

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL032-523	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 11/20/2025
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NAME OF PROVIDER OR SUPPLIER FAITH HOMES & HABILITATION, LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 2711 FAYETTEVILLE STREET DURHAM, NC 27707
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V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on November 20, 2025. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to conduct fire and disaster drills under conditions that simulate emergencies at least quarterly and repeated for each shift. The</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>findings are:</p> <p>Review on 11/19/25 of the facility's fire drills logbook revealed: -There were no fire drills recorded for the 3rd shift for the 1st quarter of 2025 (January, February, March). -There were no fire drills recorded for the 1st and 3rd shift for the 2nd quarter of 2025 (April, May, June). -There were no fire drills recorded for the 1st and 3rd shift for the 3rd quarter of 2025 (July, August, September).</p> <p>Review on 11/19/25 of the facility's disaster drills logbook revealed: -There were no disaster drills recorded for the 3rd shift for the 1st quarter of 2025 (January, February, March). -There were no disaster drills recorded for the 3rd shift for the 2nd quarter of 2025 (April, May, June). -There were no disaster drills recorded for the 1st and 3rd shift for the 3rd quarter of 2025 (July, August, September).</p> <p>Interview on 11/19/25 with Client #3 revealed: -He had been at the facility since May. -He had not experienced any emergency drills in the time that he had been there.</p> <p>Interview on 11/19/25 with Staff #4 revealed: -She had completed fire and disaster drills. -Client #3 had not been at the facility the times that she had completed the fire and disaster drills.</p> <p>Interview on 11/19/25 with the Supervisor in Charge revealed: -She was not aware that a drill had to be conducted for each shift and on each quarter.</p>	V 114		

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V 114	Continued From page 2 -She acknowledged she completed the fire and disaster drills erroneously. Interview on 11/20/25 with the Administrative Director/Qualified Professional revealed: -Staff would be retrained on Fire and Disaster drills. -She acknowledged staff were not completing emergency drills accurately.	V 114		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or	V 118		

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V 118	<p>Continued From page 3</p> <p>checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure that medication was administered on the written order of a physician and failed to keep the MAR current affecting client (#1). The findings are:</p> <p>Review on 11/19/25 of Client #1's record revealed: -Admission date of 1/6/23. -Diagnoses of Dementia; Diabetes, Type 2; History of Alcohol Disorder; Hypertension. -Physician order dated 9/15/25 for: -Biotene Dry Mouth Oral Rinse (Dry mouth), Swish 15 milliliters for 30 seconds then spit out every day. -Ketoconazole 2% Cream (treat infections caused by a fungus or yeast), Apply between left toes twice a day.</p> <p>Observation on 11/19/25 at approximately 12:30 pm of Client #1's medications revealed: -Biotene Dry Mouth Oral Rinse, was not available. -Ketoconazole 2% Cream, was not available.</p> <p>Review on 11/19/25 of Client #1's MARs for September 1, 2025 through November 19, 2025 revealed: -Biotene Dry Mouth Oral Rinse, was marked as administered by facility staff daily.</p>	V 118		

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V 118	<p>Continued From page 4</p> <p>-Ketoconazole 2% Cream, was marked as administered by facility staff daily.</p> <p>Interview on 11/19/25 with Staff #4 revealed: -"[Client #1] keeps his mouthwash and cream with him." -Client #1 self administered the mouthwash and the cream. -She would not witness when client #1 used the cream or the mouthwash. -She did not know if Client #1 actually used the mouthwash and the cream.</p> <p>Interview on 11/19/25 with the Supervisor in Charge revealed: -"[Client #1] is supposed to have a self administer form in his book. I remember receiving a note from his doctor." -"He self administers the mouthwash and his cream. He keeps them in his room, but we could not find it." -It was unknown if Client #1 had any of his mouthwash or cream left or if he used the products. -It was also unknown when Client #1 may had last used the mouthwash and the cream.</p> <p>Interview on 11/20/25 with the Administrative Director/Qualified Professional revealed: -Mouth wash and cream to be located. -Staff would monitor Client #1 for administration. -She acknowledged discrepancies in Client #1's MAR and his medications.</p>	V 118		