

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL051-203	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/08/2026
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NAME OF PROVIDER OR SUPPLIER ULTIMATE FAMILY CARE HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 3310 NC 210 HWY SMITHFIELD, NC 27577
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 4/8/26. A deficiency was cited.</p> <p>This facility is licensed for the following service category:10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and has a current census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure fire and disaster drills were being held at least quarterly and shall be repeated for each shift. The findings are:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>Review on 3/31/26 of the facility's fire and disaster drill log revealed:</p> <ul style="list-style-type: none"> - Monthly fire and disaster drills on all shifts from March 2025 - March 2026 <p>Interview on 4/1/26 Client #3 reported:</p> <ul style="list-style-type: none"> - He had never been awakened in the middle of the night to do any drills - Never been any late night or early morning fire or disaster drills - Never did a tornado drill - didn't know what to do if there was a tornado <p>Interview on 4/1/26 Client #5 reported:</p> <ul style="list-style-type: none"> - Staff never woke them up to do a drill - They normally did fire and disaster drills in the early evening around 4pm or 5pm when they got home <p>Interview on 3/27/26 Staff #1 reported:</p> <ul style="list-style-type: none"> - Fire and disaster drills were done monthly and he followed a schedule <p>Interviews on 3/31/26 & 4/8/26 the Supervisor In Charge (SIC) reported:</p> <ul style="list-style-type: none"> - Fire and disaster drills were done monthly - They were done on all shifts 1st, 2nd and 3rd - 1st shift was 8am - 3pm, 2nd shift 4pm - 11pm, 3rd 12am - 6am - They had a meeting/training in January 2026 where they talked about fire and disaster drills and them being done in the middle of the night - She was going to start doing pop ups in the facilities to do the 3rd shift fire and disaster drills <p>Interview on 4/7/26 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - She visited the facility at least monthly - She and the SIC were responsible for 	V 114		

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V 114	<p>Continued From page 2</p> <p>checking the fire and disaster drills to make sure they were being done</p> <ul style="list-style-type: none"> - She never actually thought to ask how the fire drills were going - She just made sure they were being done - Two weeks ago, she sat down with all the facilities, and everyone was there and they discussed how to do a tornado drill <p>Interview on 4/8/26 the Administrator reported:</p> <ul style="list-style-type: none"> - Fire and disaster drills would now fall on management - Even if staff didn't do them, management would do it themselves 	V 114		