

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL051-229	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 12/12/2025
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NAME OF PROVIDER OR SUPPLIER PEACE HEALTHCARE INC.	STREET ADDRESS, CITY, STATE, ZIP CODE 1203 NORTH WALL STREET BENSON, NC 27504
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on 12/12/25. Defeciciencies wer cited.</p> <p>This facility is licensed for the following service category: 10A NCAC .5600C Supervised Living for Adults with Developmental Disabilities.</p> <p>This facility is licensed for 6 and currently has a census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to record administered medication on the MARs immediately after administration for 3 of 3 audited clients (#1, #2 and #4). The findings are:</p> <p>Finding A: Review on 12/10/25 of client #1's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 11/12/25 - Diagnoses: Schizophrenia unspecified, Mild Intellectual Developmental Disorder, Allergic Rhinitis, Cannabis Use Disorder - FL2 dated 11/25/25 that included the following: <ul style="list-style-type: none"> - Olanzapine 10 milligrams (mg) take 1 tablet by mouth (po) every morning (antipsychotic) - Vitamin D3 1000 international units (iu) take 1 tablet po at bedtime (supplement) - Magnesium oxide 400 mg take 2 tablets po every morning and 2 po in the evening (supplement) <p>Review on 12/10/25 at 10:48 am of client #1's MAR from 12/1/25-12/10/25 revealed:</p> <ul style="list-style-type: none"> - Medications scheduled for 8:00 pm that already had staff initials indicating administration: <ul style="list-style-type: none"> - Olanzapine 10 mg 	V 118		

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V 118	<p>Continued From page 2</p> <ul style="list-style-type: none"> - Vitamin D3 1000 iu - Magnesium oxide 400 mg <p>Interview on 12/10/25 at 12:53 pm client #1 reported::</p> <ul style="list-style-type: none"> - Had lived at the facility "about 4 weeks" - Received his medication daily and knew what medication he took - Had not taken his 8:00 pm medication for today yet <p>Finding B: Review on 12/10/25 of client #2's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 4/25/23 - Diagnoses: Schizoaffective Disorder Bipolar Type, Major Neurocognitive Disorder due to multiple etiologies, Chronic Hepatitis B, Human Immunodeficiency Virus (HIV) with associated Dementia - FL2 dated 1/30/25 that included the following: <ul style="list-style-type: none"> - Daily Vite Tablet take 1 tablet po every day (supplement) - Vitamin C 500 mg take 1 tablet po every day (supplement) - Metoprolol succinate extended release (ER) 25 mg take 1 tablet po every day (hypertension) - Biktarvy 50-200-25 mg take 1 tablet po every day (HIV) - Diltiazem 24 hour ER 120 mg take 1 capsule po every day (hypertension) - Risperidone 2 mg take 1 tablet po at bedtime (schizophrenia) - Olanzapine 10 mg take 1 tablet po at bedtime - Trazadone 100 mg take 1 tablet po at bedtime (insomnia) - Clonazepam 1 mg take 1 tablet po twice daily (mania / insomnia) - Physician order dated 3/26/25 for cetirizine 	V 118		

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V 118	<p>Continued From page 3</p> <p>hydrochloride (HCl) 10 mg take 1 tablet po every day (allergies)</p> <p>Review on 12/10/25 at 12:04 pm of client #2's MARs from 10/1/25-12/10/25 revealed:</p> <ul style="list-style-type: none"> - No initials that indicated administration on 10/31/25 of the following medications: <ul style="list-style-type: none"> - Daily Vite Tablet - Vitamin C 500 mg - Metoprolol succinate ER 25 mg - Biktarvy 50-200-25 mg - Diltiazem 24 hour ER 120 mg - Risperidone 2 mg - Olanzapine 10 mg - Trazadone 100 mg - Clonazepam 1 mg - Cetirizine HCl 10 mg - Medications scheduled for 8:00 pm that already had staff initials indicating administration: <ul style="list-style-type: none"> - Risperidone 2 mg - Olanzapine 10 mg - Trazadone 100 mg - Clonazepam 1 mg <p>Attempted interview on 12/10/25 with client #2 was unsuccessful as client #2 refused to be interviewed</p> <p>Finding C: Review on 12/10/25 of client #4's record revealed:</p> <ul style="list-style-type: none"> - Admission date: 1/22/20 - Diagnoses: Intellectual Developmental Disorder, Schizophrenia, Seizure Disorder - FL2 dated 1/28/25 that included the following: <ul style="list-style-type: none"> - Atorvastatin 10 mg take 1 tablet po every day (high cholesterol) - Ferrous sulfate 325 mg take 1 tablet po in the morning (supplement) - Metformin HCl 500 mg take 1 tablet po every morning (prediabetes) 	V 118		

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V 118	<p>Continued From page 4</p> <ul style="list-style-type: none"> - Lisinopril 20 mg take 1 tablet po every day (hypertension) - Pantoprazole sodium delayed release (DR) 40 mg take 1 tablet po every day (acid reflux) - Paroxetine HCl 20 mg take 1 tablet every morning (selective serotonin reuptake inhibitor) - Divalproex sodium DR 500 mg take 3 tablets at bedtime (seizure disorder) - Fish oil 500 mg take 1 capsule po twice daily (supplement) - Carbamazepine 200 mg take 1 tablet po twice daily (seizure disorder) - Creon DR 24,000 take 1 capsule po twice daily (acid reflux) - Risperidone 3 mg take 1 tablet po twice daily - Sodium chloride 1 gram (gm) take 1 tablet po twice daily (supplement) <p>Review on 12/10/25 of client #4's MARs from 10/1/25-12/10/25 revealed:</p> <ul style="list-style-type: none"> - No initials that indicated administration of medication for the following: <ul style="list-style-type: none"> - Atorvastatin 10 mg for 10/27/25 and 10/28/25 - 10/28/25 for ferrous sulfate 325 mg, metformin HCl 500 mg, lisinopril 20 mg, pantoprazole sodium DR 40 mg, Paroxetine HCl 20 mg - Divalproex sodium DR 500 mg for 10/28/25 and 10/31/25 - Evening dose on 10/31/25 for carbamazepine 200mg, fish oil 500 mg and risperidone 3 mg - Creon DR 24,000 morning dose for 10/19/25-10/28/25 and 10/31/25 and evening dose for 10/27/25, 10/28/25 and 10/31/25 - Sodium chloride 1 gm morning dose on 10/28/25 and evening dose on 10/31/25 	V 118		

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V 118	<p>Continued From page 5</p> <ul style="list-style-type: none"> - Medications scheduled for 8:00 pm that already had staff initials indicating administration: <ul style="list-style-type: none"> - Divalproex sodium DR 500 mg - Fish oil 500 mg - Carbamazepine 200 mg - Creon DR 24,000 - Risperidone 3 mg - Sodium chloride 1 gm <p>Interview on 12/10/25 at 1:23 pm client #4 reported:</p> <ul style="list-style-type: none"> - Had lived at the facility "about 2 years" - Received his medication every day - Never missed any medication - Took medication "every night and every day" <p>Interview on 12/10/25 at 12:25 pm staff #1 reported:</p> <ul style="list-style-type: none"> - Had worked at the facility for 2 months - Had received medication administration training - Typically initialed evening medication in the morning when he administered morning medication to ensure he "doesn't forget to go in and initial in the evening" - Had not administered evening medication for today yet and had only initialed those medications - The Administrator was responsible for reviewing MARs <p>Interviews on 12/10/25 and 12/12/25 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - Was surprised that evening medications for 12/10/25 were already initialed as administered - "How can you even teach somebody something they know isn't right. He (staff #1) knows that's not right" - Staff #1 would be retrained on medication administration within the next 30 days - Had already spoken with the Administrator 	V 118		

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V 118	<p>Continued From page 6</p> <p>about scheduling a refresher training</p> <p>Interview on 12/10/25 the Administrator reported:</p> <ul style="list-style-type: none"> - She was responsible for reviewing MARs monthly including accurate documentation and orders - The missing initials on the October 2025 MAR was staff #2 - She was not sure why staff #2 did not initial those medication, but she was certain those medications had been administered <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days</p>	V 118		
V 131	<p>G.S. 131E-256 (D2) HCPR - Prior Employment Verification</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY</p> <p>(d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility</p>	V 131		

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V 131	<p>Continued From page 7</p> <p>failed to ensure the Health Care Personnel Registry (HCPR) was accessed prior to employment for 1 of 3 audited staff (#1). The findings are:</p> <p>Review on 12/12/25 of staff #1's personnel record revealed:</p> <ul style="list-style-type: none"> - Hire date: 9/12/25 - Title: Habilitation Technician - HCPR accessed 11/19/25 <p>Interview on 12/10/25 staff #1's reported he had worked at the facility for approximately 2 months.</p> <p>Interview on 12/12/25 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - The Administrator was responsible for accessing HCPR for staff prior to employment - She did not know why staff #1's HCPR was not accessed prior to employment - The Administrator was typically "good about getting" background checks completed for new staff 	V 131		
V 133	<p>G.S. 122C-80 Criminal History Record Check</p> <p>G.S. §122C-80 CRIMINAL HISTORY RECORD CHECK REQUIRED FOR CERTAIN APPLICANTS FOR EMPLOYMENT.</p> <p>(a) Definition. - As used in this section, the term "provider" applies to an area authority/county program and any provider of mental health, developmental disability, and substance abuse services that is licensable under Article 2 of this Chapter.</p> <p>(b) Requirement. - An offer of employment by a provider licensed under this Chapter to an applicant to fill a position that does not require the applicant to have an occupational license is</p>	V 133		

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V 133	<p>Continued From page 8</p> <p>conditioned on consent to a State and national criminal history record check of the applicant. If the applicant has been a resident of this State for less than five years, then the offer of employment is conditioned on consent to a State and national criminal history record check of the applicant. The national criminal history record check shall include a check of the applicant's fingerprints. If the applicant has been a resident of this State for five years or more, then the offer is conditioned on consent to a State criminal history record check of the applicant. A provider shall not employ an applicant who refuses to consent to a criminal history record check required by this section. Except as otherwise provided in this subsection, within five business days of making the conditional offer of employment, a provider shall submit a request to the Department of Justice under G.S. 114-19.10 to conduct a criminal history record check required by this section or shall submit a request to a private entity to conduct a State criminal history record check required by this section. Notwithstanding G.S. 114-19.10, the Department of Justice shall return the results of national criminal history record checks for employment positions not covered by Public Law 105-277 to the Department of Health and Human Services, Criminal Records Check Unit. Within five business days of receipt of the national criminal history of the person, the Department of Health and Human Services, Criminal Records Check Unit, shall notify the provider as to whether the information received may affect the employability of the applicant. In no case shall the results of the national criminal history record check be shared with the provider. Providers shall make available upon request verification that a criminal history check has been completed on any staff covered</p>	V 133		
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V 133	<p>Continued From page 9</p> <p>by this section. A county that has adopted an appropriate local ordinance and has access to the Division of Criminal Information data bank may conduct on behalf of a provider a State criminal history record check required by this section without the provider having to submit a request to the Department of Justice. In such a case, the county shall commence with the State criminal history record check required by this section within five business days of the conditional offer of employment by the provider. All criminal history information received by the provider is confidential and may not be disclosed, except to the applicant as provided in subsection (c) of this section. For purposes of this subsection, the term "private entity" means a business regularly engaged in conducting criminal history record checks utilizing public records obtained from a State agency.</p> <p>(c) Action. - If an applicant's criminal history record check reveals one or more convictions of a relevant offense, the provider shall consider all of the following factors in determining whether to hire the applicant:</p> <ol style="list-style-type: none"> (1) The level and seriousness of the crime. (2) The date of the crime. (3) The age of the person at the time of the conviction. (4) The circumstances surrounding the commission of the crime, if known. (5) The nexus between the criminal conduct of the person and the job duties of the position to be filled. (6) The prison, jail, probation, parole, rehabilitation, and employment records of the person since the date the crime was committed. (7) The subsequent commission by the person of a relevant offense. <p>The fact of conviction of a relevant offense alone</p>	V 133		
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V 133	<p>Continued From page 10</p> <p>shall not be a bar to employment; however, the listed factors shall be considered by the provider. If the provider disqualifies an applicant after consideration of the relevant factors, then the provider may disclose information contained in the criminal history record check that is relevant to the disqualification, but may not provide a copy of the criminal history record check to the applicant.</p> <p>(d) Limited Immunity. - A provider and an officer or employee of a provider that, in good faith, complies with this section shall be immune from civil liability for:</p> <p>(1) The failure of the provider to employ an individual on the basis of information provided in the criminal history record check of the individual.</p> <p>(2) Failure to check an employee's history of criminal offenses if the employee's criminal history record check is requested and received in compliance with this section.</p> <p>(e) Relevant Offense. - As used in this section, "relevant offense" means a county, state, or federal criminal history of conviction or pending indictment of a crime, whether a misdemeanor or felony, that bears upon an individual's fitness to have responsibility for the safety and well-being of persons needing mental health, developmental disabilities, or substance abuse services. These crimes include the criminal offenses set forth in any of the following Articles of Chapter 14 of the General Statutes: Article 5, Counterfeiting and Issuing Monetary Substitutes; Article 5A, Endangering Executive and Legislative Officers; Article 6, Homicide; Article 7A, Rape and Other Sex Offenses; Article 8, Assaults; Article 10, Kidnapping and Abduction; Article 13, Malicious Injury or Damage by Use of Explosive or Incendiary Device or Material; Article 14, Burglary and Other Housebreakings; Article 15, Arson and</p>	V 133		
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V 133	<p>Continued From page 11</p> <p>Other Burnings; Article 16, Larceny; Article 17, Robbery; Article 18, Embezzlement; Article 19, False Pretenses and Cheats; Article 19A, Obtaining Property or Services by False or Fraudulent Use of Credit Device or Other Means; Article 19B, Financial Transaction Card Crime Act; Article 20, Frauds; Article 21, Forgery; Article 26, Offenses Against Public Morality and Decency; Article 26A, Adult Establishments; Article 27, Prostitution; Article 28, Perjury; Article 29, Bribery; Article 31, Misconduct in Public Office; Article 35, Offenses Against the Public Peace; Article 36A, Riots and Civil Disorders; Article 39, Protection of Minors; Article 40, Protection of the Family; Article 59, Public Intoxication; and Article 60, Computer-Related Crime. These crimes also include possession or sale of drugs in violation of the North Carolina Controlled Substances Act, Article 5 of Chapter 90 of the General Statutes, and alcohol-related offenses such as sale to underage persons in violation of G.S. 18B-302 or driving while impaired in violation of G.S. 20-138.1 through G.S. 20-138.5.</p> <p>(f) Penalty for Furnishing False Information. - Any applicant for employment who willfully furnishes, supplies, or otherwise gives false information on an employment application that is the basis for a criminal history record check under this section shall be guilty of a Class A1 misdemeanor.</p> <p>(g) Conditional Employment. - A provider may employ an applicant conditionally prior to obtaining the results of a criminal history record check regarding the applicant if both of the following requirements are met:</p> <p>(1) The provider shall not employ an applicant prior to obtaining the applicant's consent for criminal history record check as required in subsection (b) of this section or the completed</p>	V 133		

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NAME OF PROVIDER OR SUPPLIER PEACE HEALTHCARE INC.	STREET ADDRESS, CITY, STATE, ZIP CODE 1203 NORTH WALL STREET BENSON, NC 27504
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 133	<p>Continued From page 12</p> <p>fingerprint cards as required in G.S. 114-19.10. (2) The provider shall submit the request for a criminal history record check not later than five business days after the individual begins conditional employment. (2000-154, s. 4; 2001-155, s. 1; 2004-124, ss. 10.19D(c), (h); 2005-4, ss. 1, 2, 3, 4, 5(a); 2007-444, s. 3.)</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure 1 of 3 audited staff (#1) had a criminal record check requested prior to employment. The findings are:</p> <p>Review on 12/12/25 of staff #1's personnel record revealed:</p> <ul style="list-style-type: none"> - Hire date: 9/12/25 - Title: Habilitation Technician - Criminal background check completed on 12/10/25 - No documentation of a criminal background check request completed at the time of hire <p>Interview on 12/10/25 staff #1 reported he had worked at the facility for approximately 2 months.</p> <p>Interview on 12/12/25 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - The Administrator was responsible for requesting criminal background checks for staff prior to employment - She did not know why staff #1's criminal background check was not requested prior to employment - The Administrator was typically "good about 	V 133		

Division of Health Service Regulation

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V 133	Continued From page 13 getting" background checks completed for new staff	V 133		