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	MHL092-980	A. BUILDING: _____ B. WING _____	R 03/05/2026

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ABSOLUTE HOME-KAPLAN DRIVE	5040 KAPLAN DRIVE RALEIGH, NC 27606

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V 000	INITIAL COMMENTS An annual, complaint and follow up survey was completed on 3/5/26. The complaint was unsubstantiated (intake #NC00235887 and #NC00235206). Deficiencies were cited. . This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness. This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes. (b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies. (d) Each facility shall have a first aid kit accessible for use. This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure fire and disaster drills were	V 114		

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V 114	Continued From page 1 completed quarterly and on each shift. The findings are: Attempted review and interview on 2/19/26 of the facility's fire and disaster drills revealed: - The Qualified Professional (QP) and staff #1 could not locate the fire and disaster drills During interview on 2/19/26 client #2 reported: - Have not practice fire and disaster drills with staff #1 - Went to the end of driveway for a fire drills - Have not practiced a tornado drill - Would get in the hallway and bend down During interview on 2/19/26 client #3 reported: - Do not practice fire and disaster drills at facility - Would go outside for a fire - Would go in the bathroom away from windows During interview on 2/19/26 staff #1 reported: - Started at the facility a week in a half ago During interview on 2/19/26 the QP reported: - The fire and disaster drill book was usually in a facility's closet - It may have been moved due to the facility being exterminated - The Licensee was responsible for ensuring fire and disaster drills were conducted This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 114		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION	V 118		

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V 118	Continued From page 2 REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record review and interview the facility failed to keep 2 of 3 audited clients (#1 and #6)'s MARs current. The findings are:	V 118		

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V 118	Continued From page 3 A. Review on 2/19/26 of client #1's record revealed: - Admitted 8/6/25 - Diagnoses: Schizophrenia and Hypertension - A physician's order dated: 9/23/25: Sodium 1 gram twice a day 8am and 8pm (electrolyte) - A physician's order dated: 10/17/25: Metoprolol 25mg (milligrams) 8am and 8pm (Blood Pressure) - A physician's order dated: 2/17/26: Clonazepam .5mg twice a day 8am and 8pm (Anxiety) Review on 2/19/26 of client #1's February 2026 MAR at 3:15pm revealed: - The Sodium, Metoprolol and Clonazepam 8pm dose was signed by staff #1 on 2/19/26 B. Review on 2/19/26 of client #6's record revealed: - Admitted 1/16/26 - Diagnoses: Schizoaffective Disorder, Bipolar Disorder, Personality Disorder, Diabetes Mellitus, Hypertension, Hyperlipidemia and Congestive Heart failure - A FL2 dated 3/27/25: - Aspirin 81mg daily - Vitamin D3 2000 everyday (Calcium) - Losartan Potassium 50mg everyday (Blood Pressure) - Atorvastatin 80mg bedtime (Cholesterol) - Atenolol 25mg bedtime (Blood Pressure) Review on 2/19/26 of the February 2026 MAR for client #6 revealed: - No documentation of staff initials the following medications were administered from 2/1/26 - 2/18/26: - Aspirin and Vitamin D	V 118		

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V 118	Continued From page 4 - No documentation of staff initials the Losartan Potassium was administered on 2/17/26 and 2/18/26 - No documentation of staff initials the Atenolol was administered from 2/16/26 - 2/18/26 - No documentation of staff initials the Atorvastatin was administered from 2/15/26 - 2/18/26 During interview on 2/25/26 staff #1 reported: - Clients get their medications, he sometimes "forget to sign the MAR" During interview on 2/25/26 the Qualified Professional reported: - The MAR documentation errors were an oversight During interview on 3/5/26 the Licensee reported: - The MAR documentation errors were an oversight	V 118		
V 540	27F .0103 Client Rights - Health, Hygiene And Grooming 10A NCAC 27F .0103 HEALTH, HYGIENE AND GROOMING (a) Each client shall be assured the right to dignity, privacy and humane care in the provision of personal health, hygiene and grooming care. Such rights shall include, but need not be limited to the: (1) opportunity for a shower or tub bath daily, or more often as needed; (2) opportunity to shave at least daily; (3) opportunity to obtain the services of a barber or a beautician; and (4) provision of linens and towels, toilet paper and soap for each client and other	V 540		

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V 540	Continued From page 5 individual personal hygiene articles for each indigent client. Such other articles include but are not limited to toothpaste, toothbrush, sanitary napkins, tampons, shaving cream and shaving utensil. (b) Bathtubs or showers and toilets which ensure individual privacy shall be available. (c) Adequate toilets, lavatory and bath facilities equipped for use by a client with a mobility impairment shall be available. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure of 2 of 3 clients (#3 and #5) had toilet paper, soap, and other individual personal hygiene. The findings are: During interview on 2/12/26 client #3 reported: - They used their monies to buy soap and deodorant - They Licensee provided hygiene products for Christmas gifts During interview on 2/19/26 client #5 reported: - They (clients) have to buy their own tissue, deodorant and shaving cream - We "don't get much money" During interview on 2/12/26 staff #1 reported: - The clients get their hygiene products and dish detergent from the local church During interview on 3/5/26 the Licensee reported: - Knew it was her responsibility to provide health, hygiene and grooming products for the clients - will purchase the products and have staff to	V 540		

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V 540	Continued From page 6 distribute the items to the clients on an as needed basis	V 540		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview the facility and its grounds were not maintained in a safe, clean, attractive and orderly manner. The findings are: Observation on 2/12/26 at 3:38pm of the facility revealed: - There were 3 bricks missing from the driveway divider under the carport - Front screen door did not close fully - The kitchen sink knob was missing that turned the water on and off - A narrow metal steam was in place of the sink knob - Throughout the kitchen vinyl floor was unidentified black stains - Food crumbs were throughout the kitchen table Client #5's bedroom: - Bed was unmade with clothes piled on top of the bed - Piles of shoes and clothes throughout the bedroom floor Client #1 and client #3's bedroom: - Client #1's bed mattress cover and sheets had clustered black tiny spots	V 736		

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V 736	Continued From page 7 - Appeared to be dried blood stains on the sheets Client #4 and client #6's bedroom: - The window blinds were bent and broken Further observation on 2/25/26 at 1:08pm of the facility revealed: Client #1's bedroom: - had a hole the size of a tennis ball in the baseboard molding beside his bed - under client #1's bed was cluttered with paper, empty snack bags and other unidentified items Client #2's bedroom: - 2 holes the size of a tennis ball in the mattress that exposed the sprangs - No light bulb in the ceiling fan During interview on 3/4/26 the Division of Health Service Construction Team Leader reported: - The cluster of tiny black stains on client #1's bed sheets and mattress cover appeared to be bedbug reminisce - The dried blood stains meant the bedbugs were "actively feeding" During interview on 3/5/26 the Licensee reported: - Maintenance was in the process of repairing the kitchen sink - Was not aware of the hole near client #1's bed - Was not aware of client #2's mattress - Was aware the screen pulled from the door under carport - Noticed the missing bricks from the driveway divider under the carport yesterday (3/4/26) - She assisted client #1 and client #5 with cleanliness of their bedroom - Had not seen client #1's sheets because he took the sheets off the bed when they needed to	V 736		

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V 736	Continued From page 8 be washed - Will get client #2 a new mattress - Was not aware this citation was cited three times already - Will start next week with needed repairs to the facility This deficiency has has been cited 4 times since the original cite on 4/24/24 and must be corrected within 30 days.	V 736		