

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL064-171	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/31/2025
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NAME OF PROVIDER OR SUPPLIER KLW HOME FOR U, LLC	STREET ADDRESS, CITY, STATE, ZIP CODE 117 OPOSSUM TROT COURT ROCKY MOUNT, NC 27804
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 10/31/25. A deficiencies was cited</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 3 and has a current census of 2. The survey sample consisted of audits of 2 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure disaster drills were held at least quarterly and on each shift. The findings are:</p>	V 114	<p>This POC is submitted in response to a standard deficiency identified under G.S. 10A NCAC 27G .0207/V114/Emergency Plans and Supplies, specifically the requirement to conduct disaster drills quarterly and to repeat such drills on each shift. The following corrective actions and preventative measures will be in full compliance by December 30, 2025.</p>	

Division of Health Service Regulation

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Benita Grant

TITLE

Owner/Administrator/QP

(X6) DATE

11/12/2025

STATE FORM

6899

7JF011

If continuation sheet 1 of 2

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DHSR-MH Licensure Sect

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V 114	<p>Continued From page 1</p> <p>Review on 10/31/25 of the facility's disaster drill logbook revealed:</p> <ul style="list-style-type: none"> - No disaster drills documented as completed from October 2024 - September 2025 <p>Interview on 10/31/25 client #1 reported:</p> <ul style="list-style-type: none"> - Been living at the facility "about 6 to 7 months" - No disaster drills had been completed since he's been admitted <p>Interview on 10/31/25 client #2 reported:</p> <ul style="list-style-type: none"> - Been living at the facility since April 2025 - Hadn't done a disaster drill since being admitted <p>Interview on 10/31/25 staff #1/House Manager reported:</p> <ul style="list-style-type: none"> - Was responsible for completing disaster drills - Had not completed any disaster drills - "I just didn't do it (disaster drills)" - "As far as the disaster part, that just wasn't clarified but now that we know, it (disaster drills) will be done" <p>Interview on 10/31/25 the Owner/Qualified Professional reported:</p> <ul style="list-style-type: none"> - She was a "2nd set of eyes" to oversee disaster drills - "When they (staff) were hired, we (facility) went through it (training on fire and disaster drills)" - "We just kind of dropped the ball" on disaster drills 	V 114	<p>The house manager will review policy and conduct a disaster drill with the residents by 11/15/2025.</p> <p>The Administrator will notify all staff of the deficiency and be retrained on the requirement to conduct and document quarterly drills.</p> <p>Disaster drills will be conducted on each shift by the staff on duty and monitored by the House Manager.</p> <p>The House Manager and Administrator will create a master schedule for disaster drills. The schedule will specify which drill type will be held.</p> <p>Drill logs will be reviewed by the Administrator and updated to reflect all conducted drills, with missing documentation completed by 12/15/2025.</p> <p>The House Manager is responsible for ensuring compliance with quarterly disaster drills and documentation.</p> <p>The House Manager will review drill logs and compliance at the end of each month.</p> <p>The Administrator will audit the drill schedule and logs quarterly and notify the Program Manager of any missed drills or documentation within 48 hours of review for immediate corrective action.</p>	<p>11/09/25</p> <p>11/30/25</p> <p>12/10/25</p> <p>12/12/25</p> <p>12/15/25</p>