

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34G339	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED 03/03/2026
NAME OF PROVIDER OR SUPPLIER LIFE, INC BEAUFORT HEIGHTS GROUP HOME			STREET ADDRESS, CITY, STATE, ZIP CODE 103 CIRCLE STREET WASHINGTON, NC 27889		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
W 129	<p>PROTECTION OF CLIENTS RIGHTS CFR(s): 483.420(a)(7)</p> <p>The facility must ensure the rights of all clients. Therefore, the facility must provide each client with the opportunity for personal privacy. This STANDARD is not met as evidenced by: Based on observations, record reviews and interviews, the facility failed to ensure each client had the right to personal privacy regarding the use of a door chime. This affected 1 of 5 clients (#4). The finding is:</p> <p>During observations in the home throughout the survey on 3/2 - 3/3/26, client #5 had a door chime mounted above his bedroom door. Each time the client entered/exited his bedroom, the device would make a chime like noise.</p> <p>Additional observations revealed client #4's bedroom was located next to client #5's bedroom. Each time client #4 would exit his bedroom, the door chime would emit a chime like noise. The door chime also sounded when other clients and staff passed client #5's bedroom door.</p> <p>Interview on 3/3/26 with Staff D revealed the door chime is used to address client #5's stealing behaviors by alerting staff when he exited his bedroom.</p> <p>Review on 3/2/28 of client #4's Individual Program Plan (IPP) dated 11/12/25 revealed he requires assistance to exercise his rights. Additional review of client #4's BSP did not include the use of a door chime to address inappropriate behaviors.</p> <p>Interview on 3/3/26 with the Home Manager (HM) indicated the door chime over client #5's bedroom</p>	W 129			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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CENTERS FOR MEDICARE & MEDICAID SERVICES

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W 129	Continued From page 1 door was put in place to address his stealing behaviors. The HC acknowledged the chime would sound when anyone passes client #4's bedroom door.	W 129			
W 240	Interview on 3/3/26 with the Qualified Intellectual Disabilities Professional (QIDP) indicated a work order needs to be submitted so the door chime can be adjusted. INDIVIDUAL PROGRAM PLAN CFR(s): 483.440(c)(6)(i) The individual program plan must describe relevant interventions to support the individual toward independence. This STANDARD is not met as evidenced by: Based on observations, record review and interviews, the facility failed to ensure client #4's Individual Program Plan (IPP) included specific information to support the use of his eyeglasses. This affected 1 of 5 audit clients. The finding is: During observations at the day program on 3/2/26, client #4 did not wear eyeglasses. The client was noted to trace letters on paper and count quantities of money when given pictures of coins. During additional observations at the home on 3/2 - 3/3/26, client #4 wore eyeglasses while playing a card game and assisting with simple household tasks. Interview on 3/3/26 with Staff A revealed client #4 wears his eyeglasses "all the time" especially if he is writing. Review on 3/3/26 of client #4's IPP dated 11/12/25 revealed the client had a diagnosis of astigmatism, mild vision loss in his right eye and	W 240			

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W 240	Continued From page 2 severe vision loss in his left eye. The plan noted client #4 did not require eyeglasses. Interview on 3/3/26 with the Qualified Intellectual Disabilities Professional (QIDP) indicated client #4 has been wearing eyeglasses for about two years and wears them with activities such as reading. The QIDP acknowledged client #4's IPP needed to be updated regarding the proper use of his eyeglasses.	W 240			
W 249	PROGRAM IMPLEMENTATION CFR(s): 483.440(d)(1) As soon as the interdisciplinary team has formulated a client's individual program plan, each client must receive a continuous active treatment program consisting of needed interventions and services in sufficient number and frequency to support the achievement of the objectives identified in the individual program plan. This STANDARD is not met as evidenced by: Based on observations, record review and interviews, the facility failed to ensure 1 of 5 audit clients (#1) received a continuous active treatment program consisting of needed interventions and services as identified in the Individual Program Plan (IPP) in the area of leisure and social skills. The finding is: During observations at the day program on 3/2/26 from 11:54am - 12:45pm, client #1 was not engaged in any meaningful activities. For example, at 11:34am, the client sat briefly manipulating objects in a container. Additional	W 249			

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W 249	<p>Continued From page 3</p> <p>observations from 12:10pm - 12:45pm, revealed client #1 sat in a chair unengaged and away from other clients and staff. During this time, other clients participated in tasks such as coloring, counting, puzzles, tracing letters, or counting money. Client #1 was not prompted or assisted to participate in any tasks.</p> <p>During observations in the home on 3/2/26 from 3:38pm - 6:00pm, various clients were assisted by staff to participate in card games, some sign language and meal preparation. During these tasks, client #1 remained in his bedroom. At 5:19pm, client #1 exited his bedroom, entered the kitchen area and proceeded to lean on the kitchen counter. Staff G immediately physically manipulated the client back down the hallway as the client returned to his bedroom until dinner at 5:31pm. With the exception of consuming his dinner meal, client #1 was not prompted or encouraged to participate with activities or tasks.</p> <p>During observations in the home on 3/3/26 from 6:40am - 8:38pm, various clients were assisted to complete household chores and meal preparation tasks. Client #1 was noted to remain in his bedroom. At 7:18am, client #1 entered the dining room and was assisted to serve himself and consume his meal. After breakfast, client #1 later returned to his bedroom. At 7:55am, the Medication Technician (MT) prompted client #1 to come to the medication room for his medications. Client #1 refused. The MT indicated the client was in his room masturbating and refused to come out. After additional prompting by other staff, client #1 entered the medication room and consumed his medicine. Throughout the morning observations, client #1 was prompted once to go outside briefly. As the client mainly located in his</p>	W 249			

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W 249	<p>Continued From page 4 bedroom, he was not prompted or encouraged to participate in activities or tasks.</p> <p>Interview on 3/2/26 with Staff F revealed client #1 likes to stay in his bedroom and do his "man thang". The staff noted he will often remain in his room throughout the shift but knows when to come out for dinner.</p> <p>Interview on 3/3/26 with Staff E indicated client #1 mainly likes to be in his room but will sometimes come out with the group. The staff noted if is often difficult to get the client to come out because he is masturbating and will have behaviors if you disturb him. Additional interview indicated client #1 likes listening to music and watching TV.</p> <p>Interview on 3/3/26 with Staff A noted client #1's masturbating keeps him out of a lot of activities since he likes to do this on every shift. The staff indicated it will cause a behavior if you disrupt his masturbating.</p> <p>Review on 3/3/26 of client #1's IPP dated 11/6/25 revealed he likes to scribble with crayons, stack blocks, turn pages in a book, hold/transfer objects from hand to hand, put objects in containers, sort colors/shapes. and match shapes. The IPP noted his leisure preferences are videos, music, swinging, going to the park or out to eat, playing in the sand and sensory stimulation. Additional review of the plan indicated he will participate in group activities but usually prefers to spend time listening to music and watching TV. Further review of the IPP identified needs to improve academic skills, improve work skills, increase peer interactions, and become familiar with rules, limits, expectations etc. within the group home</p>	W 249			

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W 249	Continued From page 5 and classroom environment. Interview on 3/3/26 with the Qualified Intellectual Disabilities Professional (QIDP) indicated client #1 can be difficult to engage since he is not motivated to do things. The QIDP noted he has good fine motor skills for activities like sorting and staff should try to involve him in a variety of activities such as coloring, watching TV and being outside.	W 249			
W 368	DRUG ADMINISTRATION CFR(s): 483.460(k)(1) The system for drug administration must assure that all drugs are administered in compliance with the physician's orders. This STANDARD is not met as evidenced by: Based on observations, record review and interviews, the facility failed to ensure physician's orders were followed as written. This affected 1 of 4 clients (#3) observed to receive medications. The finding is: During morning observations of medication administration in the home on 3/3/26 at 7:34am, client #3 ingested three medications. The client's blood pressure was not taken during this time. Review on 3/3/26 of client #3's current physician's orders revealed an order for his blood pressure to be taken twice daily at 8:00am and 8:00pm. Interview on 3/3/26 with the Medication Technician (MT) confirmed she did not take client #3's blood pressure at his morning medication pass.	W 368			