

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-751	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 03/19/2026
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NAME OF PROVIDER OR SUPPLIER ACCESS HEALTH SYSTEM 1	STREET ADDRESS, CITY, STATE, ZIP CODE 5132 DICE DRIVE RALEIGH, NC 27616
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A follow up survey was completed on 3/19/26. It could not be determined if the previously cited deficiency (V114) was corrected during this survey due to insufficient time to review for compliance. A deficiency was cited.</p> <p>This facility is licensed for the following service category 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility and its grounds were not maintained in a clean, attractive, and orderly manner. The findings are:</p> <p>Observation on 3/10/26 at approximately 10:02AM revealed:</p> <ul style="list-style-type: none"> - Upstairs bathroom <ul style="list-style-type: none"> - Single round knob for the sink was loose and made it difficult to turn off the water - Outlet wall plate behind the sink was cracked about 1 inch in length at a diagonal on each side of the top screw with the piece between the crack and the outlet missing below the screw in a triangle shape about 1 inch in length - Downstairs bathroom had dark brown residue 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <p>in the shower that covered approximately 80% of the grout and the bottom half of the shower control knob</p> <ul style="list-style-type: none"> - Downstairs hallway floor had light yellow paint stains with 3 large stains covering approximately 45% of an area approximately 8 inches wide by 6 inches long - Client #2's bedroom: <ul style="list-style-type: none"> - Closet folding doors had a crack approximately 3 inches in length about halfway up the left panel of the left door - Ceiling had a linear brown stain approximately 2.5 feet in length and 2 circular brown stains each approximately 6 inches in diameter - Client #4's dresser had chipped paint on the top drawer approximately 3 inches long by 1 inch tall - Back doors had a gray residue covering all 24 windowpanes and a brown smudge approximately 3 inches wide by 2 inches tall on the far-right windowpane second from the bottom on the door on the left - Back porch: <ul style="list-style-type: none"> - One dining room chair with approximately 3 inches of the seat missing from the front to the back of the chair on the left side <ul style="list-style-type: none"> - Miniature refrigerator unplugged with the door opened approximately 2 inches with pieces of paint on the door missing at the bottom approximately 3 inches long and 1 inch tall on the right side and 9 inches long and 2 inches tall on the left side - Grounds: <ul style="list-style-type: none"> - Wooden trailer that contained broken items such as metal shelves, a metal table frame, a plastic water hose cart, folding doors, and a Christmas tree - Broken ping-pong table on the ground with one half of the table on the other half of the 	V 736		

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V 736	<p>Continued From page 2</p> <p>table and table legs</p> <p>Interview on 3/10/26 staff #1 reported:</p> <ul style="list-style-type: none"> - She and clients completed cleaning during her shift at the facility - Maintenance had been at the facility working on painting and repairs since she started working at the facility "a month ago" <p>Interview on 3/10/26 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - Was not responsible for maintenance or cleanliness at the facility - Was not aware of anything at the facility that needed to be repaired or cleaned <p>Interview on 3/10/26 the Owner reported:</p> <ul style="list-style-type: none"> - Was responsible for ensuring maintenance and cleanliness at the facility - Maintenance had been working on a list of items to be repaired at the facility since December 2025 but there had been delays because "we (administration) decided to repaint all the rooms" at the facility so they were not finished but would return on 3/10/26 to complete the repairs <p>This deficiency has been cited 9 times since the original cite on 3/5/18 and must be corrected within 30 days.</p>	V 736		