN's are educationally more qualified than LPN's;" -Had not informed anyone of his concern about the lack of a RN.</p> <p>Interviews on 4/23/26 and 4/24/26 with the Regional Director revealed: -She was not aware that the facility was required to employ a Supervising RN; -The requirement for a Supervising RN had been discussed with the corporate office, and they were also unaware of the requirement; -The Supervising RN position was going to be advertised soon.</p>	V 235		

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