

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL026-965</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/13/2026</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SERENITY THERAPEUTIC SERVICES #10</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1908 MERRIMAC DRIVE FAYETTEVILLE, NC 28314</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on February 13, 2026. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 539	<p><b>27F .0102 Client Rights - Living Environment</b></p> <p>10A NCAC 27F .0102 LIVING ENVIRONMENT</p> <p>(a) Each client shall be provided:</p> <p>(1) an atmosphere conducive to uninterrupted sleep during scheduled sleeping hours, consistent with the types of services being provided and the type of clients being served; and</p> <p>(2) accessible areas for personal privacy, for at least limited periods of time, unless determined inappropriate by the treatment or habilitation team.</p> <p>(b) Each client shall be free to suitably decorate his room, or his portion of a multi-resident room, with respect to choice, normalization principles, and with respect for the physical structure. Any restrictions on this freedom shall be carried out in accordance with governing body policy.</p> <p>This Rule is not met as evidenced by: Based on record review, observation and interviews, the facility failed to provide accessible areas for personal privacy, affecting 2 of 6 clients (#2. #4). The findings are:</p>	V 539		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 539	<p>Continued From page 1</p> <p>Observation on 2/11/26 between 5:05pm - 5:30pm a tour of the facility revealed: -There were 3 cameras located in the hallway to the right of the facility.</p> <p>Observation on 2/12/26 at 5:08pm of the facility's security camera footage revealed: -One of the cameras showed into client #2's bedroom. -Client #2's bed and part of his bedroom was in view of the camera. -One of the cameras showed into client #4's bedroom. -Client #4 bed was in full view when his door was opened. -Client #4 sat on his bed.</p> <p>Attempted interview on 2/12/26 with client #2 revealed he did not respond to questions.</p> <p>Interview on 2/12/26 the Qualified Professional (QP) stated: -She did not believe the cameras had any views of the client's bedroom. -The cameras had a view of the hallway. -Only the QP and management had access to the camera. -She would ensure the camera's were not accessible in areas for personal privacy.</p>	V 539		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean, attractive and orderly manner. The findings are:</p> <p>Observation on 2/11/26 between 5:05pm - 5:30pm a tour of the facility revealed: -The inside handle on the storm door was not fully attached and detached when pulled. -There was a mattress that leaned against the back of the facility. -The smoke detector in the hallway to the right chirped about every minute.</p> <p>Attempted interview on 2/12/26 with client #2 revealed he did not respond to questions.</p> <p>Attempted interview on 2/12/26 with client #3 revealed he did not respond to the question about the smoke detector.</p> <p>Attempted interview on 2/12/26 with client #6 revealed he refused to interview.</p> <p>Interview on 2/12/26 staff #9 stated: -She had not heard the smoke detector chirp. -Staff checked the smoke detector batteries if it needed to be changed today (2/12/26). -She believed it was a wire that made the smoke detector chirp.</p> <p>Interview on 2/12/26 staff #6 stated: -The smoke detector had chirped longer than a week. -She was unsure if the battery needed to be replaced. -She was unsure if someone attempted to service it.</p>	V 736		

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V 736	<p>Continued From page 3</p> <p>Interview on 2/11/26 the Facility Manager stated: -The smoke detector had chirped for a couple of weeks. -She was unsure what was wrong with the smoke detector. -The fire inspector reported "it was fine." -One of the clients' mattress was just replaced and the outside mattress needed to be discarded.</p> <p>Interview on 2/12/26 the Qualified Professional stated: -She was not aware the smoke detector had chirped prior to today (2/12/26). -The facility had not had a fire inspection this year.</p>	V 736		