STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL0921010	A. BUILDING: _____ B. WING _____	09/02/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
TLC OPERATIONS (ARBOR HOUSE)	3709 ARBOR DRIVE RALEIGH, NC 27612

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on 9/2/25. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600C Supervised Living for Adults with Developmental Disability. This facility is licensed for 3 and has a current census of 3. The survey sample consisted of audits of 3 current clients.	V 000		
V 118	27G .0209 (C) Medication Requirements 10A NCAC 27G .0209 MEDICATION REQUIREMENTS (c) Medication administration: (1) Prescription or non-prescription drugs shall only be administered to a client on the written order of a person authorized by law to prescribe drugs. (2) Medications shall be self-administered by clients only when authorized in writing by the client's physician. (3) Medications, including injections, shall be administered only by licensed persons, or by unlicensed persons trained by a registered nurse, pharmacist or other legally qualified person and privileged to prepare and administer medications. (4) A Medication Administration Record (MAR) of all drugs administered to each client must be kept current. Medications administered shall be recorded immediately after administration. The MAR is to include the following: (A) client's name; (B) name, strength, and quantity of the drug; (C) instructions for administering the drug; (D) date and time the drug is administered; and (E) name or initials of person administering the drug.	V 118		

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V 118	Continued From page 1 (5) Client requests for medication changes or checks shall be recorded and kept with the MAR file followed up by appointment or consultation with a physician. This Rule is not met as evidenced by: Based on record review and interview the facility failed to have written authorization by the client's physician for a client to self-administer his medication affecting 1 of 3 clients (#3). The findings are: Review on 8/29/25 of client #3's record revealed: - Admitted: 8/26/24 - Diagnoses: Autism, Anxiety, Hypothyroidism, Hepatitis B - Physician order dated 8/18/25 for Quetiapine Fumarate Extended Release (ER) 300 milligrams tablet ER 24-hour, Give 1 tablet by mouth three times a day for anxiety - No written authorization by client #3's physician to self-administer his medication Interview on 9/2/25 client #3 reported: - Admitted to the facility in 2013 - Was on "a lot of medications" - When he was away from the facility "staff pack the meds and I take them while I'm out" - "I go on bus trips in the community by myself a lot" - When he returned to the facility, "they (staff) ask me" if he took the medication Interview on 8/29/25 staff #1 reported:	V 118		

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V 118	Continued From page 2 - Client # 3 was able to "come and go" when he wanted and was away from the home most weekdays for work or his day program - If client #3 would be gone all day, he took his "his self-administered medications (Quetiapine Fumarate)" with him when he left for the community Interview on 9/2/25 the Community Residential Supervisor reported: - Was not aware authorization from a physician was required for clients to self-administer medications Interview on 9/2/25 the Qualified Professional reported: - Client #3 "has a pill travel thing" that he took into the community if he was not back by 2PM - "Staff goes through and scans everything (medication and labels)" and the medication went with client #3 in a travel container - When client #3 returned to the facility staff reviewed what medications were taken and documented that in their medication system - The staff had "kept it (sending client #3's medications with him) going from prior management company" - Never had a meeting to discuss client #3 self-administering his medications - Did not know physician authorization was needed for a client to self-administer medication - Checked with the facility nurse and she was not able to locate authorization from client #3's physician to self-administer medication in the facility records	V 118		
V 131	G.S. 131E-256 (D2) HCPR - Prior Employment Verification	V 131		

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V 131	Continued From page 3 G.S. §131E-256 HEALTH CARE PERSONNEL REGISTRY (d2) Before hiring health care personnel into a health care facility or service, every employer at a health care facility shall access the Health Care Personnel Registry and shall note each incident of access in the appropriate business files. This Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure the Health Care Personnel Registry (HCPR) was accessed prior to employment for 1 of 3 audited staff (the Community Residential Supervisor (CRS)). The findings are: Review on 9/2/25 of CRS's personnel record revealed: - Hire date: 3/18/24 - Termination date: 6/29/24 - Rehire date: 9/16/24 - HCPR accessed 3/14/24 Interview on 8/29/25 and 9/2/25 the CRS reported: - Rehired at the facility on 9/16/24 - Was not aware that Human Resources (HR) did not access HCPR prior to her rehire Interview on 9/2/25 the Qualified Professional Reported: - The HR department was responsible for accessing HCPR for all staff - Was not aware HCPR was not accessed for	V 131		

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V 131	Continued From page 4 the CRS prior to her employment	V 131		