

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL0411254	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/10/2025
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NAME OF PROVIDER OR SUPPLIER CHERS PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 6709 RIVER HILLS DRIVE GREENSBORO, NC 27410
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on December 10, 2025. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1300 Residential Treatment for Children or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure fire and disaster drills were held at least quarterly and reported for each shift. The findings are:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>Review on 12/10/25 of the fire and disaster drills log between 12/1/24 and 10/1/25 revealed:</p> <ul style="list-style-type: none"> -First quarter (January, February and March) had no documentation of a 1st shift fire drill and 3rd shift disaster drill. -Second quarter (April, May, June) had no documentation of a 2nd shift fire drill and 3rd shift disaster drill. -The fire and disaster drills ran on 4/6/25 at 11:30 am and the fire and disaster drills ran on 6/22/25 at 12:30 pm were not valid drills as the fire and disaster drills on these dates were ran simultaneously. -Third quarter (July, August and September) had no documentation of a 1st shift fire and 1st shift disaster drill. -The fire and disaster drills ran on 8/1/25 at 11:14 pm and the fire and disaster drills ran on 9/5/25 at 6:05 pm were not valid drills as the fire and disaster drills on these dates were ran simultaneously. -Fourth quarter (October, November, December) had no documentation of a 2nd shift fire and 1st and 2nd shift disaster drill. <p>Interview on 12/9/25 with Client #1 revealed:</p> <ul style="list-style-type: none"> -She participated in fire and disaster drills at the facility. <p>Interview on 12/9/25 with Client #2 revealed:</p> <ul style="list-style-type: none"> -She participated in fire and disaster drills at the facility. -The meeting places for fire drills were at the mailbox in front of the facility and across the street in front of a neighbor's house. -The meeting places for disaster drills were in the hallway and bathroom at the facility. <p>Interview on 12/9/25 with Client #3 revealed:</p>	V 114		

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V 114	<p>Continued From page 2</p> <p>-She participated in fire and disaster drills at the facility.</p> <p>Interview on 12/10/25 with the Owner revealed:</p> <p>-The facility operated with 3 shifts:</p> <ul style="list-style-type: none"> -1st shift from 7 am to 3 pm. -2nd shift 3 pm to 11 pm. -3rd shift from 11 pm to 7 am <p>-During a fire inspection at the facility last week, the fire inspector explained fire and disaster drills needed to occur on each shift.</p> <p>-"The way we were doing (fire and disaster drills) was wrong and moving forward this month, we will do 1st shift one month, 2nd shift the next month and 3rd shift the following month."</p> <p>-She understood fire and disaster drills were to be conducted at separate times.</p> <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		