

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL026-983	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 03/06/2026
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NAME OF PROVIDER OR SUPPLIER CAROLINE'S DDA GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 334 MOORE STREET EAST FAYETTEVILLE, NC 28301
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on March 6, 2026. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure fire drills were held quarterly and repeated on each shift. The findings are:</p>	V 114		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Division of Health Service Regulation

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V 114	<p>Continued From page 1</p> <p>Review on 3/6/26 of the facility's records for fire and disaster drills revealed:</p> <ul style="list-style-type: none"> -No documentation of fire drills held during the 1st quarter of 2025 (January - March). -No documentation of a disaster drill held on 2nd, 3rd or weekend 9am - 9pm shifts during the 1st quarter of 2025. -No documentation of fire drills held on the weekend 9pm - 9am shift during the 2nd quarter of 2025 (April - June). -No documentation of disaster drills held on 2nd, 3rd or weekend 9am -9pm shifts during the 2nd quarter. -No documentation of a fire drill held on 2nd, 3rd or weekend 9pm - 9am shifts during the 3rd quarter (July - September). -No documentation of a disaster drill held on the weekend 9am - 9pm or 9pm - 9am shifts during the 3rd quarter. -No documentation of a fire or disaster drill held on the weekend 9am - 9pm or 9pm - 9am shifts during the 4th quarter of 2025. (October - December). <p>Interview on 3/6/26 client #2 stated: -"I done it before way back." -He had not participated in a disaster drill.</p> <p>Interview on 3/6/26 client #3 stated: -He was unsure about fire and disaster drills.</p> <p>Interview on 3/6/26 client #6 stated: -He participated in fire and disaster drills.</p> <p>Interview on 3/6/26 staff #1 stated: -Fire drills were held monthly on different shifts. -Disaster drills were held quarterly.</p> <p>Interview on 3/6/26 staff #2 stated:</p>	V 114		

Division of Health Service Regulation

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V 114	Continued From page 2 -The facility did fire and disaster drills all the time. -Fire drills were on different shifts every month. -"I think" disaster drills were once a month. Interview on 3/6/26 the Administrator Director stated: -The shifts at the facility were: 2nd shift - 5pm - 1am, 3rd shift - 1am - 9am. -The weekend had 12 hour shifts from 9am - 9pm and 9pm - 9am. -Fire drills were held monthly, per shift, per quarter. -Disaster drills were held once per quarter.	V 114		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug;	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 3</p> <p>(D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to administer medications on the written order of the physician and to ensure the MAR was kept current affecting 3 of 3 audited clients (#2,#3,#6). The findings are:</p> <p>Finding #1 Review on 3/6/26 of client #2's record revealed: -Admitted 2/12/22. -Diagnoses of Generalized Anxiety Disorder, Major Depressive Disorder Recurrent Moderate and Mild Intellectual Disability.</p> <p>Review on 3/6/26 of client #2's signed physician orders revealed: 6/2/25 -Levetiracetam 1000 mg twice daily. (seizures) -Lamotrigine 100 mg twice daily. (Bipolar) -Olanzapine ODT (Orally Disintegrating tablet) 20 mg. (Bipolar) 9/17/25 -Lorazepam 1 mg twice daily. (Anxiety) 1/28/26 -Lorazepam 1 mg was discontinued from twice daily, began Lorazepam 1 mg at bedtime and</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 4</p> <p>Lorazepam 0.5 mg daily.</p> <p>Review on 3/6/26 of client #2's MARs from 12/1/25 - 3/6/26 revealed: -Levetiracetam 1000 mg and Lamotrigine 100 mg were not documented as administered on 2/5/26 - 2/8/26 (PM dose). -Olanzapine ODT 20 mg was documented as administered twice daily from 2/1/26 - 2/31/26 at 1700 (5pm) and 5pm. -Lorazepam 1 mg was administered twice daily from 12/1/25 - 3/6/26.</p> <p>Interview on 3/6/26 of client #2's stated: -He received his medications daily from staff. -He took medications in the morning and at night.</p> <p>Finding #2 Review on 3/6/26 of client #3's record revealed: -Admitted 1/19/22. -Diagnoses of Schizophrenia Unspecified, Attention Deficit Hyperactivity Disorder and Intellectual Disability Mild.</p> <p>Review on 3/6/26 of client #3's signed physician orders dated 3/11/25 revealed: -Magnesium Oxide 400 mg twice daily. (Supplement)</p> <p>Review on 3/6/26 of client #3's MARs from 12/1/25 - 3/6/26 revealed: -Magnesium Oxide was transcribed as Magnesium Oxide 40 mg from 12/1/25 - 2/28/26.</p> <p>Interview on 3/6/26 client #3 stated: -He received his medications daily. -He was unsure if he was prescribed Magnesium. -He took Magnesium when he was 13 years old.</p> <p>Finding #3</p>	V 118		

Division of Health Service Regulation

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V 118	<p>Continued From page 5</p> <p>Review on 3/6/26 of client #6's record revealed: -Admitted 2/11/22. -Diagnoses of Paranoid Schizophrenia and Intellectual Developmental Disorder Moderate.</p> <p>Review on 3/6/26 of client #6's signed physician orders dated 9/9/25 revealed: -Fluticasone Propionate 50 milligram (mg) daily. (allergy) -Clonzapine 100 mg 2 tablets in the morning and 3 tabs at bedtime. (Schizophrenia) -Lithium Carbonate 300 mg 2 capsules twice daily. (Bipolar) -Chlorhexidine 0.12% Rinse twice daily. (Gingivitis) -Omeprazole DR 20 mg twice daily. (Gastroesophageal reflux disease)</p> <p>Review on 3/6/26 of client #6's MARs from 12/1/25 - 3/6/26 revealed: -No MARs were available for review for December 2025 (12/1/25-12/31/25) or March 2026 (3/1/26 -3/6/26).</p> <p>Interview on 3/6/26 client #6 stated: -He self administered all medication. -Staff checked his MARs to ensure he took his medications. -He provided his MARs to the Administrative Director or Medicaid Aid at the end of the month. -He took Clonzapine, 3 jelly pills at night and 2 during the day, a pink pill and 3 yellow pills in the morning.</p> <p>Interview on 3/6/26 staff #1 stated: -The clients received their medications as ordered. -She believed client #3 started Magnesium Oxide 400 mg last month. -Client #6 self administered all of his medications.</p>	V 118		

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V 118	<p>Continued From page 6</p> <p>Interview on 3/6/26 the Administrative Director stated: -He was ensure all medications were transcribed correctly and MARs kept current. -Client #6 self administered his own medications. -Client #6 provided his MARs to the office but they could not be located.</p> <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		
V 120	<p>27G .0209 (E) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (e) Medication Storage: (1) All medication shall be stored: (A) in a securely locked cabinet in a clean, well-lighted, ventilated room between 59 degrees and 86 degrees Fahrenheit; (B) in a refrigerator, if required, between 36 degrees and 46 degrees Fahrenheit. If the refrigerator is used for food items, medications shall be kept in a separate, locked compartment or container; (C) separately for each client; (D) separately for external and internal use; (E) in a secure manner if approved by a physician for a client to self-medicate. (2) Each facility that maintains stocks of controlled substances shall be currently registered under the North Carolina Controlled</p>	V 120		

Division of Health Service Regulation

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V 120	<p>Continued From page 7</p> <p>Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interviews the facility failed to ensure medications were stored in a locked container for 2 of 3 current client (#2, #3). The findings are:</p> <p>Observation on 3/6/26 between 9:45am - 10:30 am during a tour of the facility revealed: -The medication cart sat in the corner of the living room. -The medication cart lock was not in the socket/space. -The medication cart was not locked and secured.</p> <p>Review on 3/6/26 of client #2's record revealed: -Admitted 2/12/22. -Diagnoses of Generalized Anxiety Disorder, Major Depressive Disorder Recurrent Moderate and Mild Intellectual Disability. -Signed physician orders revealed: 6/2/25 Linzess 290 microgram before meals (Constipation), Daily Vite Tablet daily (Supplement), Haloperidol 1 mg daily (Schizophrenia), Divalproex SOD ER 500 mg 2 tablets daily (Bipolar), Fluoxetine HCl 40 mg daily for depression and anxiety, Levetiracetam 1000 mg twice daily. (seizures), Lamotrigine 100 mg twice daily, Olanzapine ODT 20 mg. 9/17/25 Lorazepam 1 mg twice daily. (Anxiety), Quetiapine Fumarate 100 mg twice daily for aggression, 1/28/26 Lorazepam 1 mg was discontinued from twice daily, began Lorazepam 1 mg at bedtime and Lorazepam 0.5 mg daily.</p>	V 120		

Division of Health Service Regulation

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V 120	<p>Continued From page 8</p> <p>Interview on 3/6/26 client #2 stated: -His medications were kept locked.</p> <p>Review on 3/6/26 of client #3's record revealed: -Admitted 1/19/22. -Diagnoses of Schizophrenia Unspecified, Attention Deficit Hyperactivity Disorder and Intellectual Disability Mild.</p> <p>-Signed physician orders dated 3/11/25, Magnesium Oxide 400 mg twice daily, 12/1/25 - Benzotropine Mesylate 1 mg twice, Divalproex Sodium 500 mg 2 tablets bedtime (movement), Propranolol 20 mg twice daily (high blood pressure), Risperidone 0.5 mg daily (schizophrenia), Sertraline HCL 25 mg daily (Depression), Trazodone 100 mg at bedtime (insomnia), Zolpidem Tartrate 10 mg at bedtime (insomnia).</p> <p>Interview on 3/6/26 staff #1 stated: -"It just got broken" -"I think it was last night"</p> <p>Interview on 3/6/26 staff #2 stated: -He was getting a label out of the medication cart and turned the lock the wrong way. -"I might have tried to force it open." -"It happened today"</p> <p>Interview on 3/6/26 the Administrative Director stated: -The medication cart lock must have broken this morning.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 120		

Division of Health Service Regulation

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V 736 V 736	<p>Continued From page 9</p> <p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility and its grounds was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 3/6/26 between 9:45am - 10:30 am during a tour of the facility revealed: -The dining room had a discolored brown stain on the ceiling approximately 2 x 3 feet and had paint peeling on the baseboards. -The stove in the kitchen front right burner was loose, up and not affixed to the stove. -There was a washing machine that sat in the space between the kitchen and dining area obstructing the walkway. -The full bathroom off the laundry area had paint peeling in several areas on the wall to the right and behind the door. There was standing water/liquid around the base of the toilet and the floor was uneven and had soft spots. -The main hallway was slopped and uneven. -There was cracked flooring on the steps at the bathroom.</p> <p>Interview on 3/6/26 the Administrative Director stated: -The facility had a paid contractor to make repairs to the facility. -The facility was currently getting the facility's foundation repaired.</p>	V 736 V 736		

Division of Health Service Regulation

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