

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G043	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 04/28/2026
NAME OF PROVIDER OR SUPPLIER ERWIN AVENUE HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 100 ERWIN AVENUE , ERWIN, North Carolina, 28339	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W0249	<p>PROGRAM IMPLEMENTATION</p> <p>CFR(s): 483.440(d)(1)</p> <p>As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.</p> <p>This STANDARD is NOT MET as evidenced by:</p> <p>Based on observations, record reviews and interviews, the facility failed to ensure 1 of 3 audit clients (#4) received a continuous active treatment program consisting of needed interventions and services as identified in the Individual Program Plan (IPP). The finding is:</p> <p>During medication observations in the home on 4/28/26 at 8:13am, client #4 used a regular cup without a top. Staff B did not provide client #4 with her adaptive cup with a lid. Additional observations throughout the survey during meals revealed client #4 was observed using a cup with a lid.</p> <p>Review on 4/28/26 of client #4's Meal Guidelines updated 5/16/26 revealed, "Blue mug with lid for drinks."</p> <p>During an interview on 4/28/26, the Qualified Intellectual Disabilities Professional (QIDP) revealed client #4 is to use her adaptive cup with the lid to help prevent her from drinking her liquids too fast.</p>	W0249		
W0288	<p>MGMT OF INAPPROPRIATE CLIENT BEHAVIOR</p> <p>CFR(s): 483.450(b)(3)</p> <p>Techniques to manage inappropriate client behavior must never be used as a substitute for an active treatment program.</p> <p>This STANDARD is NOT MET as evidenced by:</p> <p>Based on observations, record reviews and</p>	W0288		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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W0288	<p>Continued from page 1</p> <p>interviews, the facility failed to ensure a technique to address the inappropriate behaviors of 1 of 3 audit clients (#4) was included in a active treatment plan. The finding is:</p> <p>During observations in the home on 4/28/26 at 7:31am, Staff A grabbed and then pulled client #4's right forearm preventing her from picking up her spoon. Further observations revealed client #4 just sat there until Staff A left go and then she proceeded to finish eating.</p> <p>Review on 4/27/26 of client #4's Individual Program Plan dated 9/23/25 did not include any techniques pf physical prompting for her while she is eating.</p> <p>Review on 4/28/26 of client #4's Meal Guidelines updated 5/16/26 did not include any techniques of physical prompting for her while she is eating.</p> <p>During an interview on 4/28/26, the Home Manager (HM) stated staff are not supposed to grab or pull-on client #4's right arms to prevent her from picking up her spoon.</p> <p>During an interview of 4/28/26, the Qualified Intellectual Disabilities Professional (QIDP) stated staff are not to grab or pull-on client #4's arm while she is eating or attempting to pick up her spoon.</p>	W0288		
W0382	<p>DRUG STORAGE AND RECORDKEEPING</p> <p>CFR(s): 483.460(l)(2)</p> <p>The facility must keep all drugs and biologicals locked except when being prepared for administration.</p> <p>This STANDARD is NOT MET as evidenced by:</p> <p>Based on observations and interviews, the facility to ensure medications remained locked except when being prepared for administration. the finding is:</p> <p>During observations throughout the survey on 4/27 - 28/26, the door to the medication room remained unlocked. Further observations revealed the door does not have a lock on it. Additional observations on 4/28/26 at 8:25am, Staff B removed client #4's box of Budesonide from an unlocked cabinet in the medication room. Further observations revealed a bottle of Chlorhexidine of client #2's and a bottle of Lactulose of client #3's was observed in the unlocked cabinet.</p> <p>During an immediate interview Staff B stated the</p>	W0382		

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W0382	Continued from page 2 cabinet is supposed to be locked. During an interview on 4/28/26, the Home Manager (HM) stated she was unaware clients #2, #3 and #4 were being kept in the unlocked cabinet. Further interview revealed the HM is aware all medications are to be kept locked when not in use. During an interview on 4/28/26, the facility's nurse stated all medications are to be kept locked when not in use.	W0382		
W0460	FOOD AND NUTRITION SERVICES CFR(s): 483.480(a)(1) Each client must receive a nourishing, well-balanced diet including modified and specially-prescribed diets. This STANDARD is NOT MET as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure that 1 of 3 audit clients (#4) received their specially prescribed diet. The findings are: A. During dinner observations in the home on 4/27/26 at 6:20pm, client #4 asked for some ketchup to put on her chicken. Staff A went into the kitchen, opened the refrigerator, removed the ketchup and took it to the dining room table. Client #4 then independently picked up the ketchup and squeezed it on her chicken. Further observations revealed at 6:23pm, client #4 began to eat her chicken. Staff A realized after client #4 began eating that the ketchup contained salt. Review on 4/27/26 of client #4's Individual Program Plan dated 9/23/25 stated, "no salt added at the table and no salt when preparing and cooking her foods." Review on 4/27/26 of the ketchup bottle revealed the ketchup has 150 milligrams or 7 percent of sodium per serving. Review on 4/28/26 of client #4's physician orders dated 4/2026 stated, "...no added salt at the table or in meal preparation/cooking." During an interview on 4/28/26, the Home Manager (HM) revealed client #4 should not have any salt added to her food. During an interview on 4/28/26, the Qualified	W0460		

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W0460	<p>Continued from page 3</p> <p>Intellectual Disabilities Professional (QIDP) confirmed client #4 is not to have any salt added to her food.</p> <p>B. During dinner observations in the home on 4/27/26 client #4's three separate plates of food contained chicken, green beans and mashed potatoes. Further observations revealed client #4's mashed potatoes were not flattened. Additional observations revealed the mashed potatoes were shaped like a mound. At no time was client #4's mashed potatoes flattened.</p> <p>Review on 4/27/26 of client #4's IPP dated 9/23/26 stated, "It is important for [client #4's] diet be followed". Further review revealed, "Prior to eating each dish of food, [client #4] is to flatten the foods in her plate so they are not mounded as this will aid her in not placing too much food onto her utensil. The flattening of the foods can be done with her spoon or fork. this preparation is done to assist [client #4] with eating her food at an appropriate rate and to minimize her risk of choking".</p> <p>Review on 4/28/26 of client #4's Meal Guidelines updated 5/16/25 revealed, "...foods flattened (not mounded) using a spoon..."</p> <p>During an interview on 4/28/26, the HM was not sure if client #4's food is to be flattened or not.</p> <p>During an interview on 4/28/26, the QIDP confirmed client #4's food is to be flattened prior to her eating.</p>	W0460		