

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL029-054	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 12/16/2025
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NAME OF PROVIDER OR SUPPLIER MAYFAIR	STREET ADDRESS, CITY, STATE, ZIP CODE 8 MAYFAIR ROAD LEXINGTON, NC 27292
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>A complaint survey was completed on December 16, 2025. The complaint was substantiated (Intake #NC00234375). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability.</p> <p>This facility is licensed for 3 and has a current census of 2. The survey sample consisted of audits of 1 former client.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>drug.</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure that medication was administered on the written order of a physician and failed to keep the MAR current affecting Former Client (FC #3). The findings are:</p> <p>Review on 12/12/25 of FC #3's record revealed: -Date of Admission: 1/25/25; -Diagnoses: Angelman Syndrome; PICA; Binge Eating Disorder; Insomnia; Epilepsy; Cerebral Palsy; GER; Scoliosis; Autism Spectrum Disorder; and Aspiration; -Discharge date: 9/28/25; -Physician order dated 3/17/25 for Nystatin Cream 100,000, prescribed for skin irritation; -Physician order dated 7/1/25 for Tetracycline 500mg, prescribed antibiotic; -Physician order dated 7/16/25 for Lanolin 30% topical cream, prescribed for diaper rash; -Physician order dated 8/26/25 for Align Pre + Probiotic gummies, prescribed for good health, Buspirone 10 milligram (mg), prescribed for anxiety and agitation, Centrum Chew Adults, prescribed supplement, Citracal/D3 250mg, prescribed for supplement calcium and vitamin D3 deficiency, Ensure Plus liquid chocolate, prescribed for weight deficiency, Famotidine</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>20mg, prescribed for acid indigestion, Linzess 145mg, prescribed for diuretic, Loratadine 10mg, prescribed for allergies, Naltrexone 50mg, prescribed for PICA behavior, Polyethylene Glycol Powder 3350, prescribed for constipation, Risperidone 0.5mg, prescribed for anxiety, and Tetracycline 500mg, prescribed for antibiotic, Urea Cream 10%, prescribed for dry skin, and Vita Joy Day Chew 125mg, prescribed for vitamin supplement.</p> <p>Review on 12/15/25 of FC #3's MARs for July, and August 2025 revealed:</p> <ul style="list-style-type: none"> -Lanolin 30% topical cream, spread topically to affected area with each incontinent episode was not documented as having been applied on 7/4/25 and 7/7/25; -Align Pre + Probiotic gummies, chew 2 gummies by mouth once daily was not documented as having been administered on 7/4/25 and 7/7/25; -Buspirone 10mg, take 1 tablet by mouth twice daily at 8am to 4pm was not documented as having been administered on 7/4/25 and 7/7/25; -Centrum Chew Adult, chew 2 gummies by mouth once daily was not documented as having been administered on 7/4/25 and 7/7/25; -Citracal/D3 250mg, chew 2 gummies by mouth once daily was not documented as having been administered on 7/4/25 and 7/7/25; -Ensure Plus Liquid Chocolate, drink 1 carton by mouth once daily was not documented as having been administer on 7/4/25 and 7/7/25; -Famotidine 20mg, take 1 tablet by mouth twice daily at 8am and 4pm was not documented as having been administered on 7/4/25 and 7/7/25; -Linzess 145mg, take 1 capsule by mouth once was not documented as having been administered on 7/4/25 and 7/7/25; -Loratadine 10mg, dissolve 1 tablet on the tongue once daily was not administered on 7/4/25 and 	V 118		

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V 118	<p>Continued From page 3</p> <p>7/7/25;</p> <ul style="list-style-type: none"> -Metronidazole 500mg, take 1 tablet by mouth four times daily was not documented as having been administered on 7/2/25; -Naltrexone 50mg, take 1 tablet by mouth every morning at 8am was not documented as having been administered on 7/4/25 and 7/7/25; -Polyethylene Glycol Powder 3350, mix 17 grams in suitable nectar thickened liquid and drink by mouth once daily was not documented as having been administered on 7/4/25 and 7/7/25; -Risperidone 0.5mg, take 1 tablet by mouth once daily at 7pm was not documented as having been administered on 7/3/25; -Tetracycline 500mg, take 1 capsule by mouth four times daily for 14 days was not documented as having been administered on 7/2/25; -Urea Cream 10%, apply topically three times daily was not documented as having been administered on 7/4/25 and 7/7/25 at 8pm. On 7/4/25, 7/5/25, and 7/9/25 at 2pm. On 7/3/25 at 8pm; -Vita Joy Day Chew 125mg, chew 2 gummies (250mg) by mouth every morning was not documented as having been administered on 7/4/25 and 7/7/25; -Nystatin Cream 100,000, Apply topically twice daily to tip of penis until redness resolves was not documented as having been applied on 7/4/25, 7/5/25, and 7/7/25 at 8am. Was not documented as having been documented on 7/1/25, 7/2/25, 7/3/25, 7/5/25, 7/6/25, 7/8/25, 7/13/25, 7/14/25, and 7/15/25; - Lanolin 30% topical cream, spread topically to affected area with each incontinent episode was not documented as having been applied on 8/4/25. <p>Interview on 12/15/25 with the legal guardian</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>revealed:</p> <ul style="list-style-type: none"> - "...they (Licensee) did not document when medicine was given per doctor's orders;" -She was unaware of specific dates because she did not have her notes. <p>Interviews on 12/12/25 and 12/16/25 with the Director of Operations revealed:</p> <ul style="list-style-type: none"> - "I oversee clinical, human resource, and medical departments for the agency;" - "I review MARs and to my knowledge the staff administered clients (FC #3) medications consistently;" - The only way to verify medication pass is the staff member's initials on the bubble pack. There was no way to verify if the medication was administered; - "I cannot speak intelligently to if the medication was administered." 	V 118		