

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL042-001	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 12/23/2025
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NAME OF PROVIDER OR SUPPLIER DEERFIELD	STREET ADDRESS, CITY, STATE, ZIP CODE 105 DEERFIELD ROANOKE RAPIDS, NC 27870
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on December 23, 2025. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 5 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000	To be in compliance with rules, Life, Inc. will employ the following:	
V 752	<p>27G .0304(b)(4) Hot Water Temperatures</p> <p>10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility failed to ensure the temperature of the hot water was maintained between 100-116 degrees Fahrenheit. The findings are:</p> <p>Observation on 12/22/25 at approximately 9:53am of the facility's hot water temperatures revealed:</p> <ul style="list-style-type: none"> - bathroom #1's sink was 94.8 degrees Fahrenheit - bathroom #2's sink was 93.3 degrees Fahrenheit - bathroom #2's bathtub was 92.8 degrees 	V 752	<p>Work order was submitted by the Habilitation Coordinator on 12/22/2025 to have the hot water heater temperature adjusted to raise the water temperature in the home.</p> <p>Hot water temperatures will be checked on a weekly basis and recorded on the Life, Inc. Water Temperature form. Temperatures will be checked by the Habilitation Coordinator or the Qualified Professional. In the event that the water temperature falls below 100 degrees or above 116 degrees, the Habilitation Coordinator or QP will complete a work order to have the temperatures adjusted. In-Service completed by the QP to identify the procedures for monitoring water temperatures.</p>	<p>12/23/2025</p> <p>1/2/2026</p>

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JAN 08 2026

DHSR-MH Licensure Sect

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>[Signature]</i> BLP 11	TITLE <i>Program Manager</i>	(X6) DATE <i>01/05/2026</i>
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V 752	Continued From page 1 Fahrenheit Interview on 12/22/25 staff #1 reported: - staff checked the water temperatures biweekly - maintenance had been adjusting the water temperatures since their survey in October 2025 - staff documented that water temperatures were low this past weekend so the water must have started "acting up" this weekend Interview on 12/22/25 staff #2 reported: - no issues with the hot water only that it needed to be "turned up a little more" Interview on 12/23/25 the Qualified Professional reported: - staff #1 was suppose to check the water temperatures weekly - they had random inspections where the water was checked and that was done weekly - they did document the water checks - didn't remember seeing anything that was an issue the last time maintenance adjusted the water temperature - they didn't know how old the hot water heater was - they would have to check with the landlord on the age of the water heater - maintenance was called out yesterday, 12/22/25, to adjust the hot water temperature	V 752	Program Manager contacted the Arc of NC to coordinate repair or replacement of the hot water heater.	1/2/2026	

Form: Work Order Routine

ID: #00011639

Location: Deerfield

Assignee: Unit Managers

Creator: [REDACTED]

Remediator: Facility Maintenance

Approver: Unit Managers

Created: Dec 22, 2025

Due: Jan 6, 2026

Completed: Dec 23, 2025

1. Description

1.2 Location in facility (bathroom, bedroom, closet, hallway or classroom please add location in the comment section):

Answer

Bathroom

1.3 Additional description of issue:

Answer

WATER TEMPERATURE READING BETWEEN 92-95

1.5 Has this work order been reported recently (work order has been completed if so, select all that apply)

Answer(s)

No

[REDACTED] approved on Dec 23, 2025.

[REDACTED] resolved on Dec 22, 2025.

[REDACTED] Dec 22, 2025

adjusted temperature reading 111 and 114 degrees JB

[REDACTED] submitted on Dec 22, 2025.

[REDACTED] assigned on Dec 22, 2025.

