

Nexx Phase, LLC Plan of Correction

September 24, 2025

Revisions to 27G .0604 Incident Reporting

V367. 27G .0604 Incident Reporting Requirements 10A NCAC 27G .0604 INCIDENT REPORTING REQUIREMENTS FOR CATEGORY A AND B PROVIDERS (a) Category A and B providers shall report all level II incidents, except deaths, that occur during the provision of billable services or while the consumer is on the providers premises or level III incidents and level II deaths involving the clients to whom the provider rendered any service within 90 days prior to the incident to the LME responsible for the catchment area where services are provided within 72 hours of becoming aware of the incident. The report shall be submitted on a form provided by the Secretary. The report may be submitted via mail, in person, facsimile or encrypted electronic means. The report shall include the following information:

Correction: Nexx Phase will make sure that when an incident impacts more than one consumer, an separate incident report will be completed for all consumers impacted.

Sign: *Kimberly Lemons*

Date: **9/24/2025**