

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL078-278</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>03/20/2026</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ROBESON #1</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>601 CARTHAGE ROAD</b> <b>LUMBERTON, NC 28358</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual, compliant and follow up survey was completed on March 20, 2026. The complaint was substantiated (intake #NC00235997). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 110	<p><b>27G .0204 Training/Supervision Paraprofessionals</b></p> <p>10A NCAC 27G .0204 COMPETENCIES AND SUPERVISION OF PARAPROFESSIONALS</p> <p>(a) There shall be no privileging requirements for paraprofessionals.</p> <p>(b) Paraprofessionals shall be supervised by an associate professional or by a qualified professional as specified in Rule .0104 of this Subchapter.</p> <p>(c) Paraprofessionals shall demonstrate knowledge, skills and abilities required by the population served.</p> <p>(d) At such time as a competency-based employment system is established by rulemaking, then qualified professionals and associate professionals shall demonstrate competence.</p> <p>(e) Competence shall be demonstrated by exhibiting core skills including:</p> <ol style="list-style-type: none"> <li>(1) technical knowledge;</li> <li>(2) cultural awareness;</li> <li>(3) analytical skills;</li> <li>(4) decision-making;</li> <li>(5) interpersonal skills;</li> <li>(6) communication skills; and</li> </ol>	V 110		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 110	<p>Continued From page 1</p> <p>(7) clinical skills. (f) The governing body for each facility shall develop and implement policies and procedures for the initiation of the individualized supervision plan upon hiring each paraprofessional.</p> <p>This Rule is not met as evidenced by: Based on records reviews and interview the facility failed to ensure 1 of 1 paraprofessional (#3) demonstrated knowledge, skills and abilities required by the population served. The findings are:</p> <p>Review on 3/20/26 of client #3's personnel record revealed: -Hire Date: 10/6/22. -Job Title: Direct Support Professional.</p> <p>Review on 3/19/26 and 3/20/26 of client #3's record revealed: -Admitted: 7/1/11. -Diagnoses of Myopia unspecified eye, Generalized Idiopathic Epilepsy, Premenstrual Dysphoric Disorder, Mild Intellectual Disability and Schizoaffective Disorder depressive type.</p> <p>Review on 3/20/26 of the facility's "Investigation Summary" dated 2/12/26 revealed: -"Type of Investigation:...Allegation of Exploitation, In the case of: [client #3] Investigation Start Date: 02/11/26 Investigation Completion Date: 02/12/26, Allegation Summary/Purpose of Investigation: The purpose</p>	V 110		

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V 110	<p>Continued From page 2</p> <p>of this internal investigation is to determine how to prevent additional incidents...Investigation Outcome: Was the allegation substantiated? No, Investigation Outcome Summary: Staff were suspended until investigation was completed. Administrator spoke with staff about the following plan of the people we support and only go to safe places as the plan supports, The following corrective actions have been or will be made as a result of the Investigation Outcome: Recommendations #1: None..."</p> <p>Interview on 3/20/26 client #3 stated: -She fell at staff #3's house. -She went to staff #3's house to "getting something." -She was walking down the stairs and fell at the bottom of the stairs. -She fell on the sidewalk and the road. -It was on a Thursday. -She went to the doctor after her fall.</p> <p>Interview on 3/18/26 staff #3 stated: -She worked at the facility for 3 years. -She provided one on one services to individual clients. -Client #3 is "clumsy" she "walks like she is 100 years old." -She was called to the office and asked about client #3's fall at her personal home. -The facility is supposed to investigate all of it. -She took client #3 to her personal home about 2 or 3 weeks ago, after school. -Client #3 was walking up to her personal home when she fell to the cement. -Client #3 was holding her hand when she fell. -Staff were not allowed to take clients to their personal homes. -She took client #3 to her home so she (staff #3) could get lunch.</p>	V 110		

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V 110	<p>Continued From page 3</p> <ul style="list-style-type: none"> <li>-She forgot to call her "boss" to get permission.</li> <li>-She was at her home about 15 minutes.</li> <li>-She was not aware of any allegations made against her.</li> <li>-After client #3 fell, she immediately took pictures of client #3 after her fall and transport client #3 to a local urgent care.</li> <li>-Client #3 had minor abrasions on her cheek/chin but was okay.</li> <li>-She had to write a statement about what happened.</li> <li>-She was not "suspended or anything."</li> </ul> <p>Interview on 3/18/26 and 3/20/26 the Qualified Professional #1 stated:</p> <ul style="list-style-type: none"> <li>-There was an internal investigation for exploitation against staff #3 that involved client #3.</li> <li>-The Administrator completed the internal investigation.</li> <li>-Staff #3 was supposed to transport client #3 from school to the facility.</li> <li>-Staff #3 took client #3 to her personal home and client #3 fell.</li> <li>-It was "exploitation" due to staff #3 taking client #3 to her personal home instead of to the facility.</li> <li>-Staff #3 should not have taken client #3 out of her normal routine.</li> <li>-Staff were not allowed to take clients to their personal homes.</li> <li>-There were no allegations made by client #3 against staff #3.</li> <li>-Staff #3 was not trained or in serviced on any of her job duties and or client needs following the incident.</li> </ul> <p>Interview on 3/18/26 the Administrator stated:</p> <ul style="list-style-type: none"> <li>-She would not be available for survey.</li> <li>-She had delegated Qualified Professional #2 to assist during survey.</li> </ul>	V 110		



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V 118	<p>Continued From page 5</p> <p>Based on record reviews, observations and interviews, the facility failed to administer medications on the written order of the physician and to ensure the MAR was kept current affecting 3 of 3 audited clients (#2,#3,#5). The findings are:</p> <p>Finding #1 Review on 3/19/26 and 3/20/26 of client #2's record revealed: -Admitted: 7/1/11. -Diagnoses of Severe Intellectual Disability, Anxiety Disorder Unspecified and Seizures. -Signed physician order dated 6/9/25 for Fexofenadine 60 milligram (mg) daily (allergy). -A signed discontinue order dated 3/20/26 for Fexofenadine 60 mg.</p> <p>Review on 3/18/26 of client #2's MARs from 1/1/26 - 3/18/26 revealed: -Fexofenadine 60 mg was documented as "MEDICATION NOT AVAILABLE" or "WITHHELD PER DR (Doctor)/RN (Registered Nurse) ORDERS" from 1/1/26 - 3/18/26.</p> <p>Observation on 3/18/26 of client #2's medications revealed: -Fexofenadine 60 mg was not available at the facility.</p> <p>Interview on 3/20/26 client #2 stated: -He took "all of it" medications daily.</p> <p>Finding #2 Review on 3/19/26 and 3/20/26 of client #3's record revealed: -Admitted: 7/1/11. -Diagnoses of Myopia unspecified eye, Generalized Idiopathic Epilepsy, Premenstrual Dysphoric Disorder, Mild Intellectual Disability and Schizoaffective Disorder depressive type.</p>	V 118		

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V 118	<p>Continued From page 6</p> <p>-Signed physician orders dated 6/9/25 for Clotrimazole Cream 1% twice daily (Dermatitis), Clonazepam 0.5 mg twice daily (Anxiety) and Haloperidol 10 mg twice daily (Schizophrenia).</p> <p>Review on 3/18/26 of client #3's MARs from 1/1/26 - 3/18/26 revealed: -Clotrimazole Cream 1% was documented as "MEDICATION NOT AVAILABLE" or "WITHHELD PER DR (Doctor)/RN (Registered Nurse) ORDERS" from 1/1/26 - 3/18/26. -Clonazepam 0.5 mg was documented as administered three times daily from 2/5/26 - 3/18/26. -Haloperidol 10 mg was documented as administered three times daily from 1/1/26 - 3/18/26.</p> <p>Observation on 3/18/26 at approximately 2:16pm of client #3's medications revealed: -Clotrimazole Cream 1% was not available at the facility.</p> <p>Interview on 3/18/26 client #3 stated: -She used the cream for her eye brows. -She no longer used the cream. -She received her medications daily.</p> <p>Finding #3 Review on 3/19/26 and 3/20/26 of client #5's record revealed: -Admitted: 7/1/11. -Diagnoses of Down Syndrome, Cataracts, Seborrheic Dermatitis, Psychosis, Severe Intellectual Disability, Reflux Disease, Allergic Rhinitis and Obsessive Compulsive Disorder. -No documentation of a signed physician order for Rexulti 0.5 mg at bedtime. -A signed physician order on 3/18/26 to discontinue Rexulti 0.5 mg at bedtime.</p>	V 118		

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V 118	<p>Continued From page 7</p> <p>Review on 3/18/26 of client #5's MARs from 1/1/26 - 3/18/26 revealed: -Rexulti 0.5 mg was documented as "MEDICATION NOT AVAILABLE" from 1/1/26 - 3/15/26.</p> <p>Attempted Interview on 3/20/26 of client #5 used a hand gesture when responding to questions about his medications.</p> <p>Interview on 3/18/26 staff #3 stated: -Client #2's Fexofenadine 60 mg was discontinued because he had seizures. -Client #2's Fexofenadine 60 mg was discontinued a while ago. -Client #3's Clotrimazole Cream 1% was discontinued a while back because she no longer needed it. -Client #3 used the Clotrimazole Cream 1% from her eye brows. -Client #5 was prescribed Rexulti for his behaviors. -Client #5 never received his Rexulti because insurance would not pay for it.</p> <p>Attempted interview on 3/20/26 with the facility's nurse revealed she was not available for interview and had left the office.</p> <p>Interview on 3/20/26 the Qualified Professional stated: -The nurse was responsible for all medications. -She was unsure about the clients' medications.</p> <p>Several requests were made for physician orders on 3/18/26 and 3/20/26. No additional documentation was provided.</p> <p>Due to the failure to accurately document</p>	V 118		

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V 118	Continued From page 8  medication administration, it could not be determined if clients received their medications as ordered by the physician.	V 118		