| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | MHL0601042 | A. BUILDING: _____ B. WING _____ | R 10/07/2025 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| ECHELON 3 | 4724 CARRIAGE DRIVE CIRCLE CHARLOTTE, NC 28205 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|---|---|---|---|---|
| V 000 | INITIAL COMMENTS<br><br>An annual, complaint and follow up survey was completed on 10/7/25. The complaint was unsubstantiated (intake #NC002333474). A deficiency was cited.<br><br>This facility is licensed for the following service category: 10A NCAC 27G .1700 Residential Treatment Staff Secure for Children or Adolescents.<br><br>This facility is licensed for 4 and has a current census of 3. The survey sample consisted of audits of 2 current clients and 1 former clients. | V 000 | | |
| V 736 | 27G .0303(c) Facility and Grounds Maintenance<br><br>10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS<br>(c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor.<br><br>This Rule is not met as evidenced by:<br>Based on observation and interview, the facility and its grounds were not maintained in a clean, safe and orderly manner. The findings are:<br><br>Observation on 10/6/25 at approximately 3:30pm revealed:<br>-A fist sized hole behind the door in the room used by Former Client (FC) #3.<br>-Two switch plates were missing leaving exposed wires in Client #2's room.<br>-The door leading from Client #2's room into the bathroom had a fist sized hole in the middle of the door above the doorknob, a hole approximately 10 inches wide by 5 inches tall at the bottom of the door, and writing on the top half of the door. | V 736 | | |

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| V 736 | Continued From page 1<br>-The door from Client #1's room leading into the bathroom had writing (words and symbols) covering the area above the doorknob.<br><br>Interview on 9/30/25 with Client #1 revealed:<br>-Had no maintenance concerns in the facility.<br><br>Interview on 9/30/25 with Client #2 revealed:<br>-Had no maintenance concerns in the facility.<br><br>Interview on 10/7/25 with Client #4 revealed:<br>-Former Client #3 damaged property in his room.<br>-The switch plate "fell off a couple of weeks ago."<br>-The writing and holes in the door from Client #2's room into the bathroom and the writing on the bathroom door from Client #1's room "have been there since before I was there."<br><br>Interview on 10/6/25 with Staff #3 revealed:<br>-FC #3 caused the hole behind his bedroom door. It would be repaired before another client moved in.<br>-Switch plates had been missing for a "couple of weeks" and would be repaired.<br>-The holes and writing on the bathroom doors had been done by previous clients.<br>-Staff put in work orders when things were broken.<br>-Could not locate documentation of work orders.<br><br>Interview on 10/7/25 with the Director of Operations revealed:<br>-Will have the hole repaired behind FC #3's door.<br>-Did not know how long the writing and holes were on the bathroom doors.<br>-Will follow up with staff regarding putting in repair orders.<br><br>This deficiency constitutes a re-cited deficiency and must be corrected within 30 days. | V 736 | | |

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