

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL080-122	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/06/2026
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NAME OF PROVIDER OR SUPPLIER CHANCES GROUP HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 712 WEST FISHER STREET SALISBURY, NC 28144
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow-up survey was completed on February 6, 2026. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to accurately document fire and disaster drills. The findings are:</p>	V 114	<p>RECEIVED</p> <p>FFB 23 2026</p> <p>DHSR-MH Licensure Sect</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE

President

(X6) DATE

2/13/26

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V 114	Continued From page 1 Reviews on 2/5/26 and 2/6/26 of the facility's fire and disaster logs from 1/26/25 to 1/21/26 revealed: -1st quarter (January 2025-March 2025), 2nd quarter (April 2025-June 2025), 3rd quarter (July 2025-September) and 4th quarter (October 2025-December 2025) had fire and disaster drills documented at the same time for each quarter and it could not be determined which drill was a fire drill and which drill was a disaster drill. -1st quarter of January 2026 had fire and disaster drills documented at the same time and it could not be determined which drill was a fire drill and which drill was a disaster drill. Interview on 2/4/26 with Client #1 revealed: -No fire or disaster drills were practiced at the facility. Interview on 2/4/26 with Client #2 revealed: -No fire or disaster drills had been practiced since his admission. Interview on 2/4/26 with Client #3 revealed: -"No we don't do them but I know what to do." Interview on 2/4/26 with Staff #1 revealed: -Fire drills were conducted once a month and on alternate shifts. -Last one he conducted was in December. -The meeting place for fire drills was across the street from the facility. -"We do the disaster drills the same time as the fire drills." Interview on 2/5/26 with Staff #2 revealed: -Fire and disaster drills were done "at the same time."	V 114	Staff will ensure that fire and disaster drills on a quarterly basis. Staff will make sure that all the drills are timed individually. We will redo the fire and disaster drills to show that the time of each activity.	02/07/2025

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V 114	Continued From page 2 Interview on 2/6/26 with the President revealed: -He did not know why Clients #1, #2 and #3 said no fire and disaster drills were practiced. -The fire and disaster drills were conducted at the same time and rotated each shift. -He would ensure the fire and disaster drills were conducted and documented separately.	V 114		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility failed to be maintained in a clean and attractive manner. The findings are: Observation on 2/6/26 from 2:19 pm-2:40 pm of the facility revealed: -2 of 3 kitchen chairs located at the kitchen table with green covered cushions had multiple tears which exposed the cushions' foam. -The microwave located on a kitchen island counter had: -Approximately 13 rust spots and 5 areas of peeled paint around the inside of the door face. -The interior edge of the door had about 3 brown and 3 orange-colored spots. -Inside the microwave, there were multiple, brown-colored particulates on the base from the front of the turntable to the back edges and on the left and right sides. A brown and white substance approximately quarter-sized was observed on the left side of the turntable.	V 736	We were in the middle of replacing all facility furniture at the time of the inspection. The kitchen furniture has been replaced since the inspection took place. we have replaced the microwave . We will ensure that the clients do a better job of cleaning.	02/10/2026 02/10/2026

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V 736	<p>Continued From page 3</p> <ul style="list-style-type: none"> -The 4-slice toaster located on the kitchen island on the right of the microwave had multiple brown and orange-colored particles around the top and center edges of each toaster slice compartment. -The interior drawer of the kitchen island which contained eating and cooking utensils and a white plastic eating utensil tray had multiple, brown-colored particles which were about pinhead size. -The cabinet directly below the kitchen sink which contained trash bags was covered in multiple, black-colored spots in the interior base. -Client #1's room had a 5-drawer wood dresser with top drawer missing a pull on the right side, the 2nd drawer missing a rope-type pull on the left side and the 3rd drawer missing rope-type pulls on both left and right sides. Client #1's second dresser with 4 drawers had no pulls or knobs to open and close the drawers. <p>Interview on 2/4/26 with Client #1 revealed:</p> <ul style="list-style-type: none"> -The missing pulls and knobs on both his clothes dressers had "been like this" since his admission which was on 2/4/26. <p>Interview on 2/6/26 with the Associate Professional (AP) revealed:</p> <ul style="list-style-type: none"> -The black colored particles under the sink were not mold. "It's just dirty and needed cleaning." -The pulls and knobs missing from Client #1's dressers came from a former client having removed the pulls. <p>Interview on 2/6/26 with the President revealed:</p> <ul style="list-style-type: none"> -He was replacing furniture at the facility and would replace the kitchen chairs. -The clients (Clients #1, #2 and #3) had not cleaned the microwave and the kitchen island drawer which were their chores. He would make sure the microwave and drawer to the kitchen 	V 736	<p>We have thrown the toaster away. The clients no longer use the toaster anyway.</p> <p>We have cleaned and lined all the cabinets and drawers in the kitchen. We are going to do a better job of maintenance cleaning of the facility.</p> <p>We will replace the dressers in client #1's room.</p> <p>We have cleaned under the sink upon being alerted about it. We will do a better job of keeping up with the cleanliness of the facility.</p>	<p>02/06/2026</p> <p>02/07/2026</p> <p>02/16/2026</p> <p>02/07/2026</p>

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V 736	<p>Continued From page 4</p> <p>island were cleaned.</p> <p>-The toaster had not been used and was "just like that."</p> <p>-He agreed with the AP that the black-colored particles inside the cabinet underneath the sink were not mold and the cabinet needed to be cleaned.</p> <p>-He would follow up on Client #1's dresser drawers to either replace the dressers or have drawer pulls installed to open and close the drawers.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 736		

