

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL092-836	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R-C 11/06/2025
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NAME OF PROVIDER OR SUPPLIER ABSOLUTE HOME AND COMMUNITY SERVICE	STREET ADDRESS, CITY, STATE, ZIP CODE 413 NORMANDY STREET CARY, NC 27511
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V 000	<p>INITIAL COMMENTS</p> <p>A complaint and follow up survey was completed on 11/6/25. The complaint was unsubstantiated (intake #NC00233589). Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness.</p> <p>This facility is licensed for 6 and has a current census of 4. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure fire and disaster drills were done on each shift and every quarter. The findings are:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>An attempted record review on 11/6/25 of the facility's fire and disaster drills revealed:</p> <ul style="list-style-type: none"> - Staff #1 and the Qualified Professional (QP) could not locate the fire and disaster book <p>During interview on 10/31/25 client #1 reported:</p> <ul style="list-style-type: none"> - Fire drills were practiced outside - They went in the bathroom for tornado drills - Drills were practiced with the previous staff <p>During interview on 10/31/25 client #2 reported:</p> <ul style="list-style-type: none"> - Went to the end of the road for fire drills - Practiced tornado drills in the hallway <p>During interview on 10/31/25 staff #1 reported:</p> <ul style="list-style-type: none"> - He started at the facility 10/31/25 <p>During interview on 11/6/25 the QP reported:</p> <ul style="list-style-type: none"> - Will continue to try to locate fire and disaster book - Ensure fire and disaster drills were completed <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 114		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be</p>	V 118		

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V 118	<p>Continued From page 2</p> <p>administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure medications were administered on the written order of an authorized person and MARs were kept current for 1 of 3 audited client (#1) . The findings are:</p> <p>Review on 11/6/25 of client #1's record revealed:</p> <ul style="list-style-type: none"> - Admitted 11/8/22 - Diagnosis: Bipolar with psychotic features - No physician's order for Lithium 300mg bedtime <p>Review on 11/6/25 of client #1's September 2025</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>and October 2025 MARs revealed:</p> <ul style="list-style-type: none"> - No documentation of Lithium being administered the entire month of September or October <p>During interview on 10/31/25 staff #1 reported:</p> <ul style="list-style-type: none"> - He started at the facility 10/31/25 <p>During interview on 11/6/25 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - Was not aware of missed staff initials for client #1's Lithium on September and October 2025 MAR - It was an oversight <p>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days.</p>	V 118		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observation and interview the facility was not maintained in a clean, safe and orderly manner. The findings are:</p> <p>Observation on 10/31/25 at 3:51pm of the facility revealed:</p> <ul style="list-style-type: none"> - Client #3 and #4's bedroom: - Brown stains around the inside and outside of the commode - Miscellaneous items throughout the floor of the bedroom: clothes, empty soda bottles 	V 736		

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V 736	<p>Continued From page 4</p> <ul style="list-style-type: none"> - A small piece of sheetrock hung from the ceiling near the entrance of client #2's bedroom - Clients' bathroom: <ul style="list-style-type: none"> - One of the bathroom's cabinet would not close to entirety - Bathroom floor was uneven and soft in spots - Client #1's bedroom - An unplugged space heater <p>During interview on 10/31/25 client #1 reported:</p> <ul style="list-style-type: none"> - His previous roommate gave him the space heater - Some nights were cold in the bedroom <p>During interview on 10/31/25 client #2 and staff #1 reported:</p> <ul style="list-style-type: none"> - they did not noticed the sheetrock that hung from the ceiling - no water leaked from the sheetrock that hung from the ceiling <p>During interview on 10/31/25 the Qualified Professional reported:</p> <ul style="list-style-type: none"> - Aware of some of the needed repairs to the facility - Will make the Licensee aware of the needed repairs 	V 736		