

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL047-103	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/14/2025
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NAME OF PROVIDER OR SUPPLIER PREMIER HEALTHCARE SVCS-SILVER LINING	STREET ADDRESS, CITY, STATE, ZIP CODE 1892 TURNPIKE ROAD RAEFORD, NC 28376
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on November 14, 2025. A deficiency was cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .1900 Psychiatric Residential Treatment for Children and Adolescents.</p> <p>This facility is licensed for 12 and has a current census of 10. The survey sample consisted of audits of 3 current clients.</p>	V 000		
V 736	<p>27G .0303(c) Facility and Grounds Maintenance</p> <p>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS</p> <p>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.</p> <p>This Rule is not met as evidenced by: Based on observations and interviews, the facility was not maintained in a safe, clean, attractive manner. The findings are:</p> <p>Observation on 11/13/25 at approximately 1:40 pm revealed:</p> <ul style="list-style-type: none"> -Reflection Room- Paint was peeling off from the floor. There were 5 big patches about 1 foot long each. -Hall to Rooms- Double doors leading to the client's rooms had paint rubbed off as well as its frame. Walls seemed dirty. There was an unfinished patch-up work on wall right from the doors. -Room #1- Door frame had paint rubbed/chipped off. There were graffiti writings on the walls. Air Conditioning vent from the ceiling was missing. 	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 736	<p>Continued From page 1</p> <ul style="list-style-type: none"> -Room #2- Door frame had paint rubbed/chipped off. Unfinished patch-up work on door. There were graffiti writings on the walls. -Room #3- There were graffiti writings on the walls. -Room #4- Door had writings on the back side. Unfinished patch-up work on wall near light switch and on wall behind bed frame. Numerous stickers on the wall. Unfinished patch-up work on the ceiling. -Room #5- There were 4 Unfinished patch-up work on the walls. There were graffiti writings on all walls. -Bathroom C- Grout between the tiles inside the shower was heavily stained with a black substance. -Room #7- Door frame had paint rubbed/chipped off. Unfinished patch-up work on walls (Two measured about 2 feet in diameter and one measured about 1 foot in diameter). There were graffiti writings on the walls. -Room #8- Door frame had paint rubbed/chipped off. There were graffiti writings on the walls. There were two green goo like substances on the ceiling. One measured about 12 inches long and the other about 3 inches long. -Room #9- There were graffiti writings on the wall around the window. Plexi glass covering the window was cracked on top. Numerous scratches on the Plexi glass. Widow shade cover was not rolled all the way down. -Patio- Door leading to the patio had been broken and repaired/reinforced with three blocks of wood around the handle. Wood was unpainted, unappealing, and starting to be weathered by the elements. <p>Interview on 11/13/25 with the Senior Team Leader revealed: -Repairs to the facility had been scheduled. Most</p>	V 736		

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V 736	<p>Continued From page 2</p> <p>of the items identified by surveyor had already been identified. Facility was scheduled to be painted soon.</p> <p>Interview on 11/14/25 with the Vice President of Operations revealed:</p> <ul style="list-style-type: none"> -He was aware of the maintenance issues with the facility. -Facility was scheduled to be painted in the next few days. -Sister facility had just finished being painted and they were up next. -Unknown at this time when facility would be painted. -He acknowledges that facility was in need to be painted as rooms displayed writings on the walls and paint had faded from the doors and frames. 	V 736		