

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0411291	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 01/30/2026
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NAME OF PROVIDER OR SUPPLIER ROYAL HOUSE OF CARE II	STREET ADDRESS, CITY, STATE, ZIP CODE 5906 BLUESTEM CIRCLE GREENSBORO, NC 27405
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on January 30, 2026. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G 5600F Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 3 and has a current census of 3. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure that fire and disaster drills were conducted at least quarterly and for each shift. The findings are;</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>Review on 1/29/26 of the facility's fire and disaster drills from January 2025 to January 2026 revealed: -No documentation of fire drills having been conducted from July 2025 to September 2025 for first shift (8am to 8pm), second shift (3pm to 10pm), and third shift (8pm to 8am); -No documentation of disaster drills having been conducted from October 2025 to December 2025 for second shift (3pm to 10pm) and third shift (8pm to 8am).</p> <p>Interview on 1/29/26 with client #1 revealed: -He did not believe the clients had ever had a fire or disaster drill.</p> <p>Interview on 1/29/26 with client #2 revealed: -"They (clients) don't do any drills."</p> <p>Interview on 1/29/26 with client #3 revealed: -"Yeah, I participate in fire and disaster drills on different days and times."</p> <p>Interview on 1/27/25 with staff #1 and staff #2 revealed: -They conducted fire and disaster drills, on different days and times.</p> <p>Interview on 1/27/26 with the Qualified Professional revealed: -"I provide staff with a schedule of drills that need to be completed each month. The schedule identified for the drills to be completed on different days and times."</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure that medication was administered on the written order of a physician</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>and failed to keep the MAR current affecting 2 of 3 clients (#1 and #3). The findings are:</p> <p>Review on 1/23/26 of client #1's record revealed: -Date of Admission: 6/6/25; -Diagnoses: Autism Spectrum Disorder; Generalized Anxiety Disorder; Attention-Deficit/Hyperactivity Disorder, combined presentation; and specific learning disability; -Physician order dated 9/25/25 for Vitamin D2 1.25 milligrams (mg), prescribed as a supplement.</p> <p>Review on 1/23/26 of client #3's record revealed: -Date of Admission: 8/10/25; -Diagnoses: Autism Spectrum Disorder, Attention Deficit Hyperactivity Disorder, Depression, Anxiety, Severe, Obsessive-Compulsive Disorder, Mild, and Asthma; -Physician order dated 12/22/25 for Clonidine HCL 0.1 milligram (mg), prescribed for sleep, and Fluvoxamine 100mg, prescribed for Anxiety.</p> <p>Review on 1/23/26 of facility's MARs for November 2025, December 2025, and January 2026 revealed: -Clonidine 0.1mg, take one tablet by mouth twice daily, was not documented as having been administered on 12/7/25; -Fluvoxamine 100mg, take 1.5 tablets by mouth twice daily, was not documented as having been administered on 12/7/25 at 8pm; -Fluvoxamine 100mg, take 1.5 tablets by mouth twice daily, was not documented as having been administered from 11/1/25 to 11/17/25, from 11/19/25 to 11/30/25 at 8am; -Fluvoxamine 100mg, take 1.5 tablets by mouth twice daily was not documented as having been administered from 11/1/25 to 11/2/25, 11/18/25, from 11/23/25 to 11/25/25, and from 11/29/25 to</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>11/30/25 at 8pm.</p> <p>Interview on 1/29/26 with client #1 revealed: -"I take my vitamin on Thursday ..." -The Thursday thing (taking his vitamin) just started."</p> <p>Interview on 1/29/26 with client #3 revealed: -Staff gave his medicine as prescribed.</p> <p>Interview on 1/27/26 with the Qualified Professional revealed: -"It's [Group Home Manager's] responsibility to review MARs for any corrections then if she finds things (medication errors), then she will address them." -There were no medication errors that she recalls in the last three months.</p>	V 118		