

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL035-029	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 12/17/2025
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NAME OF PROVIDER OR SUPPLIER EASON COURT	STREET ADDRESS, CITY, STATE, ZIP CODE 113 EASON COURT YOUNGSVILLE, NC 27596
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on 12/17/25. The complaint was unsubstantiated (intake #NC00234855). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 5 and has a current census of 5. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 117	<p>27G .0209 (B) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(b) Medication packaging and labeling:</p> <p>(1) Non-prescription drug containers not dispensed by a pharmacist shall retain the manufacturer's label with expiration dates clearly visible;</p> <p>(2) Prescription medications, whether purchased or obtained as samples, shall be dispensed in tamper-resistant packaging that will minimize the risk of accidental ingestion by children. Such packaging includes plastic or glass bottles/vials with tamper-resistant caps, or in the case of unit-of-use packaged drugs, a zip-lock plastic bag may be adequate;</p> <p>(3) The packaging label of each prescription drug dispensed must include the following:</p> <p>(A) the client's name;</p> <p>(B) the prescriber's name;</p> <p>(C) the current dispensing date;</p> <p>(D) clear directions for self-administration;</p> <p>(E) the name, strength, quantity, and expiration date of the prescribed drug; and</p> <p>(F) the name, address, and phone number of the pharmacy or dispensing location (e.g., mh/dd/sa</p>	V 117		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 117	<p>Continued From page 1</p> <p>center), and the name of the dispensing practitioner.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to ensure medication packaging had the required labeling information affecting 3 of 3 audited clients (#1, #3, #4). The findings are:</p> <p>Review on 12/15/25 of client #1's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 10/1/21 - Diagnoses: Schizophrenia Disorder Bipolar Type; Obesity; Bilateral Post Traumatic Osteoarthritis of Knee; Unilateral Osteoarthritis of Left Knee; Hypoglycemia; Heart Failure - Physician's order dated 4/15/25: <ul style="list-style-type: none"> - Metformin 500 milligram (mg) tablet: Take ½ tablet by mouth every day (diabetes) - FL2 dated 6/27/25 signed by client #1's physician: <ul style="list-style-type: none"> - Folic Acid 1 mg tablet: Take 1 tablet by mouth daily (vitamin B deficiency) - Synthroid 75 microgram tablet: Take 1 tablet by mouth every day (hypothyroidism) - Magnesium Oxide 400 mg tablet: Take 1 tablet by mouth every morning (constipation) - Physician's order dated 7/9/25: <ul style="list-style-type: none"> - Depakote 500 mg tablet: Take 2 tablets by mouth every morning and take 3 tablets by mouth at bedtime (Bipolar) - Zyprexa 10 mg tablet: Take ½ tablet by mouth in the morning and take 2 ½ tablets by 	V 117		

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V 117	<p>Continued From page 2</p> <p>mouth at bedtime (schizophrenia)</p> <ul style="list-style-type: none"> - Physician's order dated 7/22/25: <ul style="list-style-type: none"> - Risperdal 1 mg tablet: Take 1 tablet by mouth every night at bedtime (schizophrenia) <p>Review on 12/15/25 of client #3's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 5/1/24 - Diagnoses: Schizophrenia; Obesity Class 1; Hypothyroidism Sub Clinical; Benign Ethnic Neutropenia; Associate Neutrophil Count; Constipation Chronic; Glaucoma, Borderline; Herpes Simplex Virus Type 2 - Physician's order dated 3/5/25: Haldol 10 mg tablet: Take 1 tablet by mouth every morning and take 2 tablets by mouth at bedtime (schizophrenia) - Physician's order dated 6/2/25: Zyprexa 20 mg tablet: Take 2 tablets by mouth at bedtime (schizophrenia) <p>Review on 12/15/25 of client #4's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 12/7/16 - Diagnoses: Schizophrenia; Borderline Intellectual Function; Hypertension; Diabetes; Abnormal Thyroid; Gastroesophageal Reflux Disease (GERD); Hypoproteinemia; Constipation - Physician's order dated 12/26/24: <ul style="list-style-type: none"> - Amlodipine 10 mg tablet: Take 1 tablet by mouth every night at bedtime (hypertension) - Toprol-Extended Release 50 mg tablet: Take 1 tablet by mouth every day (hypertension) - Physician's order dated 1/24/25: <ul style="list-style-type: none"> - Doxepin 100mg capsule: Take 1 capsule by mouth at bedtime (mood) - Zyprexa 10 mg tablet: Take 1 tablet by mouth at bedtime (mood) - Zyprexa 20 mg tablet: Take 1 tablet by mouth at bedtime (mood) 	V 117		

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V 117	<p>Continued From page 3</p> <ul style="list-style-type: none"> - Zoloft 50 mg tablet: Take 1 tablet by mouth every day (depression) - Physician's order dated 4/17/25: <ul style="list-style-type: none"> - Lipitor 80 mg tablet: Take 1 tablet by mouth daily (hyperlipidemia) - Lisinopril 40 mg tablet: Take 1 tablet by mouth daily (hypertension) - Metformin Extended Release 500 mg tablet: Take 1 tablet by mouth 2 times daily with meals (diabetes) - Physician's order dated 9/23/25: <ul style="list-style-type: none"> - Fish Oil 1000 mg capsule: Take 1 capsule by mouth twice daily (supplement) - Gabapentin 300 mg Capsule: Take 2 capsules by mouth twice daily (pain) - Januvia 50 mg tablet: Take 1 tablet by mouth every day (diabetes) - Myrbetriq 25 mg tablet: Take 1 tablet by mouth daily (overactive bladder) - Omeprazole 40 mg capsule: Take 1 capsule by mouth in the morning (GERD) <p>Observation on 12/15/25 between 11:50am-2:00pm of Client #1, #3, and #4's medications revealed:</p> <ul style="list-style-type: none"> - Pre-packaged pills of different sizes and colors in individualized packs on pill rolls - The pill rolls were located inside of a white and blue box with the clients' first and last name and the dates the medications would be administered on - Neither pillbox nor individual pill rolls contained the following information: <ul style="list-style-type: none"> - Prescriber's name - Current dispensing date - The name of the dispensing practitioner <p>Interview on 12/16/25 the Qualified Professional (QP) reported:</p> <ul style="list-style-type: none"> - Had been the QP at the facility for 12 years 	V 117		

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V 117	<p>Continued From page 4</p> <ul style="list-style-type: none"> - Had no responsibility for the medications at the facility - The Director was responsible for all medications at the facility <p>Interview on 12/16/25 the Director reported:</p> <ul style="list-style-type: none"> - She and the staff were responsible for the medications at the facility - Had not checked the medications and labels "in the last couple of weeks" - Spoke with the pharmacy "about making sure the labels were on boxes" and was not aware the boxes did not have pharmacy labels on them <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 117		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p>	V 118		

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V 118	<p>Continued From page 5</p> <p>(A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to ensure that medications were administered on the written order of a physician and failed to keep the MAR current for 3 of 3 audited clients (#1, #3, #4). The findings are:</p> <p>Review on 12/15/25 of client #1's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 10/1/21 - Diagnoses: Schizophrenia Disorder Bipolar Type; Obesity; Bilateral Post Traumatic Osteoarthritis of Knee; Unilateral Osteoarthritis of Left Knee; Hypoglycemia; Heart Failure - Physician's order dated 4/15/25: <ul style="list-style-type: none"> - Lipitor 10 mg tablet: Take 1 tablet by mouth daily - FL2 dated 6/27/25 signed by her physician: <ul style="list-style-type: none"> - Docusate Sodium 100 milligram (mg) capsule: Take two tablets twice daily (constipation) - Vitamin D3: Take one tablet by mouth 	V 118		

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V 118	<p>Continued From page 6</p> <p>everyday (vitamin D deficiency)</p> <ul style="list-style-type: none"> - Physician's order dated 7/9/25: <ul style="list-style-type: none"> - Zyprexa 10 mg tablet: Take ½ tablet by mouth in the morning and take 2 & ½ tablets by mouth at bedtime (schizophrenia) <p>Review on 12/15/25 of client #1's MARs for 11/1/25 through 12/15/25 revealed:</p> <ul style="list-style-type: none"> - No staff initials to document administration of Zyprexa bedtime dose on 12/12 or 12/13 - Docusate Sodium and Vitamin D3 were not listed on the MARs <p>Observation on 12/15/25 at approximately 1:15PM of client #1's medications revealed:</p> <ul style="list-style-type: none"> - Bottle with over the counter (OTC) labeling for Docusate Sodium 100 mg capsule with expiration date 4/2026 - Bottle with over the counter (OTC) labeling for Vitamin D3 with expiration date 9/2026 <p>Interview on 12/15/25 client #1 reported:</p> <ul style="list-style-type: none"> - She took all medications - Did not know what medications she was prescribed <p>Review on 12/15/25 of client #3's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 5/1/24 - Diagnoses: Schizophrenia; Obesity Class 1; Hypothyroidism Sub Clinical; Benign Ethnic Neutropenia; Associate Neutrophil Count; Constipation Chronic; Glaucoma, Borderline; Herpes Simplex Virus Type 2 - Physician's order dated 6/2/25: Ativan 1 mg tablet: Take 1 tablet twice daily (anxiety) <p>Review on 12/15/25 of client #3's MARs for 11/1/25 through 12/15/25 revealed:</p> <ul style="list-style-type: none"> - Ativan was not listed on December 2025 	V 118		

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V 118	<p>Continued From page 7</p> <p>MAR</p> <p>Observation on 12/15/25 at approximately 12:29PM of client #3's medications revealed:</p> <ul style="list-style-type: none"> - Blister pack for Ativan 1 mg tablet take 1 tablet twice daily dispensed on 11/11/25 <p>Review on 12/15/25 of client #4's record revealed:</p> <ul style="list-style-type: none"> - Admitted: 12/7/16 - Diagnoses: Schizophrenia; Borderline Intellectual Function; Hypertension; Diabetes; Abnormal Thyroid; Gastroesophageal Reflux Disease (GERD); Hypoproteinemia; Constipation - Physician's order dated 12/26/24: <ul style="list-style-type: none"> - Amlodipine 10 mg tablet: Take 1 tablet by mouth every night at bedtime (hypertension) - Toprol-XL 50 mg tablet: Take 1 tablet by mouth every day (hypertension) - Physician's order dated 1/24/25: <ul style="list-style-type: none"> - Doxepin 100mg capsule: Take 1 capsule by mouth at bedtime (mood) - Zyprexa 10 mg tablet: Take 1 tablet by mouth at bedtime (mood) - Zyprexa 20 mg tablet: Take 1 tablet by mouth at bedtime (mood) - Zoloft 50 mg tablet: Take 1 tablet by mouth every day (depression) - Hydroxyzine 25 mg tablet: Take 1 tablet by mouth every 6 hours as needed (anxiety) - Physician's order dated 4/17/25: <ul style="list-style-type: none"> - Lipitor 80 mg tablet: Take 1 tablet by mouth daily (hyperlipidemia) - Lisinopril 40 mg tablet: Take 1 tablet by mouth daily (hypertension) - Metformin Extended Release 500 mg tablet: Take 1 tablet by mouth 2 times daily with meals (diabetes) - Accu-Check Guide test strip: Use as directed 3 times daily to test Glucose as directed 	V 118		

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V 118	<p>Continued From page 8</p> <p>(blood sugar)</p> <ul style="list-style-type: none"> - Physician's order dated 9/23/25: <ul style="list-style-type: none"> - Fish Oil 1000 mg capsule: Take 1 capsule by mouth twice daily (supplement) - Gabapentin 300 mg capsule: Take 2 capsules by mouth twice daily (pain) - Januvia 50 mg tablet: Take 1 tablet by mouth every day (diabetes) - Myrbetriq 25 mg tablet: Take 1 tablet by mouth daily (overactive bladder) - Omeprazole 40 mg capsule: Take 1 capsule by mouth in the morning (GERD) - Polyethylene Glycol 3350 powder: Mix 1 capful in 4-8 ounces of liquid and drink daily (constipation) - F T Arthritis Pain Gel 1% 100 gram: Apply 2 grams topically four times daily (arthritis) <p>Review on 12/15/25 of client #4's MARs for 11/1/25 through 12/15/25 revealed:</p> <ul style="list-style-type: none"> - No staff initials to document administration of the following medications on the following dates: <ul style="list-style-type: none"> - All medications: 11/30 - Amlodipine 10 mg tablet: 11/29, 12/13 - Doxepin 100mg capsule: 11/3, 11/5, 11/7, 11/14 - Gabapentin 300 mg capsule: 11/7, 11/20, 11/29 all for the 10PM doses - Fish Oil 1000 mg capsule: 11/7, 11/15, 11/23, 11/29 all for the 10PM doses - Metformin Extended Release 500 mg tablet: 11/3, 11/7 - F T Arthritis Pain Gel 1% 100 gram: 11/3, 11/7 for the 12PM, 5PM, and 10PM doses, 11/13 for the 8AM, 12PM, and 5PM doses - Zyprexa 10 mg tablet: 11/3, 11/7, 11/8 - Zyprexa 20 mg tablet: 11/3 - Accu-Check Guide test strip: 12/11 for 12PM and 10PM 	V 118		

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V 118	<p>Continued From page 9</p> <p>Observation on 12/15/25 at approximately 11:55AM of client #4's medications revealed:</p> <ul style="list-style-type: none"> - F T Arthritis Pain Gel 1% 100 gram was not in the facility <p>Interview on 12/15/25 staff #1 reported:</p> <ul style="list-style-type: none"> - "She (client #1) used to get them (Docusate Sodium and Vitamin D3)" and did not know why they were not on the November and December 2025 MARs - Staff #2 worked on 12/1/25 and 12/12/25 and told him that client #1 refused Zyprexa on those dates - If a client refused medication staff "circle (the date) on the MAR and document in the incident book" - "He (client #3) still has it (Ativan)" and it was being administered so "I'm not sure why it's not on the (December 2025) MAR" - Was unable to locate the F T Arthritis Pain Gel 1% for client #4 - The Director was responsible for reviewing the medications and MARs <p>Interview on 12/16/25 staff #2 reported:</p> <ul style="list-style-type: none"> - Had worked at the facility for "about 4 years" - Worked on 12/1/25 and 12/12/25 and client #1 "didn't want to take her medications" and staff #2 "got caught up" and "forgot" to document the refusals on the MAR and in the incident book <p>Interview on 12/16/25 the Qualified Professional (QP) reported:</p> <ul style="list-style-type: none"> - Had been the QP at the facility for 12 years - Had no responsibility for the medications at the facility - The Director was responsible for all medications at the facility <p>Interview on 12/16/25 the Director reported:</p>	V 118		

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V 118	<p>Continued From page 10</p> <ul style="list-style-type: none"> - She and the staff were responsible for the MARs and medications at the facility - Had not checked the medications and MARs "in the last couple of weeks" due to illness - Had been informed on 12/16/25 of the missing initials and refusal for client #1 on 12/12/25 and "I think the staff (#2) forgot to circle it (date)" on the MAR - "I don't know" if client #1 was being administered her Docusate Sodium or Vitamin D3 - "I will say it (Ativan) was given (administered) to him (client #3) because we definitely would know" if it was not administered because of his behaviors - "I know he (client #4) didn't refuse" his medications because he "never" refused medications - "If they (staff) see that it's (a medication) running out and they're (clients) at the last of the medication...they are supposed to call and let [pharmacy] know that the medication is running out" - Did not know that there were medications for clients #1, #3, and #4 that were not in the facility <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		