STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	MHL032-411	A. BUILDING: _____ B. WING _____	09/12/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HARVEST OF HOPE GROUP HOME	2509 LANE STREET DURHAM, NC 27707

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
V 000	INITIAL COMMENTS An annual survey was completed on September 12, 2025. Deficiencies were cited. This facility is licensed for the following service category: 10A NCAC 27G .5600A Supervised Living for Adults with Mental Illness. This facility is licensed for 4 and has a current census of 4. The survey sample consisted of audits of 3 current clients.	V 000		
V 114	27G .0207 Emergency Plans and Supplies 10A NCAC 27G .0207 EMERGENCY PLANS AND SUPPLIES (a) Each facility shall develop a written fire plan and a disaster plan and shall make a copy of these plans available to the county emergency services agencies upon request. The plans shall include evacuation procedures and routes. (b) The plans shall be made available to all staff and evacuation procedures and routes shall be posted in the facility. (c) Fire and disaster drills in a 24-hour facility shall be held at least quarterly and shall be repeated for each shift. Drills shall be conducted under conditions that simulate the facility's response to fire emergencies. (d) Each facility shall have a first aid kit accessible for use. This Rule is not met as evidenced by: Based on record review and interviews, the facility failed to ensure fire and disaster drills were conducted quarterly and on each shift. The findings are:	V 114		

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V 114	Continued From page 1 Review on 9/12/25 of the facility's fire and disaster drill log from September 2024-September 2025 revealed: -Staff #1 failed to conduct a fire and disaster drill during his shift for the 2nd quarter (April, May, June) of 2025. -Staff #2 failed to conduct a fire and disaster drill during his shift for the 4th quarter (October, November, December) of 2024. Interview on 9/12/25 with client #1 revealed: -They went outside for fire drills. -They went into the hallway by the kitchen for disaster drills and "sat on the floor." Interview on 9/12/25 with client #2 revealed: -They did fire and disaster drills with staff. -He did not know the procedures for the drills. Interview on 9/12/25 with client #3 revealed: -They walked over to the end of the street near the facility for fire drills. -They did no disaster drills with staff. Interview on 9/12/25 with staff #1 revealed: -He worked at the facility Friday thru Monday overnight. -Staff #2 worked at the facility Monday thru Friday overnight. -They were required to do fire and disaster drills monthly with the clients. -He confirmed the facility failed to ensure fire and disaster drills were conducted quarterly and on each shift. Interview on 9/12/25 with the Administrator revealed: -Staff normally did fire and disaster drills monthly. -She didn't realize staff #1 and staff #2 were not	V 114		

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V 114	Continued From page 2 doing the fire and disaster drills as required. -She confirmed the facility failed to ensure fire and disaster drills were conducted quarterly on each shift.	V 114		
V 736	27G .0303(c) Facility and Grounds Maintenance 10A NCAC 27G .0303 LOCATION AND EXTERIOR REQUIREMENTS (c) Each facility and its grounds shall be maintained in a safe, clean, attractive and orderly manner and shall be kept free from offensive odor. This Rule is not met as evidenced by: Based on observation and interviews, the facility was not maintained in a clean, attractive and orderly manner. The findings are: Observation on 9/12/25 of the facility at approximately 10:30 am revealed: -Kitchen area-No handle on microwave. There was food debris and grease stains on stove and cabinets. Trashcan had food debris on it. -Bathroom in hallway-The sink's faucet handle was loose. The water would not drain in the sink. Wall inside of shower had peeling paint and rust near shower rail on wall. -Bathroom in client #2's bedroom-Water drained slowly in the sink. The light fixture had a build up of dust. Beige stains on walls. The floor area at entry was spongy and the floor gave way when stepped on. Interview on 9/12/25 with staff #1 revealed: -He didn't realize the sink handle was loose on the faucet. -He acknowledged all of the above issues with the facility.	V 736		

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V 736	Continued From page 3 Interview on 9/12/25 with the Administrator revealed: -She visited the facility "about every other day." -There was a work order in place for the sink in the bathroom in the hallway. -She wasn't aware of some of the other issues with the facility. -She acknowledged all of the above issues with the facility.	V 736		
V 752	27G .0304(b)(4) Hot Water Temperatures 10A NCAC 27G .0304 FACILITY DESIGN AND EQUIPMENT (b) Safety: Each facility shall be designed, constructed and equipped in a manner that ensures the physical safety of clients, staff and visitors. (4) In areas of the facility where clients are exposed to hot water, the temperature of the water shall be maintained between 100-116 degrees Fahrenheit. This Rule is not met as evidenced by: Based on observations and interviews, the facility's water temperature was not maintained between 100-116 degrees Fahrenheit. The findings are: Observation on 9/12/25 of the facility's hallway bathroom at approximately 10:30 am revealed: -The sink's water temperature could not be checked because the faucet handle was loose. -The tub and shower water temperature was 95 degrees Fahrenheit. Observation on 9/12/25 of the facility's hallway	V 752		

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V 752	Continued From page 4 bathroom at approximately 2:45 pm revealed: -The tub and shower water temperature was 95 degrees Fahrenheit. Interview on 9/12/25 with staff #1 revealed: -He didn't realize the sink handle was loose on the faucet. -He thought the water temperature was cool due to the clients all taking showers or baths earlier that morning. -He confirmed the facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit. Interview on 9/12/25 with the Administrator confirmed: -The facility failed to maintain the facility water temperature between 100-116 degrees Fahrenheit in the hallway bathroom.	V 752		