

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL040-019</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>R</b> <b>02/05/2026</b>
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NAME OF PROVIDER OR SUPPLIER  <b>EASTER SEALS UCP-GREENE COUNTY GROL</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>704 SE SECOND STREET</b> <b>SNOW HILL, NC 28580</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual and follow up survey was completed on February 5, 2026. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p><b>27G .0207 Emergency Plans and Supplies</b></p> <p><b>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</b></p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review, observations and interviews, the facility failed to ensure the fire and disaster drills were held at least quarterly and repeated on each shift. The findings are:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 114	<p>Continued From page 1</p> <p>Review on 2/5/26 of the facility's fire and disaster drills for April 2025-December 2025 revealed:</p> <p>Fire Drills:</p> <ul style="list-style-type: none"> <li>-Second quarter of 2025, April-June; no third shift weekday or weekend 8am to 8pm fire drills documented.</li> <li>-Third quarter of 2025, July-September; no first shift weekday or weekend 8pm to 8am fire drills documented.</li> <li>-Fourth quarter of 2025, October-December; no second shift weekday or weekend 8am to 8pm fire drills documented.</li> </ul> <p>Disaster Drills:</p> <ul style="list-style-type: none"> <li>-Second quarter of 2025, April-June; no third shift weekday or weekend 8am to 8pm disaster drills documented.</li> <li>-Third quarter of 2025, July-September; no first shift weekday or weekend 8pm to 8am disaster drills documented.</li> <li>-Fourth quarter of 2025, October-December; no second shift weekday or weekend 8am to 8pm disaster drills documented.</li> </ul> <p>Interview on 2/5/26 client #6 stated:</p> <ul style="list-style-type: none"> <li>-A fireman comes for fire drills.</li> </ul> <p>Interview and observation on 2/5/26 at approximately 4:10pm client #4 revealed:</p> <ul style="list-style-type: none"> <li>-He did not speak when asked about drills and walked past to take a shower.</li> </ul> <p>Interview on 2/5/26 staff #2 stated:</p> <ul style="list-style-type: none"> <li>-Fire and disaster drills were completed on his shift 10pm-8am.</li> </ul> <p>Interview on 2/5/26 staff #3 stated:</p> <ul style="list-style-type: none"> <li>-Fire and disaster drills are completed on her</li> </ul>	V 114		

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V 114	<p>Continued From page 2</p> <p>shift, 2pm-10pm. -She was able to get everyone out of the facility in a timely manner.</p> <p>Interview on 2/5/26 the Qualified Professional stated: -Monday-Friday 1st shift 6am-2pm -Monday-Friday 2nd shift 2pm-10pm -Monday-Friday 3rd shift 10pm-6am -Weekend Shift 8am-8pm and 8pm-8am -She would ensure fire and disaster drills were completed and documented.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name;</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>(B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the facility failed to administer medications on the written order of a physician and failed to keep the MARs current for 3 of 3 audited clients (#1, 4 and 6). The findings are:</p> <p>Finding #1 Review on 2/5/26 of client #1s record revealed: -Date of Admission: 6/16/21. -Diagnoses: Prediabetes, unspecified Hyperlipidemia, Localized Edema, Unspecified mood (affective) disorder, Panic Disorder (episodic paroxysmal anxiety), Severe Intellectual Disabilities, and Autistic Disorder.</p> <p>Review on 2/5/26 of client #1's signed medication orders dated 10/15/25 revealed: -Buspirone (Anxiety) 10 milligrams (mg) - take one three times daily at 7am, 3pm and 6pm. -Benzotropine (Stiffness and Tremors) 0.5mg - take one twice daily at 7am and 8pm. -Fluticasone (Asthma) 50 microgram (mcg) - Instill two sprays in each nostril every day at 7am</p>	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> <li>-Guanfacine (Hypertension) 2mg - take one twice daily at 7am and 8pm</li> <li>-Hydrochlorothiazide (water pill) 12.5mg - take one daily at 7am</li> <li>-Loratadine (Allergies) 10mg - take one daily at 8am.</li> <li>-Risperidone (Schizophrenia) 1mg - take one daily at 8pm.</li> <li>-Vitamin C 500mg - (vitamin c deficiency) - take one daily at 8am</li> <li>-Vitamin D3 (vitamin c deficiency) - take 2 daily at 8am.</li> </ul> <p>Review 2/5/26 of client #6's November 2025 thru January 2026 MARs revealed the following dates of no staff initials to indicate the medications were administered as ordered:</p> <p>November 2025</p> <ul style="list-style-type: none"> <li>-Buspirone 11/7/25 at 3pm.</li> </ul> <p>December 2025</p> <ul style="list-style-type: none"> <li>-Buspirone 12/16/25 at 6pm</li> </ul> <p>January 2026</p> <ul style="list-style-type: none"> <li>-Buspirone 1/20/26 at 7am.</li> <li>-Benztropine 1/20/26 at 7am.</li> <li>-Fluticasone 1/20/26 at 7am.</li> <li>-Guanfacine 1/20/26 at 7am.</li> <li>-Hydrochlorothiazide 1/20/26 at 7am.</li> <li>-Loratadine 1/20/26 at 8am.</li> <li>-Risperidone 1/20/26 at 8pm.</li> <li>-Vitamin C 1/20/26 at 7am.</li> <li>-Vitamin D3 1/20/26 at 7am.</li> </ul> <p>Attempted interview on 2/5/26 client #1 repeated "kids meal" when asked about medications medications.</p> <p>Finding #2: Review on 2/5/26 of client #4's record revealed:</p>	V 118		

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V 118	<p>Continued From page 5</p> <p>-Admission date of 11/2002. -Hypertension, Hypothyroidism, Tuberous Sclerosis, Epilepsy, Autistic Disorder and Severe Intellectual Disabilities.</p> <p>Review on 2/5/26 of client #4's signed medication orders dated 10/15/25 revealed: -Airborne Chewable (multivitamin) - Chew and Swallow one daily at 8am -Benzotropine 0.5mg - take one twice daily at 7am and 8pm. -Bupropion (Depression) 300mg - take one daily at 7am. -Carbamazepine (Seizures) 200mg - take 1 and 1/2 three times daily at 7am, 4pm and 8pm. -Divalproex (Epilepsy) 500mg - take three daily at 7am. -Enalapril Maleate (Blood Pressure) 5mg - take one daily at 8am. -Levothyroxine (Hypothyroidism) 88mcg - take one daily at 7am</p> <p>Review 2/5/26 of client #4's November 2025 thru January 2026 MARs revealed the following dates of no staff initials to indicate the medications were administered as ordered: November 2025 -Benzotropine 11/1/25 at 3pm and 6pm, 11/7/26 at 3pm.</p> <p>December 2025 -Levothyroxine 11/2/25 at 7am.</p> <p>January 2026 -Airborne Chewable 1/20/26 at 8am. -Benzotropine 1/20/26 at 7am. -Bupropion 1/20/26 at 7am. -Carbamazepine 1/20/26 at 7am. -Divalproex 1/20/26 at 7am. -Enalapril Maleate 1/20/26 at 8am.</p>	V 118		

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V 118	<p>Continued From page 6</p> <p>-Levothyroxine 1/20/26 at 7am.</p> <p>Attempted interview on 2/5/26 client #4 walked away towards shower when asked about medications.</p> <p>Finding #3: Review on 2/5/26 of client #6's record revealed: -Admission date of 07/23/24. -Diagnoses of Brain Stem Contusion, Moderate to Severe Mental Disorder, Seasonal Allergies, Posttraumatic Stress Disorder, Obesity, Gastroesophageal Reflux Disorder and Congestive Heart Failure.</p> <p>Review on 2/5/26 of client #6's signed medication orders dated 9/11/25 revealed: -Children's Multivitamin (vitamin deficiency) - chew and swallow 1 tablet daily. -Divalproex 250mg - take one tablet three times daily. -Levothyroxine 75 micrograms - take one tablet daily. -Micro-Guard Powder (anti-fungal) - apply to feet every day at 8am. -Horse Chestnut (decreased blood flow) 300mg - take one capsule twice daily. -Aspirin (heart) - take one daily. -Loratadine 10mg - take one daily. -Pantoprazole (GERD) 40mg - take one tablet daily. -Sertraline (antidepressant) 50mg - take 1 tablet daily. -Systane 0.6% (dry eyes) - place one drop in each three times daily. -Vitamin C 500mg - take one tablet daily. -Furosemide (fluid retention) 40mg - take one table twice daily.</p> <p>Review 2/5/26 of client #6's November 2025 thru</p>	V 118		

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V 118	<p>Continued From page 7</p> <p>January 2026 MARs revealed the following dates of no staff initials to indicate the medications were administered as ordered:</p> <p>November 2025</p> <ul style="list-style-type: none"> <li>-Children's Multivitamin - 11/18/25</li> <li>-Divalproex - 11/1/25 at 4pm and 11/26/25 at 8am</li> <li>-Levothyroxine - 11/26/26</li> </ul> <p>December 2025</p> <ul style="list-style-type: none"> <li>- Levothyroxine - 12/2/25.</li> <li>-Horse Chestnut - 12/2/25 at 7am.</li> <li>-Loratadine - 12/2/25.</li> <li>-Micro Guard - 12/2/25.</li> <li>-Pantoprazole - 12/2/25.</li> <li>-Sertraline - 12/2/25</li> <li>-Systane - 12/2/25 at 7am.</li> <li>-Vitamin C - 12/2/25.</li> </ul> <p>January 2026</p> <ul style="list-style-type: none"> <li>-Aspirin - 1/20/26.</li> <li>-Children's Multivitamin 1/20/26.</li> <li>-Divalproex - 1/20/26 at 8am and 1/24/26 at 8pm.</li> <li>-Furosemide - 1/20/26.</li> </ul> <p>Interview on 2/5/26 client #6 stated:</p> <ul style="list-style-type: none"> <li>-He received medications.</li> <li>-He went to his doctor.</li> <li>-He did not know the names of his medications.</li> </ul> <p>Interview on 2/5/26 the Qualified Professional stated:</p> <ul style="list-style-type: none"> <li>-The facility utilized electronic MARs.</li> <li>-Staff use paper MARs when the electronic records are not accessible.</li> <li>-Clients received their medications daily.</li> <li>-Client medications should be documented when administered.</li> </ul> <p>Due to failure to accurately document medication</p>	V 118		

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V 118	Continued From page 8  administration, it could not be determined if clients received their medications as ordered by the physician.  This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.	V 118		
V 752	27G .0304(b)(4) Hot Water Temperatures  10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.  This Rule is not met as evidenced by: Based on observations and interview, the facility failed to maintain water temperatures between 100-116 degrees Fahrenheit where clients had access to hot water. The findings are:  Observations on 2/6/26 of the bathroom used by clients on the right side of the facility revealed: 10:10am -The hot water temperature in the bathroom sink was 119 degrees Fahrenheit.  2:00pm -The hot water temperature in the bathroom sink was 120 degrees Fahrenheit.  Interview on 2/5/26 the Qualified Professional stated:	V 752		

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V 752	<p>Continued From page 9</p> <ul style="list-style-type: none"> <li>-She would have someone come and check on hot water heater.</li> <li>-She was aware the water temperature needed to be maintained between 100-116 degrees Fahrenheit.</li> <li>-She will ensure the water temperature will be fixed.</li> </ul> <p>Interview on 2/5/26 the maintenance worker stated:</p> <ul style="list-style-type: none"> <li>-He would contact a plumber to fix the hot water concerns.</li> </ul>	V 752		