

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G047	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 04/14/2026
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NAME OF PROVIDER OR SUPPLIER SKILL CREATIONS OF CLINTON	STREET ADDRESS, CITY, STATE, ZIP CODE 223 FOREST TRAIL , CLINTON, North Carolina, 28328
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W0249	<p>PROGRAM IMPLEMENTATION</p> <p>CFR(s): 483.440(d)(1)</p> <p>As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan.</p> <p>This STANDARD is NOT MET as evidenced by:</p> <p>Based on observations, record review, and interviews, the facility failed to ensure each client received a continuous active treatment program consisting of needed interventions and services identified in the individual program plan (IPP). This affected 1 of 4 audit clients (#10). The finding is:</p> <p>During lunch observations on 4/13/26, client #10 was served a turkey sandwich, veggie chips and apples. She consumed a few bites and stopped eating, leaving 80% of her food on her plate. Staff C asked her if she was finished and then emptied the remaining food into the trashcan. She was not encouraged to finish her food, offered her food after a break, or offered a substitution meal.</p> <p>During breakfast observations on 4/14/26, client #10 was served oatmeal, yogurt, and toast with jelly. She sat staring at her food. Staff D verbally prompted her to eat twice. Staff A then came to sit beside client #10 to encourage her to eat. She consumed four bites of food, and stopped eating. Staff A verbally prompted her again, but client #10 refused to eat. Staff A then assisted her to empty her plate, with 80% of her food remaining, into the trashcan. In addition, her prune juice, milk, and water were untouched and cleared. She was not offered her food after a 15 minute break, no Boost shake was offered, and no butter and sugar were added to her oatmeal.</p> <p>Review on 4/13/26 of client #10's IPP, dated 2/9/26, revealed mealtime guidelines to encourage weight gain. During meals, staff should encourage her to eat and</p>	W0249		
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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W0249	<p>Continued from page 1</p> <p>drink at least twice, then cover her food and wait 15 minutes. Food should then be offered again, prompting at least twice before discarding. At breakfast, she receives Boost if she refuses and offer sugar and butter to increase calories with oatmeal. If she refuses lunch and dinner, offer chicken and noodles/pastry; this should always be available. She should receive high calorie snacks, and a Boost shake should be given 3 times daily with each meal. Boost pudding should be given twice a day at 10:00 am and 2:00 pm.</p> <p>Interview on 4/14/26 with Staff A revealed client #10 chooses or refuses to eat at will. When given something she likes, she will eat. If she refuses, staff can give her a Boost shake.</p> <p>Interview on 4/14/26 with Staff B revealed client #10 does refuse food at times, but staff can assist her or give her Boost to drink.</p> <p>Interview on 4/14/26 with the Qualified Intellectual Disabilities Professional (QIDP) revealed she was unsure of the mealtime guidelines for client #10 but staff should be following mealtime guidelines for clients.</p> <p>Interview on 4/14/26 with the Director revealed client #10 may refuse to eat, but staff should encourage her to eat her food and offer substitutions. She should be offered Boost as prescribed.</p>	W0249		
W0460	<p>FOOD AND NUTRITION SERVICES</p> <p>CFR(s): 483.480(a)(1)</p> <p>Each client must receive a nourishing, well-balanced diet including modified and specially-prescribed diets.</p> <p>This STANDARD is NOT MET as evidenced by:</p> <p>Based on observations, record review, and interviews, the facility failed to ensure each client received a modified and specially prescribed diet. This affected 1 of 4 audit clients (#10). The finding is:</p> <p>During lunch observations on 4/13/26, client #10 was served a turkey and cheese sandwich, cut into 1" cubes, veggie chips and apples. She did not have issues eating her food. However, she only consumed 20% of her lunch before she stopped eating. No alternative meal was offered, and no Boost shake was offered. During breakfast observations on 4/14/26, client #10 was served oatmeal, yogurt, and toast with jelly, cut into</p>	W0460		

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W0460	<p>Continued from page 2 1" cubes. For beverages, she was served water, prune juice, and milk. She did not have issues with eating her food. However, she only consumed four bites (10%) of her food before she stopped eating, and she consumed no beverages. She was not offered an alternative meal, and no Boost shake was offered. In addition, no butter and sugar were added to her oatmeal.</p> <p>Review on 4/13/26 of client #10's nutritional evaluation, dated 2/8/26, revealed she is prescribed a regular diet, chopped to 1/2 inch pieces or less. Her texture was changed from cut texture to chopped in 2025. She should consume prunes or prune juice at breakfast for constipation. She should receive Boost VHC vanilla supplement 3 times per day and Boost chocolate pudding 2 times per day. In addition, she should have butter/sugar added to grits and oatmeal and be offered seconds. She should be offered an alternative meal of chicken pastry, noodles, or chicken pot pie for refusals. Fluids should be encouraged as she needs extra hydration.</p> <p>Review on 4/14/26 of the dining room dietary posting, dated 4/13/26, revealed client #10 should receive Boost shakes 3 times per day and Boost pudding 2 times per day. She should receive butter and sugar in her oatmeal. Food should be "cut" texture.</p> <p>Interview on 4/14/26 with the Qualified Intellectual Disabilities Professional (QIDP) revealed client #10 should receive her prescribed diet, per the nutrition evaluation.</p> <p>Interview on 4/14/26 with the Director revealed client #10 should receive Boost as prescribed at her meals, as well as substitutions. The Director confirmed the dining room dietary posting lists a different texture than the nutrition evaluation.</p>	W0460		
W0481	<p>MENUS</p> <p>CFR(s): 483.480(c)(2)</p> <p>Menus for food actually served must be kept on file for 30 days.</p> <p>This STANDARD is NOT MET as evidenced by:</p> <p>Based on observation, record review and interview, the facility failed to ensure menus for food actually served were kept on file for 30 days for 1 of 4 audit clients (#3). The finding is:</p> <p>Observations in the facility on 4/13/26 at 5:30pm</p>	W0481		

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W0481	<p>Continued from page 3 revealed, client #3 was served white rice a pack of blueberry muffins with water and milk. Further observation at breakfast on 4/14/26, client #3 was served a bowl of cereal with water and milk.</p> <p>Record review on 4/14/26 of client #3's nutritional evaluation dated 8/17/25 revealed a food list substitution guide in place for staff to follow. Food preferences should honored, it is recommended he be encouraged to try to incorporate foods from the various categories. Additional review revealed no substitution list.</p> <p>Interview on 4/14/26 with the dietary direct support professional (dsp) revealed she was not aware of a substitution list and preferred foods for client #3.</p> <p>Interview on 4/14/26 with the Director confirmed client #3 previously had a list however she's not sure what happened to it.</p>	W0481		