STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL039-039	A. BUILDING: _____ B. WING _____	09/22/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ADVANTAGE CARE COMMUNITY SERVICES	5079 OLD OXFORD HIGHWAY 75 OXFORD, NC 27565

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V 000	INITIAL COMMENTS An annual survey was completed on 9/22/25. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 6 and has a current census of 6. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

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V 118	Continued From page 1 (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on observation, record review and interview the facility failed to keep a client's MAR current and administer medications on the written order of a physician for 1 of 3 audited clients (#6)'s . The findings are: Review on 9/19/25 of client #6's record revealed: - September 2017 - diagnoses: Bipolar, Hypertension, Hyperlipidemia, Mild Intellectual Developmental Disorder & Epilepsy - a physician's order dated 2/25/25: Quetiapine 300 milligrams (mg) 1 morning & 2 bedtime (Bipolar) - physician's order dated 7/15/25: Austedo 18mg daily (involuntary movement) & Quetiapine 300mg bedtime A. Review on 9/22/25 of a physician's claim summary dated 7/25/25 sent to the Division of Health Service Regulation revealed: - "rejected:...Austedo 36mg...this medication requires prior authorization..." Review on 9/19/25 of client #6's July 2025 - September 2025 MARs revealed: - staff initialed the Austedo as administered for the entire months of July 2025, August 2025 & up	V 118		

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V 118	Continued From page 2 to 9/19/25 - staff initialed the Quetiapine 1 morning & 2 bedtime as administered the entire months of July 2025, August 2025 & up to 9/18/25 Observation on 9/19/25 of client #6's medications revealed: - the Austedo was not at the facility - Quetiapine 300mg 1 bedtime was in a prepackaged pill roll During interview on 9/19/25 staff #1 reported: - when he administered medications to the clients, he compared the medication label to the MARs - he then put his initials in their medication electronic system - "did not do that this time" (compare medication label to MAR) - the Austedo was not at the facility - "just put my initials in the [medication system]" used by the facility - "at this point I will look closer to make sure medications at facility" During interview on 9/19/25 and 9/22/25 the Director of Operations reported: - the day program staff took clients to their medical appointments - the physician escripted the orders to the pharmacy - he was not aware of the Austedo and Quetiapine order changed - client #6 needed the Austedo for tremors - staff did not make him aware the Austedo was not at the facility - he was responsible for the physician order change for the Seroquel in their medication electronic system - him and the House Manager/Billing staff	V 118		

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V 118	Continued From page 3 reviewed the MARs for accuracy & medication changes	V 118		
V 121	27G .0209 (F) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (f) Medication review: (1) If the client receives psychotropic drugs, the governing body or operator shall be responsible for obtaining a review of each client's drug regimen at least every six months. The review shall be to be performed by a pharmacist or physician. The on-site manager shall assure that the client's physician is informed of the results of the review when medical intervention is indicated. (2) The findings of the drug regimen review shall be recorded in the client record along with corrective action, if applicable. This Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure 3 of 3 audited clients (#1, #2 & #6) had a client's drug regimen review at least every 6 months. The findings are: Review on 9/19/25 of client #1's record revealed: - admitted 2/1/24 - diagnoses: Autism & Intellecutual Developmental Disorder (IDD) - a physician's order dated 11/5/24: - Aripiprazole 30 milligram (mg) morning - Quetiapine 400mg bedtime - no documentation of a drug regimen review	V 121		

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V 121	Continued From page 4 Review on 9/19/25 of client #2's record revealed: - admitted 6/24/14 - diagnoses: Autism, IDD & Seizure Disorder - a physician order dated 7/31/24: - Clonazepam .5mg morning - Divalproex 500mg everyday - Divalproex 250mg 1 morning & 3 bedtime - no documentation of a drug regimen review Review on 9/19/25 of client #6's record revealed: - admitted in September 2017 - diagnoses: Bipolar, Hypertension, Hyperlipidemia, Mild IDD & Epilepsy - physician order dated 9/20/24: Benztropine 1mg twice day - a physician's order dated 7/16/24: Haloperidol .5mg daily - a physician's order dated 2/25/25: Lorazepam .5mg twice day & Quetiapine 300mg 1 morning & 2 bedtime - last drug regimen review was completed 10/10/23 During interview on 9/19/25 the Director of Operations reported: - had not contacted the pharmacist to complete the 6 month drug regimen reviews - will contact the pharmacist today	V 121		
V 291	27G .5603 Supervised Living - Operations 10A NCAC 27G .5603 OPERATIONS (a) Capacity. A facility shall serve no more than six clients when the clients have mental illness or developmental disabilities. Any facility licensed on June 15, 2001, and providing services to more than six clients at that time, may continue to provide services at no more than the facility's licensed capacity.	V 291		

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V 291	Continued From page 5 (b) Service Coordination. Coordination shall be maintained between the facility operator and the qualified professionals who are responsible for treatment/habilitation or case management. (c) Participation of the Family or Legally Responsible Person. Each client shall be provided the opportunity to maintain an ongoing relationship with her or his family through such means as visits to the facility and visits outside the facility. Reports shall be submitted at least annually to the parent of a minor resident, or the legally responsible person of an adult resident. Reports may be in writing or take the form of a conference and shall focus on the client's progress toward meeting individual goals. (d) Program Activities. Each client shall have activity opportunities based on her/his choices, needs and the treatment/habilitation plan. Activities shall be designed to foster community inclusion. Choices may be limited when the court or legal system is involved or when health or safety issues become a primary concern. This Rule is not met as evidenced by: Based on record review and interview the facility failed to coordinate with other qualified professionals who are responsible for the treatment/habilitation for 1 of 3 audited clients (#6). The findings are: Review on 9/19/25 of client #6's record revealed: - September 2017 - diagnoses: Bipolar, Hypertension, Hyperlipidemia, Mild Intellectual Developmental Disorder & Epilepsy - physician's order dated 7/15/25: Austedo 18 milligrams (mg) daily (involuntary movement)	V 291		

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V 291	Continued From page 6 Review on 9/22/25 of a physician's claim summary dated 7/25/25 sent to the Division of Health Service Regulation revealed: - "rejected:...Austedo 36mg...this medication requires prior authorization..." During interview on 9/19/25 and 9/22/25 the Director of Operations reported: - client #6 needed the Austedo for tremors - was not aware the Austedo was not at the facility - he reached out to the pharmacy Saturday (9/20/25) & the insurance did not approve the Austedo - would contact the physician regarding the Austedo	V 291		