

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL058-022</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>02/10/2026</b>
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NAME OF PROVIDER OR SUPPLIER  <b>AMANI RESIDENTIAL/HUMAN SERVICES, INC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>105 ROBERSON DRIVE</b> <b>WILLIAMSTON, NC 27892</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on 2/10/26. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 752	<p><b>27G .0304(b)(4) Hot Water Temperatures</b></p> <p><b>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT</b></p> <p>(b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors.</p> <p>(4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation, record review, and interview the facility failed to ensure the temperature of the hot water was maintained between 100-116 degrees Fahrenheit (°F). The findings are:</p> <p>Observation on 2/10/26 at approximately 10:26AM of the facility's hot water temperatures revealed:</p> <ul style="list-style-type: none"> <li>- Kitchen sink was 128°F</li> <li>- Half bath sink was 127°F</li> <li>- Full bath sink was 127°F</li> </ul>	V 752		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 752	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>- Full bath tub was 127°F</li> </ul> <p>Interview on 2/10/26 client #1 reported:</p> <ul style="list-style-type: none"> <li>- Had been admitted to the facility for "like a year and a month"</li> <li>- "I don't take hot showers" so the water had never been too hot and he had never felt burned</li> </ul> <p>Interview on 2/10/26 client #2 reported:</p> <ul style="list-style-type: none"> <li>- Admitted to the facility "I think 5 years"</li> <li>- Answered "no" when asked if he had ever been burned by the water at the facility or if it had felt too hot</li> </ul> <p>Interview on 2/10/26 client #4 reported:</p> <ul style="list-style-type: none"> <li>- Was admitted to the facility "I think since April 11 (2025)"</li> <li>- The water at the facility not been too hot because "you can change it...if it's too hot"</li> <li>- Had never felt burned by the water at the facility</li> </ul> <p>Interview on 2/10/26 staff #1 reported:</p> <ul style="list-style-type: none"> <li>- Worked at the facility since May 2025</li> <li>- Clients had never complained about the water temperature at the facility</li> <li>- The water at the facility had never felt too hot</li> </ul> <p>Interview on 2/10/26 staff #2 reported:</p> <ul style="list-style-type: none"> <li>- Worked at the facility for "about 3 years"</li> <li>- No clients had ever complained about the water temperature at the facility and no clients had ever been burned</li> </ul> <p>Interview on 2/10/26 the Qualified Professional (QP) reported:</p> <ul style="list-style-type: none"> <li>- Had been the QP since 2022</li> <li>- No clients had ever complained about or been burned by the water at the facility</li> <li>- Shared responsibility with the</li> </ul>	V 752		

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V 752	<p>Continued From page 2</p> <p>Director/Licensee (D/L) for ensuring that hot water temperatures were maintained within required temperatures.</p> <p>Interview on 2/10/26 the D/L reported:</p> <ul style="list-style-type: none"> <li>- Was responsible for the water temperatures at the facility and would call someone to come out to get the water temperature turned down this week</li> <li>- Water temperatures were not checked by anyone at the facility</li> </ul>	V 752		