

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>MHL036-403</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>C</b> <b>11/21/2025</b>
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NAME OF PROVIDER OR SUPPLIER  <b>FUTURE LEADERS</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1816 EAST GARRISON BOULEVARD</b> <b>GASTONIA, NC 28054</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p><b>INITIAL COMMENTS</b></p> <p>A complaint and follow up survey was completed on 11-21-25. One complaint was substantiated (Intake #NC00233916) and one complaint was unsubstantiated (Intake #NC00234354). A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure For Children Or Adolescents.</p> <p>This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 1 former client.</p>	V 000		
V 293	<p>27G .1701 Residential Tx. Child/Adol - Scope</p> <p>10A NCAC 27G .1701 SCOPE</p> <p>(a) A residential treatment staff secure facility for children or adolescents is one that is a free-standing residential facility that provides intensive, active therapeutic treatment and interventions within a system of care approach. It shall not be the primary residence of an individual who is not a client of the facility.</p> <p>(b) Staff secure means staff are required to be awake during client sleep hours and supervision shall be continuous as set forth in Rule .1704 of this Section.</p> <p>(c) The population served shall be children or adolescents who have a primary diagnosis of mental illness, emotional disturbance or substance-related disorders; and may also have co-occurring disorders including developmental disabilities. These children or adolescents shall not meet criteria for inpatient psychiatric services.</p> <p>(d) The children or adolescents served shall require the following:</p> <p>(1) removal from home to a</p>	V 293		

Division of Health Service Regulation LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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V 293	<p>Continued From page 1</p> <p>community-based residential setting in order to facilitate treatment; and</p> <p>(2) treatment in a staff secure setting.</p> <p>(e) Services shall be designed to:</p> <p>(1) include individualized supervision and structure of daily living;</p> <p>(2) minimize the occurrence of behaviors related to functional deficits;</p> <p>(3) ensure safety and deescalate out of control behaviors including frequent crisis management with or without physical restraint;</p> <p>(4) assist the child or adolescent in the acquisition of adaptive functioning in self-control, communication, social and recreational skills; and</p> <p>(5) support the child or adolescent in gaining the skills needed to step-down to a less intensive treatment setting.</p> <p>(f) The residential treatment staff secure facility shall coordinate with other individuals and agencies within the child or adolescent's system of care.</p> <p> </p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure coordination of care with other individuals and agencies within the child's system of care affecting 1 of 1 audited clients (former client #5) (FC #5). The findings are:</p> <p> </p> <p>Interview on 11-20-25 with the local hospital</p>	V 293		

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V 293	<p>Continued From page 2</p> <p>social worker revealed: -Former client #5 was admitted to the hospital on 10-27-25 and was cleared for discharge on 10-27-25. -Hospital staff called the facility's main phone number on 10-27-25 to arrange for FC #5's discharge but no one from the facility answered the number provided to the hospital. -Between 10-27-25 and 12:56 pm on 11-29-25 the hospital staff made 14 unsuccessful attempts to contact facility staff to arrange FC #5's discharge from the hospital. -FC #5 was picked up by facility staff on 11-29-25 at approximately 3pm.</p> <p>Interview on 11-21-25 with the Home Manager (HM) revealed: -FC #5 was transported to the hospital on 10-27-25 due to a behavioral outburst at the facility (non-compliance with group, verbally combative with staff and property destruction) -"They (hospital) discharged him within 30 minutes of him getting there (hospital)." -HM was the contact person for FC #4. Hospital staff (unknown staff) called her on 10-27-25 to inform her that FC #5 was cleared for discharge. -" I had took sleep meds (medications) and couldn't drive. I called [Director/Licensee] the following morning (10-28-25) and told [Director/Licensee] [FC #5] was ready for discharge." -"I believe we were short staff is the reason he (FC #5) was not picked up on 10-28-25.</p> <p>Interview on 11-20-25 and 11-21-25 with the Director/Licensee revealed: -The HM is the point of contact for the hospital when a client was admitted into the hospital. -He was unaware of when the facility was notified of FC #5's discharge.</p>	V 293		

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V 293	Continued From page 3  -He was unaware that the hospital had called the facility 14 times between 10-27-25 and 10-29-25. -He had no recollection of why FC #5 was not picked up from the hospital on 10-28-25. "Honestly, I think because there was so many (hospital admissions for FC #5), I just can't remember that one."	V 293		