

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL017-022	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/11/2026
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NAME OF PROVIDER OR SUPPLIER LEVAN PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 281 W MAIN STREET YANCEYVILLE, NC 27379
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V 000	INITIAL COMMENTS An annual and follow-up survey was completed on February 11, 2026. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 5 and has a current census of 5. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118	This unfortunate mishap has been corrected as of 2/10/26. In an effort to avoid future mistakes our long term plan is to: Twice daily a manual MAR scan will take place by staff and will be checked weekly by the QP. Bi-monthly the QP and staff will review Mars together to make sure everything has been signed and document as required. This is an on going process. Aside from the annual training our staff receives we will have scheduled refresher Med training reviews as necessary. Med training reviews will take place as necessary. RECEIVED MAR 04 2026 DHSR-MH Licensure Sect	2/10/26

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>Jean Kearns</i>	TITLE Project Director/QP	(X6) DATE 02/26/26
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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to administer medications on the written order of a physician and failed to keep the MARs current for 3 of 3 audited clients (Clients #1, #2 and #3). The findings are:</p> <p>Review on 2/10/26 of Client #1's record revealed: -Admission date of 8/13/10. -Diagnoses of Moderate Intellectual Developmental Disability (IDD), Autism and Seasonal Allergies. -3/20/25 physician-ordered medications: -Loratadine (allergy) 10 milligrams (mg), 1 tablet (tab) once daily. -Fluticasone Propionate Nasal Spray (seasonal allergies) 50 micrograms (mcg), 1 spray each nostril once daily.</p> <p>Review on 2/10/26 of Client #1's January 2026 MAR revealed: -No documentation from 1/13/26 through 1/31/26 of Client #1 having received his administration of Loratadine and Fluticasone Propionate Nasal Spray.</p> <p>Review on 2/10/26 of Client #2's record revealed: -Admission date of 7/15/15. -Diagnoses of IDD, Impulse Control,</p>	V 118	<p>This unfortunate mishap has been corrected as of 2/10/26. In an effort to avoid future mistakes our long term plan is to: Twice daily a manual MAR scan will take place by staff and will be checked weekly by the QP. Bi-monthly the QP and staff will review Mars together to make sure everything has been signed and document as required. This is an on going process. Aside from the annual training our staff receives we will have scheduled refresher Med training reviews as necessary. Med training reviews will take place as necessary.</p>	2/10/26

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V 118	<p>Continued From page 2</p> <p>Hypertension and Hyperlipidemia. -3/20/25 physician-ordered medications: -Chlorthalidone (hypertension) 25 mg, 1 tab once daily. -Metamucil (constipation) 0.52 grams, 1 tab twice daily. -Omeprazole (acid reflux) 20 mg, 1 capsule (cap) daily. -Simvastatin (cholesterol) 20 mg, 1 tab at bedtime. -Cholestyramine Light Powder Packet (cholesterol) Mix and take 1 packet for 1 day or 1 dose as directed. -Fluticasone Propionate Nasal Spray (seasonal allergies) 50 micrograms (mcg), 1 spray both nostrils twice daily.</p> <p>Review on 2/10/26 of Client #2's January 2026 MAR revealed: -No documentation from 1/13/26 through 1/31/26 of Client #2 having received his administration of Chlorthalidone, Metamucil and Omeprazole. -No documentation from 1/12/26 through 1/31/26 of Client #2 having received his administration of Simvastatin and Fluticasone Propionate Nasal Spray. - No documentation from 1/11/26 through 1/31/26 of Client #2 having received his administration of Cholestyramine Light Powder Packet.</p> <p>Review on 2/10/26 of Client #3's record revealed: -Admission date of 1/13/16. -Diagnoses of Autism, Schizoffective Disorder and Hyperlipidemia. -3/20/25 physician-ordered Atorvastatin (cholesterol), 1 tab once daily.</p> <p>Review on 2/10/26 of Client #3's January 2026 MAR revealed: -No documentation from 1/13/26 through 1/31/26</p>	V 118	<p>This unfortunate mishap has been corrected as of 2/10/26. In an effort to avoid future mistakes our long term plan is to: Twice daily a manual MAR scan will take place by staff and will be checked weekly by the QP.</p> <p>Bi-monthly the QP and staff will review Mars together to make sure everything has been signed and document as required. This is an on going process. Aside from the annual training our staff receives we will have scheduled refresher Med training reviews as necessary. Med training reviews will take place as necessary</p>	2/10/26

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V 118	<p>Continued From page 3</p> <p>of Client #3 having received his administration of Atorvastatin.</p> <p>Interview on 2/9/26 with Client #1 revealed: -He took one pill and a nasal spray for his allergies. -Staff #1 gave him his medications every morning. -"I have my medicine every day."</p> <p>Interview on 2/9/26 with Client #2 revealed: -He took his medications "every day." -"I take 4 medicines in the morning and 2 medicines at night." -Staff #1 gave him his medications.</p> <p>Interview on 2/9/26 with Client #3 revealed: -He took 1 medication in the morning and no medication at night. -Staff #1 gave him his medication.</p> <p>Interviews on 2/10/26 with Staff #1 revealed: -He was a direct care staff who had been working at the facility for 10-15 years. -"I give them (Clients #1, #2 and #3) their medicines every day." -"I see now I didn't initial their (Clients #1, #2 and #3)'s MARs the rest of the way in January (2026)." -"I can't believe I didn't initial off. I usually keep stuff like this up to date. That's my error. I overlooked it. I take responsibility." -"It (not initialing after medication is administered) won't happen again."</p> <p>Interview on 2/10/26 with the Qualified Professional/Project Director revealed: -"I don't know what happened [Staff #1] didn't complete their (Clients #1, #2 and #3) MARs. -"I know they (Clients #1, #2 and #3) got their</p>	V 118	<p>This unfortunate mishap has been corrected as of 2/10/26. In an effort to avoid future mistakes our long term plan is to: Twice daily a manual MAR scan will take place by staff and will be checked weekly by the QP. Bi-monthly the QP and staff will review Mars together to make sure everything has been signed and document as required. This is an on going process. Aside from the annual training our staff receives we will have scheduled refresher Med training reviews as necessary.</p>	2/10/26

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V 118	Continued From page 4 medicines every day because they would say if they hadn't." -Staff #1 "is having to carry the load of taking care of the (clients) because she was continuing to recover from 2 surgeries and she was getting "acclimated" to working back at the facility, Staff #2 was on medical leave due to his surgery, and Staff #3 had been working part-time due to family illnesses. -She and Staff #3 would ensure the MARs were documented by staff after medication administration.	V 118	The microwave has been cleaned 2/10/26 This is ongoing cleaning of which will be done as needed. Staff will monitor the cleaning of the microwave daily.	Ongoing
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on record review, observation and interview, the facility failed to maintain the facility in a safe and clean manner. The findings are: Observation on 2/10/26 between 3:26 pm to 4:30 pm of the facility revealed: -Client #3's bedroom had 2 side by side windows which were both blocked for emergency egress by an exterior holly tree. -The holly tree with red berries was approximately 15' in height on the left exterior side of the facility and the tree branches were touching both of Client #3's windows. -The interior of the kitchen microwave had approximately 75 brown-colored particles on the left, back and right sides as well as the bottom	V 736	The tree has been removed as of 2/11/26. The cord was without power and was removed on 2/11/26 The deck was painted and repaired on 2/11/26. There are no exposed nails on the deck All the shrubbery and tree limbs have been removed as of 2/11/26 All the trash gathered on the back deck has been removed and taken to the local dump. Will be groomed as necessary but not less than a bi monthly basis. Trash will be taken to the local dump twice weekly Whenever tree limbs are cut the rubbish will be removed on the same day Staff will monitor the landscape and grounds reporting to the QP weekly. This is ongoing	Ongoing

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V 736	<p>Continued From page 5</p> <p>side under the turntable.</p> <p>-An orange-colored substance in an L-shaped pattern and approximately 5-6" inches in length was observed at the front bottom interior base of the microwave.</p> <p>-The backyard wood deck with 5 steps had 5 exposed nails which were less than a 1/2 inch in height, located in the center of the 2nd step, and led to the top of the deck.</p> <p>-The right side of the wood rail beside the deck steps had 2 exposed nails which were less than a 1/2 inch in height.</p> <p>-The top of the backyard wood deck which was rectangular in shape and approximately 5' x 7' in size had miscellaneous items which included a filled black trash bag, a pile of purple and white colored rags, a 3-gallon red plastic gas container, a blue and gray garden hose in a loose circular shape laying on top of leaves, a rusted metal animal crate which contained a tan colored pillow, an empty steel animal-feeding bowl, 1 black colored bucket and 1 blue-colored bucket turned upside down, and the bottom part of a broom inside the crate.</p> <p>Interview on 2/9/26 with Client #3 revealed: -He had been living at the facility since 2016. -He had his own bedroom. -"Yes" when asked if he could open his bedroom window.</p> <p>Interview on 2/10/26 with the Director revealed: -"I cut that holly bush (tree) back on both sides I think last summer." -The height of the tree was not cut down because there was a "wire running through it. I don't know if the wire is electrical or not." -"I didn't know it had grown back up so fast."</p> <p>Interviews on 2/10/26 and 2/11/26 with the</p>	V 736	<p>The microwave has been cleaned 2/10/26</p> <p>This is ongoing cleaning of which will be done as needed. Staff will monitor the cleaning of the microwave daily.</p> <p>The tree has been removed as of 2/11/26.</p> <p>The cord was without power and was removed on 2/11/26</p> <p>The deck was painted and repaired on 2/11/26. There are no exposed nails on the deck</p> <p>All the shrubbery and tree limbs have been removed as of 2/11/26</p> <p>All the trash gathered on the back deck has been removed and taken to the local dump, 2/11/26</p> <p>All exterior grounds and maintaince Will be groomed as necessary but not less than a bi monthly basis.</p> <p>Trash will be taken to the local dump twice weekly</p> <p>Whenever tree limbs are cut the rubbish will be removed on the same day</p> <p>Staff will monitor the landscape and grounds reporting to the QP weekly. This is ongoing</p>	
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V 736	<p>Continued From page 6</p> <p>Qualified Professional/Project Director (QP/PD) revealed:</p> <ul style="list-style-type: none"> -The facility building and grounds were owned by a private landlord. -The landlord was responsible for the maintenance of the trees, hedges and yard. -"Sometimes we have to take care of things (maintenance of facility) ourselves." -She was uncertain whether the wire running through the holly tree had electricity, -She would call the power company to come and check the wire for electricity. -The microwave inside needed to be cleaned. -Staff #1 was responsible for cleaning the microwave. -She would tell the landlord about replacing the nails on the back deck or have Staff #1 to hammer the nails so they were not exposed. -Staff #1 was responsible for "hauling the trash away. We have to take our trash to the dump." -She would have Staff #1 to clean the back deck and take all the trash away tomorrow (2/12/26). <p>Review on 2/10/26 of a Plan of Protection dated 2/10/26 and completed by the QP/PD revealed: "What immediate action will the facility take to ensure the safety of the consumers in your care?"</p> <ul style="list-style-type: none"> -Effective 2/10/26 moved client #3 bed into client #5 bedroom until trees are removed, Which is determined to happen by 2/13/26. QP will contact [power company] on February 11, 2026 about old lines crossing between the tree in question. <p>Describe your plans to make sure the above happens.</p> <ul style="list-style-type: none"> -QP will document contacts made and follow up with individuals (power company and tree removal person) involved with the direct extraction of the tree removal process." 	V 736	<p>The microwave has been cleaned 2/10/26 This is ongoing cleaning of which will be done as needed. Staff will monitor the cleaning of the microwave daily.</p> <p>The holly tree has been removed as of 2/11/26.</p> <p>The cord was without power was removed on 2/11/26</p> <p>The deck was painted and repaired on 2/11/26. There are no exposed nails on the deck</p> <p>All the shrubbery and tree limbs have been removed as of 2/11/26</p> <p>All the trash gathered on the back deck has been removed and taken to the local dump. 2/11/26</p> <p>All exterior grounds and maintenance Will be groomed as necessary but not less than a bi monthly basis. Trash will be taken to the local dump twice weekly Whenever tree limbs are cut the rubbish will be removed on the same day Staff will monitor the landscape and grounds reporting to the QP weekly. This is ongoing</p>	

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V 736	<p>Continued From page 7</p> <p>Review on 2/11/26 of an amended Plan of Protection dated 2/11/26 and completed by the QP/PD revealed: "What immediate action will the facility take to ensure the safety of the consumers in your care? -The holly tree has been removed today, 2/11/26. Client #3 has been moved back into his bedroom.</p> <p>Describe your plans to make sure the above happens. -This action has already taken place. To maintain compliance the tree (as it grows back eventually) will be trimmed back as necessary on a monthly basis. So that the client can exit his room in the event of an emergency."</p> <p>This facility serves clients with diagnoses of Autism and Intellectual Developmental Disabilities. Client #3 had 2 windows in his bedroom which faced the left side of the facility. Both Client #3's windows were obstructed by a holly tree that had grown approximately 15' in height with its branches touching both windows which prevented egress from Client #3's bedroom.</p> <p>This deficiency constitutes a Type A2 rule violation for substantial risk of harm and must be corrected within 23 days.</p>	V 736	<p>The cord was without power and was removed on 2/11/26</p> <p>The holly tree has been removed as of 2/11/26. Monitoring of the trees growth Will take place monthly and the tree will be trimmed back as necessary. This is ongoing monitoring to make sure the client will in case of emergency be able to exit the room safely. Staff and QP will monitor ongoing</p>	<p>2/11/26</p> <p>2/11/26</p>