

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL004-016	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/21/2025
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NAME OF PROVIDER OR SUPPLIER CORNERSTONE TREATMENT FACILITY	STREET ADDRESS, CITY, STATE, ZIP CODE 129 WALLCE ROAD WADESBORO, NC 28170
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual, complaint and follow up survey was completed on November 21, 2025. The complaint was unsubstantiated (intake #NC00233946). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment for Children and Adolescents.</p> <p>This facility is licensed for 12 and has a current census of 10. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews the</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>facility failed to ensure fire and disaster drills were conducted quarterly and on each shift. The findings are:</p> <p>Review on 11/19/25 of the facility's fire drill log from March 2025 through November 2025 revealed: -There was no fire drills conducted for the 2nd quarter (April, May, and June). -There was no 3rd shift (12am-8am) drills conducted.</p> <p>Review on 11/19/25 of the facility's disaster drill log from March 2025 through November 2025 revealed: -There was no disaster drills conducted for the 2nd quarter (April, May, and June). -There was no 3rd shift (12am-8am) drills conducted.</p> <p>Interview on 11/19/25 with the House Manager revealed: -"I didn't know I was supposed to do 3rd drills while the clients were sleeping." -"As I was transitioning to the [House Manager] in March 2025, some of the drills didn't get done."</p> <p>Interview on 11/20/25 with the Director of Operations revealed: -"I don't why the fire or disaster drills weren't done on 3rd shift." -"The [House Manager] was supposed to make sure the drills were being done." -"There are no excuses why the drills weren't being done." -"He confirmed the facility failed to ensure fire and disaster drills were conducted quarterly on each shift."</p>	V 114		

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V 736 V 736	<p>Continued From page 2</p> <p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean, attractive, orderly manner and kept free from offensive odor. The findings are:</p> <p>Observation on 11/18/25 at approximately 8:45AM revealed: -Bedroom #1 had four broken blinds at the top of the window. There was paint peeling on the wall by the first bed and inside the second closet. -There were no blinds in the kitchen window.</p> <p>Interview on 11/18/25 with the House Manager revealed: -"[Client #3] had just pulled the blinds down in bedroom #1 and the kitchen." -"I haven't had a chance to get maintenance over to replace the blinds because it just happened."</p> <p>Interview on 11/20/25 with the Director of Operations revealed: -"I didn't know the blinds were missing." -"I will have maintenance over to replace the blinds and paint the walls." -He confirmed that the facility was not maintained in a safe, clean, attractive, orderly manner and kept free from offensive odor.</p> <p>This is a recite and must be corrected in 30 days.</p>	V 736 V 736		