

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: MHL016-005	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/30/2025
NAME OF PROVIDER OR SUPPLIER NEWPORT		STREET ADDRESS, CITY, STATE, ZIP CODE 2331 NORTH LAKEVIEW DRIVE NEWPORT, NC 28570		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS A complaint survey was completed on September 30, 2025. One complaint was substantiated (intake #NC00233692) and one complaint was unsubstantiated (intake #NC00233577). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disabilities. This facility is licensed for 5 and currently has a census of 5. The survey sample consisted of audits of 1 current client.	V 000		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interview, the facility was not maintained in a clean, attractive, orderly manner and kept free from offensive odors. The findings are: Observation on 09/30/25 of the facility at approximately 11:00am revealed: - The wall in the transition area between the living room and dining room revealed an approximately 6 inch by 6 inch cut out with black tape surrounding the area. - The hallway emergency supply room had a rolled up carpet at the bottom of the door. Inside the room was a very musty smell and odor. The wall had an approximately 3 foot by 3 foot	V 736		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 736	Continued From page 1 irregular area cut out of the wall. The room had the appearance of water stains on the walls. The walls had a black substance on the walls. The bottom floor boards had water damage. - The second bathroom had water stains on the shoe molding under the sink. The top area of the shower had dark grout on the tile surface. Interview on 09/30/25 the Residential Manager stated: - The facility was aware of the water issues in the walls. - The agency was supposed to repair the identified areas. - This had been an ongoing issue at the facility.	V 736		