

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL042-085	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 02/13/2026
--	---	---	---

NAME OF PROVIDER OR SUPPLIER A HOUSE OF LOVE AND HOPE	STREET ADDRESS, CITY, STATE, ZIP CODE 239 BISHOP ROAD ROANOKE RAPIDS, NC 27870
---	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 2/13/26. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p> <p>This facility is licensed for 2 and has a current census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 722	<p>27G .0302 (a) DHSR Construction Approval</p> <p>10A NCAC 27G .0302 FACILITY CONSTRUCTION/ALTERATIONS/ ADDITIONS</p> <p>(a) When construction, use, alterations or additions are planned for a new or existing facility, work shall not begin until after consultation with the DHSR Construction Section and with the local building and fire officials having jurisdiction. Governing bodies are encouraged to consult with DHSR prior to purchasing property intended for use as a facility.</p> <p>This Rule is not met as evidenced by: Based on observation and interview, the facility failed to consult with the Division of Health Services Regulation (DHSR) Construction Section prior to making facility alterations or additions. The finding are:</p> <p>Observation on 2/12/26 at 10AM revealed:</p> <ul style="list-style-type: none"> - Construction workers were outside working at the facility - Foundation, floor, and framing for a new room had been constructed at the back of the facility <p>Interview on 2/13/26 the Licensee reported:</p>	V 722		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL042-085	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 02/13/2026
--	---	---	---

NAME OF PROVIDER OR SUPPLIER A HOUSE OF LOVE AND HOPE	STREET ADDRESS, CITY, STATE, ZIP CODE 239 BISHOP ROAD ROANOKE RAPIDS, NC 27870
---	--

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 722	<p>Continued From page 1</p> <ul style="list-style-type: none"> - The construction had begun at the end of October 2025 and was for "my back-up person (staff), when they here, they need some place to be" - Spoke with the DHSR Construction Surveyor about the addition during the last survey on 10/15/25 and was told would only need to get the local permits and licenses - Did not obtain approval from the DHSR Construction Section before beginning the addition to the facility <p>Interview on 2/13/26 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - Was not aware of the construction at the facility - Was last at the facility on 1/15/26 and "I definitely missed" the construction - Spoke with the Licensee about a construction project in January 2026 but "I didn't understand that it was going to be an actual add-on" <p>Interview on 2/13/26 an Engineering Plan Reviewer with the DHSR Construction Section reported:</p> <ul style="list-style-type: none"> - The Licensee "needs to go through the Construction Section" prior to beginning construction for any "substantial change to the licensed facility" such as something that would affect the fire alarm or change the floorplan of the facility - The Construction Section had no knowledge or record of the addition being made to the facility 	V 722		