STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL0411016	A. BUILDING: _____ B. WING _____	R 09/19/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NOWLIN HOME	2110 WILLOW ROAD GREENSBORO, NC 27406

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual, complaint and follow up survey was completed on September 19, 2025. The complaint was unsubstantiated (Intake #NC00232960). A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600 Supervised Living for Adults with Developmental Disability. This facility is licensed for 3 and has a current census of 3. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and	V 118		

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V 118	Continued From page 1 (E) name or initials of person administering the drug. (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record reviews, interviews, and observations, the facility failed to ensure that medications were administered on the written order of a physician and failed to keep the MAR current affecting clients (#1 and #2). The findings are: Review on 9/17/25 of client #1's record revealed: -Date of Admission: 7/18/24; -Diagnoses: Autism Disorder; and Intellectual Developmental Disorder, Severe; -Physician order dated 5/6/25 for Risperidone 3 milligrams (mg), prescribed for anxiety. Review on 9/17/25 of client #2's record revealed: -Date of Admission: 7/18/24; -Diagnoses: Intellectual Developmental Disability, Severe; Autism Spectrum Disorder; Cerebral Palsy; and Complex-Partial Seizures Disorder; -Physician order dated 10/17/24 for Sertraline HCL 25 mg, prescribed for mood, Rufinamide 400mg, and Divalproex DR 125mg, were prescribed for seizures; -Physician order dated 3/28/25 for Clobazam 20mg, prescribed for seizures; -Physician order dated 3/31/25 for Clonidine HCL	V 118		

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V 118	Continued From page 2 0.1mg, prescribed for sleep. Observation on 9/18/25 at approximately 11:30am revealed; -Risperidone 3mg was dispensed on 8/15/25. Review on 9/17/25 of client #1's MARs for July, August, and September 2025 revealed: -Risperidone 3mg was not documented as having been administered on 8/10/25 at 8:00am. Observation on 9/18/25 at approximately 12:15pm revealed: Sertraline HCL 25mg, Clobazam 20mg, and Rufinamide 400mg were dispensed on 4/18/25; -Divalproex DR 125mg and Clonidine HCL 0.1mg was dispensed on 5/19/25. Review on 9/17/25 of client #2's MARs for July, August, and September 2025 revealed: -Sertraline HCL 25mg, Clobazam 20 mg, Divalproex DR 125mg, Rufinamide 400mg, and Clonidine HCL 0.1mg were not documented as having been administered on 8/24/25 at 8pm. Attempted interview on 9/17/25 with client #1 revealed: -Unable to interview client #1 as he was unresponsive to questions. -He was identified as nonverbal. Attempted interview on 9/17/25 with client #2 revealed: -He was verbal, but only responded to questions with, "uh-huh." Interview on 9/17/25 with staff #1 revealed: -"I may have had a documentation error. I just started and there may have been some confusion, if I should have initialed."	V 118		

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V 118	Continued From page 3 Interview on 9/18/25 with staff #2 revealed: -"I may have missed documenting that a medication was administered." Interviews on 9/18/25 and 9/19/25 with the Qualified Professional (QP) revealed: -"If there are any discrepancies, it was not intentional because of the seriousness of administering medication;" -The management company was new since March of 2025. She was the only QP for the company, and "was trying to maintain compliance;" -The company has hired more QP's, and "I'm going to have some help now." Interview on 9/19/25 with the Owner revealed: -"I check the MARs once a week, but I may have missed some things (missing initials);" -She oversees medication administration because she was mainly at the facility; -The medications were being administered because of the bubble packs.	V 118		