

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: mhl025-020	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 09/12/2025
NAME OF PROVIDER OR SUPPLIER SPENCER'S PLACE		STREET ADDRESS, CITY, STATE, ZIP CODE 201 NINTH STREET NEW BERN, NC 28560		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual and follow up survey was completed on September 12, 2025. A deficiency was cited. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness. This facility is licensed for 6 and currently has a census of 5. The survey sample consisted of audits of 3 current clients.	V 000		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observations and interviews, the facility's water temperature was not maintained between 100-116 degrees Fahrenheit. The findings are: Observation on 09/11/25 at approximately 10:25am revealed: - The hot water temperature in the kitchen sink was 120 degrees Fahrenheit. - The first client bathroom sink had a hot water temperature of 120 degrees Fahrenheit. Interview on 09/11/25 client # 1 stated he had no	V 752		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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V 752	Continued From page 1 concerns related to the facility hot water temperature. Interview on 09/11/25 client # 2 stated he had no concerns related to the facility hot water temperature. Interview on 09/11/25 and 09/12/25 the Residential Manager stated she would follow up on a request for the hot water temperature to be lowered at the facility.	V 752			