

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL091-127</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>01/22/2026</b>
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NAME OF PROVIDER OR SUPPLIER  <b>SHELTON'S PLACE</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>448 SUMMITT ROAD HENDERSON, NC 27537</b>
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V 000	<p><b>INITIAL COMMENTS</b></p> <p>An annual survey was completed on 1/22/26. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 131	<p><b>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</b></p> <p><b>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY</b> (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure the Health Care Personnel Registry (HCPR) was accessed prior to employment for 1 of 3 audited staff (the Facility Manager). The findings are:</p> <p>Review on 1/22/26 of the Facility Manager's personnel record revealed:</p> <ul style="list-style-type: none"> <li>- Hire date: 1/17/25</li> <li>- Title: Facility Manager</li> </ul>	V 131		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE \_\_\_\_\_ TITLE \_\_\_\_\_ (X6) DATE \_\_\_\_\_

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V 131	<p>Continued From page 1</p> <ul style="list-style-type: none"> <li>- HCPR accessed 1/22/26</li> </ul> <p>Interview on 1/22/26 the Facility Manager reported:</p> <ul style="list-style-type: none"> <li>- She had worked for the agency for about a year</li> <li>- She had worked at this facility for a "few months"</li> </ul> <p>Interview on 1/22/26 the Executive Director reported:</p> <ul style="list-style-type: none"> <li>- She was responsible for accessing the HCPR for new employees</li> <li>- When the Facility Manager first began working at the agency, she was overseeing surveillance cameras and not providing direct care</li> <li>- The Facility Manager moved into a direct care role recently</li> <li>- She overlooked accessing the HCPR for the Facility Manager when she moved to direct care</li> </ul>	V 131		
V 133	<p>G.S. 122C-80 Criminal History Record Check</p> <p>G.S. §122C-80 CRIMINAL HISTORY RECORD CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT.</p> <p>(a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health, developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter.</p> <p>(b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is conditioned on consent to a State and national criminal history record check of the applicant. If</p>	V 133		

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V 133	Continued From page 2  the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered by this section. A county that has adopted an appropriate local ordinance and has access to	V 133		

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V 133	<p>Continued From page 3</p> <p>the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency.</p> <p>(c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant:</p> <ol style="list-style-type: none"> <li>(1) The level and seriousness of the crime.</li> <li>(2) The date of the crime.</li> <li>(3) The age of the person at the time of the conviction.</li> <li>(4) The circumstances surrounding the commission of the crime, if known.</li> <li>(5) The nexus between the criminal conduct of the person and the job duties of the position to be filled.</li> <li>(6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed.</li> <li>(7) The subsequent commission by the person of a relevant offense.</li> </ol> <p>The fact of conviction of a relevant offense alone shall not be a bar to employment; however, the listed factors shall be considered by the provider.</p>	V 133		
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V 133	<p>Continued From page 4</p> <p>If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification, but may not provide a copy of the criminal history record check to the applicant.</p> <p>(d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for:</p> <p>(1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual.</p> <p>(2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section.</p> <p>(e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19,</p>	V 133		

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V 133	<p>Continued From page 5</p> <p>False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5.</p> <p>(f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor.</p> <p>(g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met:</p> <p>(1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed fingerprint cards as required in G.S. 114-19.10.</p> <p>(2) The provider shall submit the request for a</p>	V 133		

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V 133	<p>Continued From page 6</p> <p>criminal history record check not later than five business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.)</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure 1 of 3 audited staff (the Facility Manager) had a criminal record check requested prior to employment. The findings are:</p> <p>Review on 1/22/26 of the Facility Manager's personnel record revealed:</p> <ul style="list-style-type: none"> <li>- Hire date: 1/17/25</li> <li>- Title: Facility Manager</li> <li>- Criminal background check completed on 1/22/26</li> <li>- Documentation that a criminal background check was requested on 1/13/26</li> </ul> <p>Interview on 1/22/26 the Facility Manager reported:</p> <ul style="list-style-type: none"> <li>- She had worked for the agency for about a year</li> <li>- She had worked at this facility for a "few months"</li> </ul> <p>Interview on 1/22/26 the Executive Director reported:</p> <ul style="list-style-type: none"> <li>- She was responsible for accessing the criminal background check for new employees</li> <li>- When the Facility Manager first began working at the agency, she was overseeing surveillance cameras and not providing direct</li> </ul>	V 133		

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V 133	Continued From page 7  care - The Facility Manager moved into a direct care role recently - She overlooked completing the criminal background check for the Facility Manager when she moved to direct care - She requested a criminal background check on 1/13/26 but did not receive the report until 1/22/26	V 133		
V 289	27G .5601 Supervised Living - Scope  10A NCAC 27G .5601 SCOPE (a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence. (b) A supervised living facility shall be licensed if the facility serves either: (1) one or more minor clients; or (2) two or more adult clients. Minor and adult clients shall not reside in the same facility. (c) Each supervised living facility shall be licensed to serve a specific population as designated below: (1) "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses; (2) "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses; (3) "C" designation means a facility which serves adults whose primary diagnosis is a	V 289		

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V 289	<p>Continued From page 8</p> <p>developmental disability but may also have other diagnoses;</p> <p>(4) "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses;</p> <p>(5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or</p> <p>(6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&amp;(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) - non-prescription medications only] (d)(2),(4); (e) (1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL).</p> <p>This Rule is not met as evidenced by: Based on observation, record reviews and interviews, the facility failed to operate within the</p>	V 289		

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V 289	<p>Continued From page 9</p> <p>scope of their license affecting 1 of 3 audited clients (#1). The findings are:</p> <p>Review on 1/22/26 of client #1 record revealed:</p> <ul style="list-style-type: none"> <li>- Admission date: 5/20/24</li> <li>- Diagnoses: Presence of Cerebrospinal fluid drainage device, Cerebral Palsy, Severe Intellectual Disability</li> </ul> <p>Observation on 1/22/26 at 10:35 am revealed:</p> <ul style="list-style-type: none"> <li>- A folded portable ramp laid over the steps that lead to the front porch</li> <li>- A wheelchair that was sitting in the living room and a wheelchair in the kitchen</li> <li>- A patient transfer lift swing in the living room</li> </ul> <p>Observation on 1/22/26 at 11:09 am revealed:</p> <ul style="list-style-type: none"> <li>- Client #1 was lying in a hospital bed in his bedroom</li> </ul> <p>Review on 1/22/26 of the facility license revealed the facility is licensed for 4 ambulatory clients and no non-ambulatory clients</p> <p>Interview on 1/22/26 the Facility Manager reported:</p> <ul style="list-style-type: none"> <li>- Client #1 had lived at the facility for approximately one year</li> <li>- Client #1 was not able to transfer from his wheelchair to his bed independently and required staff assistance for all transfers</li> <li>- The facility was in the process of moving client #1 to another facility</li> </ul> <p>Interview on 1/22/26 the Executive Director reported:</p> <ul style="list-style-type: none"> <li>- At the time the facility admitted client #1, he had been in the hospital for over 30 days</li> <li>- There were no other facilities that would admit client #1, so she agreed to admit him</li> </ul>	V 289		

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V 289	<p>Continued From page 10</p> <ul style="list-style-type: none"> <li>- Client #1 was underweight and "in bad shape" when they admitted him</li> <li>- Client #1 had lived at the facility for approximately one year and there had been no issues or problems</li> <li>- She was currently in the process of moving client #1 to another facility within the agency</li> <li>- She spoke to client #1's Local Management Entity Care Manager and his Department of Social Services Legal Guardian today to collaborate about his move</li> <li>- She did not want client #1 to move until she had secured a place within the agency so that she could continue to oversee his care</li> <li>- Client #1 would likely be moved next week</li> </ul>	V 289		