

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL001-270	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/13/2025
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NAME OF PROVIDER OR SUPPLIER HOUSE OF CARE, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 2502 BRIARWOOD DRIVE BURLINGTON, NC 27215
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on November 13, 2025. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Alternative Family Living.</p> <p>This facility is licensed for 3 and has a current census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the drug.</p>	V 118		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 118	<p>Continued From page 1</p> <p>(5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews, observation and interviews, the facility failed to have physician's orders affecting client (#2). The findings are:</p> <p>Review on 11/13/25 of client #2's record revealed: -Admission date of 3/6/23. -Diagnoses of Schizophrenia; Diabetes Mellitus Type 2; Intellectual Disability; Retention of Urine; Insomnia; Acne. -There were no physician's orders for the medications below.</p> <p>Observation on 11/13/25 at approximately 11:43 AM of client #2's medication bin revealed: The following medications were available for administration-</p> <ul style="list-style-type: none"> -Paliperidone 3mg (antipsychotic) -Haloper Dec Injection 100mg/ml (antipsychotic) -Metformin 500mg (Diabetes) -Doxycycline Hyclate 100mg (Bacterial Infection) -Austedo 12mg -Divalproex 500mg -Hydroxy 50mg (Allergies) <p>Review on 11/13/25 of September, October, and November 2025 MAR for client #2 revealed: -Staff administered the medication above to client #2 on 9/1 thru 11/13.</p>	V 118		

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V 118	Continued From page 2 Interview on 11/13/25 with the Supervisor revealed: -"I'm not sure why the nurse didn't leave the FL2 after the appointment." -"[Client #2's] medication had switched pharmacy, so I don't know where the physician's orders are." Interview on 11/13/25 with the QP revealed: -"The [Supervisor] is responsible for getting the physician's orders." -"The Doctor normally sends the orders electronically, but we didn't receive them." -"The Supervisor is supposed to get a copy of the orders." -She confirmed there were no physician's orders for client #2.	V 118		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a safe, clean, attractive, attractive, orderly manner and kept free from offensive odor. The findings are: Observation on 11/13/25 at approximately 9:00 AM revealed: -Client #2's bedroom had a hole the size of a basketball on the wall beside the bed. -The bathroom had small black spots all over the ceiling.	V 736		

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V 736	<p>Continued From page 3</p> <p>Interview on 11/13/25 with the Supervisor revealed: -"I didn't know what those spots are on the bathroom ceiling." -"I try not to go into his room unless I have too." -"Honestly I forgot to call maintenance to fix the hole in the wall." -"I will get the maintenance man to take care of the bathroom ceiling and the hole in the wall."</p> <p>Interview on 11/13/25 with the Qualified Professional (QP) revealed: -"The hole in the wall was just done recently." -"I didn't know anything about black spots on the ceiling." -"The maintenance man hasn't gotten over to the facility because he is running behind schedule."</p>	V 736		