

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL080096	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/27/2026
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NAME OF PROVIDER OR SUPPLIER BRENTWOOD	STREET ADDRESS, CITY, STATE, ZIP CODE 609 NEWSOME ROAD SALISBURY, NC 28144
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on March 27, 2026. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 3 and has a current census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to maintain the temperature between 110-116 degrees Fahrenheit in all areas of the facility where clients are exposed to hot water. The findings are:</p> <p>Observation of the facility on 3/27/26 between 2:22 pm and 2:51 pm revealed: -In the clients' shared bathroom, the water temperature at the sink and in the bathtub was 123 degrees Fahrenheit. -In a vacant client bedroom which contained a bathroom, the water temperature at the bathroom</p>	V 752		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 752	<p>Continued From page 1</p> <p>sink was 122 degrees Fahrenheit while the water temperature in the bathtub was 123 degrees Fahrenheit.</p> <p>Interview on 3/27/26 with Client #1 revealed: -No problems with the water temperature when showering and washing his hands.</p> <p>Interview on 3/27/26 with Client #2 revealed: -He could adjust the water temperature. -Denied he had been burnt by hot water while showering and washing his hands.</p> <p>Interview on 3/27/26 with Staff #1 revealed: -She was not aware the water temperature was 122-123 degrees Fahrenheit in the client areas. -She would submit a work order to have the temperature adjusted.</p> <p>Interview on 3/27/26 with the Administrator revealed: -She would ensure follow up on the water temperature at the facility for the water temperature to be adjusted and maintained within the required range.</p>	V 752		