

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL078-312 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____ | (X3) DATE SURVEY COMPLETED R 03/20/2026 |
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| NAME OF PROVIDER OR SUPPLIER ROBESON #3 | STREET ADDRESS, CITY, STATE, ZIP CODE 504 S ELM STREET MAXTON, NC 28364 |
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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|--------------------|---|---------------|---|--------------------|
| V 000 | <p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on March 20, 2026. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.</p> | V 000 | | |
| V 752 | <p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility failed to maintain water temperatures between 100-116 degrees Fahrenheit where clients had access to hot water. The findings are:</p> <p>Observation on 3/19/26 between 11:10am - 11:40am during a tour of the facility revealed: -The hot water at the kitchen sink was 128 degrees Fahrenheit.</p> <p>Attempted interview on 3/19/26 client #6 was difficult to understand.</p> | V 752 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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| V 752 | <p>Continued From page 1</p> <p>Attempted interview on 3/20/26 client #4 responded yes to most questions.</p> <p>Interview on 3/20/26 client #5 stated: -She helped wash the dishes last night. -Staff prepared the water for her to wash the dishes.</p> <p>Interview on 3/19/26 staff #5 stated: -Hot water temperatures were checked daily on 3rd shift. -There was a water temperature log maintained for all water temperature checks. -The clients did not use the kitchen sink.</p> <p>Interview on 3/20/26 the Qualified Professional stated: -The water temperatures were checked daily at the facility. -The water heater was recently serviced due to the water temperatures fluctuating from too hot to too cold.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p> | V 752 | | |