

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL096-287	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 12/03/2025
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NAME OF PROVIDER OR SUPPLIER UNIVERSAL GROUP HOME 2	STREET ADDRESS, CITY, STATE, ZIP CODE 104 VINWOOD AVENUE GOLDSBORO, NC 27534
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on December 3, 2025. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 4 and currently has a census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 289	<p>27G .5601 Supervised Living - Scope</p> <p>10A NCAC 27G .5601 SCOPE</p> <p>(a) Supervised living is a 24-hour facility which provides residential services to individuals in a home environment where the primary purpose of these services is the care, habilitation or rehabilitation of individuals who have a mental illness, a developmental disability or disabilities, or a substance abuse disorder, and who require supervision when in the residence.</p> <p>(b) A supervised living facility shall be licensed if the facility serves either:</p> <p>(1) one or more minor clients; or</p> <p>(2) two or more adult clients.</p> <p>Minor and adult clients shall not reside in the same facility.</p> <p>(c) Each supervised living facility shall be licensed to serve a specific population as designated below:</p> <p>(1) "A" designation means a facility which serves adults whose primary diagnosis is mental illness but may also have other diagnoses;</p> <p>(2) "B" designation means a facility which serves minors whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(3) "C" designation means a facility which</p>	V 289		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 289	<p>Continued From page 1</p> <p>serves adults whose primary diagnosis is a developmental disability but may also have other diagnoses;</p> <p>(4) "D" designation means a facility which serves minors whose primary diagnosis is substance abuse dependency but may also have other diagnoses;</p> <p>(5) "E" designation means a facility which serves adults whose primary diagnosis is substance abuse dependency but may also have other diagnoses; or</p> <p>(6) "F" designation means a facility in a private residence, which serves no more than three adult clients whose primary diagnoses is mental illness but may also have other disabilities, or three adult clients or three minor clients whose primary diagnoses is developmental disabilities but may also have other disabilities who live with a family and the family provides the service. This facility shall be exempt from the following rules: 10A NCAC 27G .0201 (a)(1),(2),(3),(4),(5)(A)&(B); (6); (7) (A),(B),(E),(F),(G),(H); (8); (11); (13); (15); (16); (18) and (b); 10A NCAC 27G .0202(a),(d),(g)(1) (i); 10A NCAC 27G .0203; 10A NCAC 27G .0205 (a),(b); 10A NCAC 27G .0207 (b),(c); 10A NCAC 27G .0208 (b),(e); 10A NCAC 27G .0209[(c)(1) - non-prescription medications only] (d)(2),(4); (e) (1)(A),(D),(E);(f);(g); and 10A NCAC 27G .0304 (b)(2),(d)(4). This facility shall also be known as alternative family living or assisted family living (AFL).</p> <p>This Rule is not met as evidenced by: Based on record review, observation and</p>	V 289		

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V 289	<p>Continued From page 2</p> <p>interviews the facility failed to ensure one of three audited clients (#3) met the scope for which facility is licensed for. The findings are:</p> <p>Review on 12/03/25 of Division of Health Service Regulation records revealed the facility was licensed for four ambulatory clients.</p> <p>Review on 12/03/25 of client #3's record revealed:</p> <ul style="list-style-type: none"> - 69 year old male. - Admission date of 07/12/15. - Diagnoses of Blindness, Schizophrenia Paranoid Type, Seizure Disorder, Major Depressive Disorder, Moderate Intellectual Developmental Disability and Hyperlipidemia. <p>Observation on 12/03/25 at approximately 12:00pm revealed:</p> <ul style="list-style-type: none"> - The Licensee assisted client #3 to the conference room at the day program. <p>Interview on 12/03/25 client #3 stated:</p> <ul style="list-style-type: none"> - He could see some light. - He was able to navigate around the group home without assistance. <p>Interview won 12/03/25 the Licensee stated:</p> <ul style="list-style-type: none"> - She had not submitted the renewal of license for 2026. - She understood anyone who can not evacuate the building without physcial or verbal assistance was considered to be non-ambulatory. - She would follow up to ensure the licensee reflected the proper number of non-ambulatory clients. 	V 289		
V 290	27G .5602 Supervised Living - Staff	V 290		

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V 290	<p>Continued From page 3</p> <p>10A NCAC 27G .5602 STAFF</p> <p>(a) Staff-client ratios above the minimum numbers specified in Paragraphs (b), (c) and (d) of this Rule shall be determined by the facility to enable staff to respond to individualized client needs.</p> <p>(b) A minimum of one staff member shall be present at all times when any adult client is on the premises, except when the client's treatment or habilitation plan documents that the client is capable of remaining in the home or community without supervision. The plan shall be reviewed as needed but not less than annually to ensure the client continues to be capable of remaining in the home or community without supervision for specified periods of time.</p> <p>(c) Staff shall be present in a facility in the following client-staff ratios when more than one child or adolescent client is present:</p> <p>(1) children or adolescents with substance abuse disorders shall be served with a minimum of one staff present for every five or fewer minor clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body; or</p> <p>(2) children or adolescents with developmental disabilities shall be served with one staff present for every one to three clients present and two staff present for every four or more clients present. However, only one staff need be present during sleeping hours if specified by the emergency back-up procedures determined by the governing body.</p> <p>(d) In facilities which serve clients whose primary diagnosis is substance abuse dependency:</p> <p>(1) at least one staff member who is on duty shall be trained in alcohol and other drug withdrawal symptoms and symptoms of</p>	V 290		

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V 290	<p>Continued From page 4</p> <p>secondary complications to alcohol and other drug addiction; and (2) the services of a certified substance abuse counselor shall be available on an as-needed basis for each client.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure a clients' treatment or habilitation plan documented the client was capable of remaining in the community without supervision affecting one of three audited clients (#4). The findings are:</p> <p>Review on 12/03/25 of client #4's record revealed:</p> <ul style="list-style-type: none"> - Admission date of 01/31/23. - Diagnoses of Schizoaffective Disorder, Gastroesophageal Reflux Disease History of Drug Abuse and Constipation. - Treatment plan dated 01/24/25. - Client worked at a local restaurant. - No unsupervised time documented in the treatment plan. <p>Interview on 12/03/25 client #4 stated:</p> <ul style="list-style-type: none"> - She had resided at the facility for 3 years. - She worked at a local restaurant 25 to 35 hours a week. - Staff dropped her off and picked her up from work. - No staff supervised her while she was at work in the community. <p>Interview on 12/03/25 staff #1 stated she dropped client #4 off at work.</p>	V 290		

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V 290	Continued From page 5 Interview on 12/03/25 the Licensee stated: - Client #4 worked at a local restaurant. - No staff supervised client #4 while she was at work in the community. - She understood the treatment plan needed to document client #4 was capable of remaining in the community without supervision. - She would follow up with client #4's treatment team.	V 290		