

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL011-336	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/30/2025
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NAME OF PROVIDER OR SUPPLIER THE MCCLAIN HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 7 BEE WOOD LANE SWANNANOVA, NC 28778
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V 000	<p>INITIAL COMMENTS</p> <p>An annual survey was completed on 9/30/25. Deficiencies were cited.</p> <p>This facility is licensed for the following service category: 10A NCAC 27G .5600F Supervised Living for Individuals of all Disability Groups/Alternative Family Living.</p> <p>The facility is licensed for 3 and has a current census of 2. The survey sample consisted of an audit of 2 current clients.</p>	V 000		
V 118	<p>27G .0209 (C) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(c) Medication administration:</p> <p>(1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs.</p> <p>(2) Medications shall be self-administered by clients only when authorized in writing by the client's physician.</p> <p>(3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications.</p> <p>(4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following:</p> <p>(A) client's name;</p> <p>(B) name, strength, and quantity of the drug;</p> <p>(C) instructions for administering the drug;</p> <p>(D) date and time the drug is administered; and</p> <p>(E) name or initials of person administering the</p>	V 118		

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 118	<p>Continued From page 1</p> <p>drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician.</p> <p>This Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to ensure medications were administered on the written order of a physician and failed to keep the MAR current affecting 2 of 2 clients (#1, #2).</p> <p>Review on 9/30/25 of Client #1's record revealed: -Date of admission: 8/11/19. -Diagnoses: Profound Intellectual Developmental Disability (IDD), Focal Partial Epilepsy, Cerebral Palsy, Encephalopathy, Functional Urinary Incontinence. -Physician's orders dated 9/9/25: -Mupirocin 2% Ointment (pressure ulcer) - apply to affected area 3 times daily for 14 days.</p> <p>Review on 7/22/25 of MARs 6/1/25-9/30/25 for Client #1 revealed: -Mupirocin was not documented as administered 9/10/25-9/24/25. (42 doses)</p> <p>Review on 9/30/25 of Client #2's record revealed: -Date of admission: 12/1/23. -Diagnoses: Down Syndrome, Autism Spectrum Disorder, Nonverbal. -Physician's orders dated 12/18/23: -Melatonin 3 milligrams (mg) (sleep) - 1 tablet</p>	V 118	<p>Rule V 118 was not met, as the AFL provider had not completely documented medication administration times on the MAR. The Plan of Correction will include the following:</p> <p>The Medication section of the AFL Safety Inspection Checklist is on Page 1 of the checklist. The QP will review all 5 requirements listed in that section. If any of the 5 requirements are not met, the AFL provider will not pass their monthly inspection. The AFL provider will correct the identified deficiency within the remainder of the month. The MAR will be kept current at all times. Failure to correct a noted deficiency by the end of the month will result in progressive disciplinary action up to and including termination of the AFL contract. Additional oversight of the AFL inspection process will include QP submission of monthly AFL Safety Inspection to the Chief Quality Officer at NC Outreach Home Care after monthly inspections are completed.</p>	11/29/25

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V 118	<p>Continued From page 2</p> <p>every night. -Clobetasol Propionate topical 0.05% (eczema) - apply to affected area on scalp twice daily ordered 8/26/24.</p> <p>Review on 7/22/25 of MARs 6/1/25-9/30/25 for Client #2 revealed: -Melatonin was not documented as administered 8/25/25-8/31/25. (6 doses) -Clobetasol was not documented as administered twice daily (only once daily) 7/5/25-7/8/25, 7/13/25-7/15/25, 7/19/25-7/22/25, 7/25/25-7/27/25, 8/2/25-8/4/25, 8/11/25-8/13/25, 8/16/25-8/20/25, 9/7/25-9/11/25, 9/26/25-9/29/25. (34 doses) -Clobetasol was not documented as administered at all 7/1/25-7/4/25, 7/9/25-7/12/25, 7/16/25-7/18/25, 7/23/25, 7/24/25, 7/28/25-8/1/25, 8/5/25-8/10/25, 8/14/25, 8/15/25, 8/21/25-9/6/25, 9/12/25-9/25/25. (57 doses)</p> <p>Interview was attempted on 9/30/25 with Client #1 but he did not respond. He pointed to his mouth which the Alternative Family Living (AFL) provider indicated meant that he was hungry.</p> <p>Interview was attempted on 9/30/25 with Client #2 but he did not respond. He continued playing with his beads.</p> <p>Interview on 9/30/25 with the AFL provider revealed: -Client #1 had developed really small bed sore. Home health nurse packed the bed sore so it would heal from the inside out. "I just put the medication around the outside" and it was beginning to heal. -"That's not on the MAR?" -Client #2 received Melatonin every night. -"Only use the clobetasol on Client #2's scalp</p>	V 118		

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V 118	<p>Continued From page 3</p> <p>when he needs, usually when he needs a haircut ..."</p> <p>"The doctor told me to use when he [Client #2] needed it."</p> <p>-Was not aware the order did not indicate the clobetasol was PRN (as needed).</p> <p>Interview on 9/30/25 with the Qualified Professional (QP) revealed:</p> <p>-Conducted monthly visits to the facility during which he completed a checklist including reviewing medications matching MARs and prescriptions.</p> <p>"I admit it was not a close inspection of the meds (medications)."</p> <p>-Looking to expand the contract nurse's responsibility to review medications, MARs and prescriptions in the facilities.</p> <p>Due to the failure to accurately document medication administration, it could not be determined if clients received their medications as ordered by the physician.</p>	V 118	<p>Rule V 118 was not met as the AFL Provider failed to distinguish between a medication prescribed PRN and said medication actual administration of BID. The Plan of Correction will include the following:</p> <p>AFL Provider will administer medication as prescribed on physician's order, and will document on MAR. All prescribed medications will be administered according to the correct dosage, medication, route, individual, time and documentation. Failure to meet criteria will result in a medication error. QP will indicate in Medication section on Page 1 of the AFL Safety Inspection Checklist if a medication has been administered incorrectly.</p>	11/29/25
V 119	<p>27G .0209 (D) Medication Requirements</p> <p>10A NCAC 27G .0209 MEDICATION REQUIREMENTS</p> <p>(d) Medication disposal:</p> <p>(1) All prescription and non-prescription medication shall be disposed of in a manner that guards against diversion or accidental ingestion.</p> <p>(2) Non-controlled substances shall be disposed of by incineration, flushing into septic or sewer system, or by transfer to a local pharmacy for destruction. A record of the medication disposal shall be maintained by the program.</p> <p>Documentation shall specify the client's name, medication name, strength, quantity, disposal</p>	V 119		

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V 119	<p>Continued From page 4</p> <p>date and method, the signature of the person disposing of medication, and the person witnessing destruction.</p> <p>(3) Controlled substances shall be disposed of in accordance with the North Carolina Controlled Substances Act, G.S. 90, Article 5, including any subsequent amendments.</p> <p>(4) Upon discharge of a patient or resident, the remainder of his or her drug supply shall be disposed of promptly unless it is reasonably expected that the patient or resident shall return to the facility and in such case, the remaining drug supply shall not be held for more than 30 calendar days after the date of discharge.</p> <p>This Rule is not met as evidenced by: Based on interviews and observation the facility failed to dispose of medications in a manner that guarded against diversion or accidental ingestion affecting 1 of 2 clients (#2). The findings are:</p> <p>Observation on 9/30/25 at 2:00pm of Client #2's medications revealed: -1 pharmacy bottle of Melatonin 3mg with dispense date of 5/29/24 expiring on 5/29/25; -1 pharmacy bottle of Cetirizine 10mg with dispense date of 5/29/24 expiring on 5/29/25; -1 over the counter (OTC) bottle of Melatonin 5mg with expiration date of 9/2027.</p> <p>Interview on 9/30/25 with the Alternative Family Living (AFL) provider revealed: -Client #2 received Melatonin every night. She administered from the pharmacy bottle, not the</p>	V 119	<p>Rule V 119 was not met as the stored medications included a medication that had expired. the expired medication had not been disposed of properly. The Plan of Correction will include:</p> <p>The QP will indicate in the Findings and Comments column of the medication section on Page 1 of the AFL Safety Inspection Checklist if any medications are out of date or expired. Any expired medications are to be disposed of by returning them to the pharmacy using the proper protocol for expired medication disposal. Failure to properly dispose of an expired medication will indicate a deficiency and The AFL provider will not pass monthly inspection.</p>	11/29/25

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V 119	<p>Continued From page 5</p> <p>OTC bottle. -Was not aware the medication had expired.</p> <p>Interview on 9/30/25 with the Qualified Professional (QP) revealed: -Conducted monthly visits to the facility during which he completed a checklist including reviewing medications matching MARs and prescriptions. -"I admit it was not a close inspection of the meds (medications)." -Looking to expand the contract nurse's responsibility to review medications, MARs and prescriptions in the facilities.</p>	V 119		

Kevin Wheat 10/16/25