PRINTED: 09/24/2025 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION  A. BUILDING			(X3) DATE SURVEY COMPLETED		
		34G021	B. WING			09/:	23/2025
	PROVIDER OR SUPPLIER	S, INC/TOWN BRANCH RD		71	REET ADDRESS, CITY, STATE, ZIP CODE O TOWN BRANCH RD RAHAM, NC 27253	, , ,	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL  SC IDENTIFYING INFORMATION)	ID PREFI) TAG	X	PROVIDER'S PLAN OF CORRECTIO (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPROP DEFICIENCY)	) BE	(X5) COMPLETION DATE
E 039	§460.84(d)(2), §482 §483.475(d)(2), §482 §485.542(d)(2), §482 *[For ASCs at §416 at §485.542, OPO, §485.727, CMHCs §491.12, and ESRI (2) Testing. The [fact to test the emergent must do all of the formulate of the formulation of the emergent must do all of the	3.113(d)(2), §441.184(d)(2), 2.15(d)(2), §483.73(d)(2), 34.102(d)(2), §485.68(d)(2), 35.625(d)(2), §494.62(d)(2).  3.54, CORFs at §485.68, REHs "Organizations" under at §485.920, RHCs/FQHCs at D Facilities at §494.62]:  cility] must conduct exercises be be plan annually. The [facility] bellowing:  all-scale exercise that is every 2 years; or unity-based exercise is not at a facility-based functional ars; or y] experiences an actual de emergency that requires be regency plan, the [facility] is ging in its next required or individual, facility-based following the onset of the sitional exercise at least every 2 year the full-scale or under paragraph (d)(2)(i) of ucted, that may include, but is allowing: sale exercise that is or individual, facility-based or	EO	39			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE (X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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E 039	a narrated, clinical scenario, and a sidirected message designed to challed (iii) Analyze the [farmaintain document exercises, and en [facility's] emerged *[For Hospices at (2) Testing for hopatient's home. The exercises to test the annually. The hose (i) Participate in a community based (A) When a community based (A) When a community based (B) If the hospice man-made emergency place emergency p	cludes a group discussion using ally-relevant emergency et of problem statements, es, or prepared questions enge an emergency plan. acility's] response to and natation of all drills, tabletop nergency events, and revise the ncy plan, as needed.  418.113(d):] spices that provide care in the The hospice must conduct the emergency plan at least spice must do the following: a full-scale exercise that is every 2 years; or nunity based exercise is not act an individual facility based e every 2 years; or experiences a natural or gency that requires activation of an, the hospital is exempt from xt required full scale exercise or individual etional exercise following the gency event. dditional exercise every 2 years, the full-scale or functional aragraph (d)(2)(i) of this section aragraph (d)(2)(i) of this section aragraph (d) that is not limited escale exercise that is	E	039		

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E 039	a narrated, clinically scenario, and a set directed messages designed to challen (3) Testing for hosp care directly. The hexercises to test the year. The hospice (i) Participate in an is community-based (A) When a community-based functi (B) If the hospice eman-made emerge the emergency plar engaging in its next based or facility-based following the onset (ii) Conduct an add may include, but is (A) A second full-scommunity-based of exercise; or (B) A mock disasted (C) A tabletop exertifacilitator that including and a set of problem messages, or prepare challenge an emerging (iii) Analyze the homaintain document	of problem statements, or prepared questions ge an emergency plan.  ices that provide inpatient hospice must conduct elemergency plan twice per must do the following: annual full-scale exercise that di; or unity-based exercise is not an annual individual onal exercise; or experiences a natural or noty that requires activation of a the hospice is exempt from a required full-scale community sed functional exercise of the emergency event. Ititional annual exercise that not limited to the following: cale exercise that is or a facility based functional er drill; or cise or workshop led by a des a group discussion using a relevant emergency scenario, on statements, directed ared questions designed to gency plan.  spice's response to and ation of all drills, tabletop ergency events and revise the	E 03	39		

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E 039	*[For PRFTs at §4 §482.15(d), CAHs (2) Testing. The [I conduct exercises twice per year. The following: (i) Participate in a is community-base (A) When a commaccessible, conduct facility-based functional natural or requires activation [facility] is exemple required full-scale facility-based functionset of the emer (ii) Conduct a and that may included following: (A) A second full-community-based functional exercise (B) A more (C) A tabletop led by a facilitator discussion, using emergency scena statements, direct questions designed plan.  (iii) Analyze the maintain docume exercises, and en	A41.184(d), Hospitals at at \$485.625(d):]  PRTF, Hospital, CAH] must at to test the emergency plan the [PRTF, Hospital, CAH] must an annual full-scale exercise that ed; or nunity-based exercise is not act an annual individual, attional exercise; or Hospital, CAH] experiences an annual emergency that an of the emergency plan, the afrom engaging in its next accommunity based or individual, attional exercise following the gency event.  In [additional] annual exercise or and and includes a group a narrated, clinically-relevant and includes a group a narrated, clinically-relevant and a set of problem are and includes and emergency events and revise the necy plan, as needed.	EC	39		

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E 039	exercises to test to annually. The PAG following:  (i) Participate in a is community-base (A) When a community-based functional exercise following event.  (ii) Conduct a years opposite the exercise under pais conducted that the following:  (A) A second full-community-based functional exercise (B) A mock disast (C) A tabletop exa facilitator and in using a narrated, scenario, and a sidirected message designed to challe (iii) Analyze the Finaintain docume exercises, and en PACE's emergence.	PACE organization must conduct the emergency plan at least CE organization must do the an annual full-scale exercise that ted; or nunity-based exercise is not act an annual individual, ctional exercise; or experiences an actual natural or gency that requires activation of an, the PACE is exempt from ext required full-scale community al, facility-based functional the onset of the emergency or additional exercise every 2 to eyear the full-scale or functional aragraph (d)(2)(i) of this section may include, but is not limited to escale exercise that is dor individual, a facility based to e; or ercise or workshop that is led by actual a group discussion, clinically-relevant emergency et of problem statements, es, or prepared questions enge an emergency plan. PACE's response to and intation of all drills, tabletop energency events and revise the cy plan, as needed.	E	39		

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E 039	including unannous emergency proce ICF/IID] must do (i) Participate in a is community-base (A) When a commaccessible, conductation of the ILTC facility-based function of the ILTC facility is exercipated a full-scandividual, facility-following the onse (ii) Conduct an amay include, but in (A) A second full-community-based functional exercis (B) A mock disase (C) A tabletop exa facilitator including and a set of problemessages, or prechallenge an emergiand maintain docexercises, and emergiand maintain docexercises, and emergiand full-scalification of the ILTC facility] facility (2) Testing. The Ilto test the emergence ILTC fluid must include the ILTC fluid must include the ILTC fluid must include the ILTC facility facility includes the include the ILTC facility includes the ILTC facility includes the ILTC facility includes the ILTC fluid must include the ILTC	cy plan at least twice per year, unced staff drills using the dures. The [LTC facility, the following: an annual full-scale exercise that ed; or nunity-based exercise is not act an annual individual, ctional exercise. dility] facility experiences an man-made emergency that no f the emergency plan, the mpt from engaging its next ale community-based or based functional exercise et of the emergency event. diditional annual exercise that is not limited to the following: escale exercise that is a ror an individual, facility based e; or ter drill; or ercise or workshop that is led by es a group discussion, using a y-relevant emergency scenario, em statements, directed pared questions designed to ergency plan. LTC facility] facility's response to umentation of all drills, tabletop nergency events, and revise the ty's emergency plan, as needed. S483.475(d)]: CF/IID must conduct exercises ency plan at least twice per year.	EC	039		

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E 039	accessible, conduction facility-based functional emergency planengaging in its next community-based of functional exercise emergency event.  (ii) Conduct an add may include, but is (A) A second full-so community-based of functional exercises.  (B) A mock disaste (C) A tabletop exercise a facilitator and inclusing a narrated, of scenario, and a set directed messages designed to challer (iii) Analyze the ICF maintain document exercises, and emerger least annually. The (i) Participate in a ficommunity-based; (A) When a conaccessible, conductional emerger least annually.	d; or unity-based exercise is not that an annual individual, onal exercise; or. Experiences an actual natural or not that requires activation of the ICF/IID is exempt from the required full-scale or individual, facility-based following the onset of the itional annual exercise that not limited to the following: cale exercise that is or an individual, facility-based for or drill; or cise or workshop that is led by ludes a group discussion, inically-relevant emergency of problem statements, or prepared questions age an emergency plan. E/IID's response to and ation of all drills, tabletop ergency events, and revise the explan, as needed.  H.102] HHA must conduct exercises acy plan at HHA must do the following: util-scale exercise that is	E 03	9		

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E 039	or man-made eme of the emergency engaging in its ne community-based functional exercise emergency event. (ii) Conduct an ad opposite the year exercise under pais conducted, the limited to the following: (A) A second community-based functional exercise (B) A mock dimediate (C) A tabletop led by a facilitator discussion, using emergency scena statements, direct questions designed plan.  (iii) Analyze the H documentation of emergency events emergency plan, at [For OPOs at §44 (d)(2) Testing. The to test the emergency events emergency exercise following: (i) Conduct a paper workshop at least led by a facilitator discussion, using emergency scena	A experiences an actual natural ergency that requires activation plan, the HHA is exempt from at required full-scale or individual, facility based e following the onset of the ditional exercise every 2 years, the full-scale or functional ragraph (d)(2)(i) of this section lat may include, but is not wing: full-scale exercise that is or an individual, facility-based exercise or workshop that is and includes a group a narrated, clinically-relevant rio, and a set of problem ed messages, or prepared ed to challenge an emergency has response to and maintain all drills, tabletop exercises, and a nar revise the HHA's as needed.	EO	39			

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E 039	questions designed plan. If the OPO exman-made emerge the emergency planengaging in its nex following the onset (ii) Analyze the OP documentation of a emergency events OPO's] emergency exercises to test the following the following the case to test the following the following the conduct a paper least annually. A tare discussion led by a clinically-relevant exprepared questions emergency plan. (ii) Analyze the RN maintain document and emergency event emergency plan, at this STANDARD is assed on docume facility failed to ensign dill or and annual and conducted and inclemergency Preparities:  Review on 9/22/25 annual tabletop, full being completed were facility for the facility failed to ensign dillower facility for the facility failed to ensign dillower failed to ensign dillower facility failed to ensign dillowe	d to challenge an emergency operiences an actual natural or ency that requires activation of an, the OPO is exempt from the required testing exercise of the emergency event. O's response to and maintain all tabletop exercises, and and revise the [RNHCl's and replan, as needed.  748]: RNHCl must conduct elemergency plan. The RNHCling: r-based, tabletop exercise at bletop exercise is a group facilitator, using a narrated, mergency scenario, and a set ents, directed messages, or a designed to challenge an entry and revise the RNHCl's response to and tation of all tabletop exercises, ents, and revise the RNHCl's in needed. In the facility's edness Plan (EP). The finding there was no evidence of all scale exercise or mock drill	E 039			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (2)		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING		(X3) DATE SURVEY COMPLETED	
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E 039		onal confirmed the facility was cumentation detailing any	E 03	9		
W 125	PROTECTION OF CFR(s): 483.420(a	CLIENTS RIGHTS	W 12	5		
	Therefore, the facilindividual clients to of the facility, and a including the right to due process.  This STANDARD is Based on record refailed to ensure a control of the facility of the fac	ity must allow and encourage exercise their rights as clients is citizens of the United States, of file complaints, and the right is not met as evidenced by: eview and interview, the facility lient had the right to a legal cted 1 of 3 audit clients (#3).				
	he had been admit client's Individual P 8/21/25 indicated the	•				
		ew revealed a power of ./2005 from Cobb county, the				
W 130	Disabilities Profess #3 is his own guard #3 sister preferred instead of guardian revealed the sister		W 13	0		

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W 130	The facility must of the treatment and care t	ensure the rights of all clients. Cility must ensure privacy during re of personal needs. Is not met as evidenced by: vations, record review and cility failed to ensure clients were This affected 2 of 5 audit clients of findings are:  If observations in the facility on the privacy of the privacy of the privacy of the privacy of the privacy when using the down and sat on the toilet, while open.  If A revealed client #2's adult daily ation (ADLSE) dated 5/31/25 of the privacy when using the down for privacy when using the down his pants and adult of the privacy of the pri	W 1	30			
	dated 11/2024 rev	n 9/23/25 of client #4's ADLSE vealed client #4 needs physical in the bathroom using the toilet.					

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W 130	Interview with staff that client #4 was g #4 does need assis using the bathroom	B revealed she was unaware going to the bathroom. Client stance closing the door when a.  5 with the QIDP confirmed ysical assistance to close the	W	130			