

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL060-757	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/30/2025
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NAME OF PROVIDER OR SUPPLIER BRITE HORIZON	STREET ADDRESS, CITY, STATE, ZIP CODE 12219 WINDY WOOD COURT CHARLOTTE, NC 28273
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 10/30/25. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to have completed fire and disaster drills at least quarterly and repeated on each shift. The</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

[Handwritten Signature]

TITLE

[Handwritten Signature]

(X6) DATE

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V 114	<p>Continued From page 1</p> <p>findings are:</p> <p>Review on 10/29/25 of the facility's fire and disaster drills revealed:</p> <ul style="list-style-type: none"> -2nd quarter (March, April, May) 2025: There were no fire or disaster drills conducted on 1st shift. -3rd quarter (June, July, August) 2025: There were no disaster drills completed on 2nd or 3rd shift. <p>Interview on 10/27/25 with Client #1 revealed:</p> <ul style="list-style-type: none"> -Was admitted a week ago. -Had not participated in a fire or disaster drill. <p>Interview on 10/27/25 with Client #3 revealed:</p> <ul style="list-style-type: none"> -Was admitted about 4 months ago. -"We haven't done a drill (fire/disaster) lately." -"I haven't done one (fire/disaster drill) here (at the facility)." <p>Interview on 10/27/25 with Client #4 revealed:</p> <ul style="list-style-type: none"> -Fire and disaster drills were completed monthly. <p>Interview on 10/27/25 with Staff #1 revealed:</p> <ul style="list-style-type: none"> -Fire and disaster drills were completed twice a month. <p>Interview on 10/29/25 with Staff #2 revealed:</p> <ul style="list-style-type: none"> -Fire and disaster drills were completed "once or twice every two weeks." -"We don't do it that often on 3rd because that might aggravate them (clients)." <p>Interview on 10/29/25 with the Qualified Professional revealed:</p> <ul style="list-style-type: none"> -Drills were completed on the 1st and the 15th of every month. <p>Interview on 10/30/25 with the Licensee revealed:</p>	V 114	<p><i>Per Rule 10A NCAC 226.020? will update Fire/Disaster Drills to reflect at the time of Fire/Disaster Drills are concurrently and completed on each shift by both staff. Direct Staff conducting drill will have each consumer to initial as part of their participation in drills.</i></p>	9/10/2026

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V 114	Continued From page 2 -Fire and disaster drills were completed at least 3 times each month. -"We make sure they are done quarterly on each shift." -The documentation of the drills might have been misfiled.	V 114		
V 295	27G .1703 Residential Tx. Child/Adol - Req. for A P 10A NCAC 27G .1703 REQUIREMENTS FOR ASSOCIATE PROFESSIONALS (a) In addition to the qualified professional specified in Rule .1702 of this Section, each facility shall have at least one full-time direct care staff who meets or exceeds the requirements of an associate professional as set forth in 10A NCAC 27G .0104(1). (b) The governing body responsible for each facility shall develop and implement written policies that specify the responsibilities of its associate professional(s). At a minimum these policies shall address the following: (1) management of the day to day day-to-day operations of the facility; (2) supervision of paraprofessionals regarding responsibilities related to the implementation of each child or adolescent's treatment plan; and (3) participation in service planning meetings. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure it had at least one full time direct	V 295	<i>See Attach side -</i>	

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V 296	<p>Continued From page 4</p> <p>nine, ten, eleven or twelve children or adolescents.</p> <p>(c) The minimum number of direct care staff during child or adolescent sleep hours is as follows:</p> <p>(1) two direct care staff shall be present and one shall be awake for one through four children or adolescents;</p> <p>(2) two direct care staff shall be present and both shall be awake for five through eight children or adolescents; and</p> <p>(3) three direct care staff shall be present of which two shall be awake and the third may be asleep for nine, ten, eleven or twelve children or adolescents.</p> <p>(d) In addition to the minimum number of direct care staff set forth in Paragraphs (a)-(c) of this Rule, more direct care staff shall be required in the facility based on the child or adolescent's individual needs as specified in the treatment plan.</p> <p>(e) Each facility shall be responsible for ensuring supervision of children or adolescents when they are away from the facility in accordance with the child or adolescent's individual strengths and needs as specified in the treatment plan.</p> <p>This Rule is not met as evidenced by: Based on record review, interview, and observation, the facility failed to ensure the minimum staffing ratio of 2 staff for up to 4 adolescents while they are asleep or awake. The</p>	V 296	<p><i>My Brothers have the will continue to work towards compliance in maintaining appropriate staff ratios. In addition, we are currently in the process of hiring and training new direct staff</i></p>	<p><i>1/15/2026</i></p>
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V 295	<p>Continued From page 3</p> <p>care staff who meets or exceeds the requirements of an Associate Professional (AP). The findings are:</p> <p>Review on 8/26/25 of the facility's Client Staff Census revealed: -There was no staff with the job title AP.</p> <p>Interview on 10/29/25 with the Qualified Professional (QP) revealed: -There was no AP working in the facility.</p> <p>Interview on 10/30/25 with the Licensee revealed: -There was no AP working in the facility. -Multiple QPs were employed in the facility. -Staff #2 performed the AP duties. -Staff #2 had an Associate degree but not a Bachelors degree. -Planned to move one of the QPs into the AP role.</p>	V 295	<p><i>My Brothers Home Inc. has adjusted the QP status for staff to reflect Associate Professional status. This AP was already resuming the day to day treatment as a Qualified Professional.</i></p>	1/2/2026
V 296	<p>27G .1704 Residential Tx. Child/Adol - Min. Staffing</p> <p>10A NCAC 27G .1704 MINIMUM STAFFING REQUIREMENTS</p> <p>(a) A qualified professional shall be available by telephone or page. A direct care staff shall be able to reach the facility within 30 minutes at all times.</p> <p>(b) The minimum number of direct care staff required when children or adolescents are present and awake is as follows:</p> <p>(1) two direct care staff shall be present for one, two, three or four children or adolescents;</p> <p>(2) three direct care staff shall be present for five, six, seven or eight children or adolescents; and</p> <p>(3) four direct care staff shall be present for</p>	V 296	<p><i>Therefore, per rule NCAC 27G.0104(i) this requirement was followed up by Ms. Elizabeth Osbourne today 1/5/2026 for compliance.</i></p>	

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V 296	<p>Continued From page 5</p> <p>findings are:</p> <p>Observation on 10/27/25 from approximately 2:30pm to 4:15pm in the facility revealed:</p> <ul style="list-style-type: none"> -At 2:35pm the QP and Client #2 arrived at the facility. No other staff were present. -The QP and Client #2 left the facility at 2:30pm to pick up Client #1 and returned to the facility at 2:52pm. -At 3:05pm Staff #2 picked up Client #1 to take him to therapy, leaving the QP in the facility with Client #2. -At 3:26pm Client #3 and Client #4 arrived at the facility with Staff #1. <p>Interview on 10/27/25 with Client #1 revealed:</p> <ul style="list-style-type: none"> -Usually spent his days with Staff #2 since he was newly admitted to the facility and had not started school yet. -Staff came in to relieve Staff #2 around 3pm or 4pm. -There was usually one staff overnight when everyone was asleep. -"When I get up it is 1 staff here, [Staff #2]." <p>Interview on 10/27/25 with Client #3 revealed:</p> <ul style="list-style-type: none"> -There was usually 1, sometimes 2 staff at the facility when he and Client #4 got home from school. -"A lot of times one staff comes in at 5pm or 6pm at the latest." -Staff #2 was "usually" the only staff in the facility overnight. -1 staff was present in the mornings before school. -On the weekends there were 2 staff during the day and 1 staff overnight. <p>Interview on 10/27/25 with Client #4 revealed:</p> <ul style="list-style-type: none"> -1 staff worked 3rd shift. 	V 296	<p><i>Members for all shift Fall, P/T and P/N STAFF when potential call out occurs on 2nd shift. New staff are currently in training</i></p> <p><i>H/15/26</i></p> <p><i>No later than 1/30/26</i></p>	
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V 296	<p>Continued From page 6</p> <p>-2 or 1" staff were present after school. -When the QP worked, he "might" be the only staff. -When additional staff came in on 2nd shift, They arrived about 15 minutes after he got home from school.</p> <p>Interview on 10/27/25 with Staff #1 revealed: -There was "usually" 2 staff present when she worked 2nd shift. -There was supposed to be 1 staff per 2 clients. -Staff #3 was "usually here until I get here (at 3:30pm)." -Was not sure how many staff work 3rd shift.</p> <p>Interview on 10/29/25 with Staff #2 revealed: -There were "typically" 2 staff per shift, but "you never know." -2 staff need to be on 3rd shift. -Never worked alone.</p> <p>Interview on 10/30/25 with Staff #3 revealed: -Never worked alone. -There was always 2 staff present when she worked 2nd shift.</p> <p>Interview on 10/29/25 with Staff #4 revealed: -Worked 3rd shift once or twice a week. -Usually there were 2 staff present. -"Last night (10/28/25) it was just me. Someone was supposed to come help in the morning but they didn't." -" I got the 1st 2 clients up and off to school at 6:15am. I got the second group up, and they left at 7:30am or 8am."</p> <p>Interview on 10/27/25 with the Qualified Professional revealed: -Was working by himself on 10/27/25 until other staff came in.</p>	V 296		

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V 296	Continued From page 7 -"It (working alone) doesn't happen very often." Interview on 10/30/25 with the Licensee revealed: -There had to be 2 staff with 1, 2, 3, or 4 clients present.	V 296		