

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL065-274	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 10/16/2025
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NAME OF PROVIDER OR SUPPLIER THE HEALING PLACE OF NEW HANOVER COI	STREET ADDRESS, CITY, STATE, ZIP CODE 1008 MEDICAL CENTER DRIVE WILMINGTON, NC 28401
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	<p>INITIAL COMMENTS</p> <p>An annual and follow up survey was completed on October 16, 2025. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .3200 Social Setting Detoxification for Substance Abuse.</p> <p>This facility is licensed for 28 and has a current census of 15. The survey sample consisted of audits of 3 current clients and 1 former client.</p>	V 000		
V 114	<p>27G .0207 Emergency Plans and Supplies</p> <p>10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES</p> <p>(a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes.</p> <p>(b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility.</p> <p>(c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies.</p> <p>(d) Each facility shall have a first aid kit accessible for use.</p> <p>This Rule is not met as evidenced by: Based on record review and interviews the facility failed to have disaster drills held at least quarterly and repeated on each shift. The findings are:</p>	V 114		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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V 114	<p>Continued From page 1</p> <p>Review on 10/16/25 of facility records from 1/01/25 - 9/30/25 revealed:</p> <ul style="list-style-type: none"> - (1/01/25 - 3/31/25): no disaster drills documented on the 2nd and 3rd shifts. - (4/1/25 - 6/30/25); no disaster drills documented on the 1st, 2nd and 3rd shifts. - (7/01/25 - 9/30/25): no disaster drills documented on the 2nd and 3rd shifts. <p>Interview on 10/16/25 staff #1 stated:</p> <ul style="list-style-type: none"> -He had worked with the facility for 2-3 years. -Fire and disaster drills were completed twice a month. <p>Interview on 10/16/25 staff #2 stated:</p> <ul style="list-style-type: none"> -She had worked with the facility for 2 years. -Fire and disaster drills were completed monthly. <p>Interview on 10/16/25 staff #3 stated:</p> <ul style="list-style-type: none"> -She had worked with the facility since March, 2025. -She had completed fire and disaster drills since her employment with the facility, but she was not certain as to the frequency. <p>Interview on 10/16/25 the Facilities Manager stated:</p> <ul style="list-style-type: none"> -Fire drills were completed each month and all shifts were covered. -There were three shifts that fire drills were scheduled to be completed within (7am - 3pm, 3pm - 11pm, and 11pm - 7am). -Disaster drills were generally completed on first shift for each quarter. - Moving forward, he would ensure that all shifts were covered for fire and disaster drills 	V 114		
V 131	G.S. 131E-256 (D2) HCPR - Prior Employment Verification	V 131		

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V 131	<p>Continued From page 2</p> <p>G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files.</p> <p>This Rule is not met as evidenced by: Based on record review and interview the facility failed to complete Health Care Personnel Registry (HCPR) checks prior to hire for 2 of 4 staff (#1 and #4) The findings are:</p> <p>Review on 10/16/25 of staff #1's personnel record revealed: -Hire date: 10/09/23. -Position: Detox Monitor. -HCPR check completed on 3/01/24.</p> <p>Review on 10/16/25 of staff #4's personnel record revealed: -Hire date: 8/08/23. -Position: Detox Monitor. -HCPR check completed on 9/06/23.</p> <p>Interview on 10/16/25 the Clinical Director stated: -Moving forward, they would make sure HCPR checks were completed prior to date of hire.</p>	V 131		